November 22, 2022

Technical Bulletin: Updates to the ORTHO VISION® and ORTHO VISION® Max Reference Guide

Dear Valued Customer,

This Technical Bulletin provides important information regarding upcoming updates being made to the ORTHO VISION® and ORTHO VISION® Max Refence Guides.

| Updating Reference Guides (At a later date) | Publication Number |
|--|--------------------|
| ORTHO VISION® ID-MTS™ Gel Card | J40050 |
| ORTHO VISION® Max ID-MTS™ Gel Card | J55656 |

The next version of the Reference Guides will incorporate the updates mentioned in the Technical Bulletin.

Technical Bulletin Summary

This Technical Bulletin discusses planned improvements to **Chapter 3 System Components – Section: Imaging System** of the Reference Guide to better describe the instrument operations that occur during the card pre-processing quality check, and a technical clarification on the error code, CIMS72 Wrong Fluid Volume (WFV), that is reported if the system detects incorrect supernatant and/or gel level(s) during the card pre-processing quality check.

Obtaining Technical Bulletin

The Technical Bulletin can also be found on our Technical Documents Library at https://techdocs.ocdx.com.

Note: Users must be logged in to view.

| Technical Bulletin | Publication Number |
|---|--------------------|
| Updates to the Imaging System and Results Flags and Codes | J68799 |

Ref. CL2022-269 Page 1 of 2

General Awareness for VISION Users

The VISION analyzers will reject Gel Cards if the Imaging System <u>cannot detect</u> <u>appropriate liquid and/or gel layers</u> and/or if other unacceptable artifacts are present.

The VISION analyzers were not designed to detect liquid drops above the liquid layer and/or in the upper reaction chamber, previously referred to as splashing in the ID-MTS Interpretation Guide.

Contact Information

If you have questions, please contact our Ortho Care™ Technical Solutions Center at 1-800-421-3311.

Enclosure: Technical Bulletin (J68799)

Ref. CL2022-269 Page 2 of 2