

# SBAR COMMUNICATION

## SITUATION:

A new electronic chain of custody and tracking system, KP SmartShip, will be implemented for Regional Courier lab deliveries in SCAL, replacing the existing PacTrac labeling system.

## BACKGROUND:

New web application, SmartShip Transportation Management System, will update process for shipments to Chino Hills and Sherman Way regional labs from SCAL Laboratories and will include new features –

- New website and label design
- Shipment history, real time tracking, and proof of delivery
- Route schedule information
- Electronic signature capture on pickups/deliveries

## ASSESSMENT:

Training will be required for all impacted staff including lab assistants and pathology tissue technicians. User login information will be sent to each user on 2/7/23 from external software vendor requiring password reset.

- The User ID for logging into the system will be your **NUID**.
- It is recommended you use the **same password as your Windows login**.


From: SmartShip Notification <[pactrac@odenindustries.com](mailto:pactrac@odenindustries.com)>  
Date: Wed, Nov 30, 2022 at 10:14 AM  
Subject: Reset Password  
To:

A SmartShip account has been created for you. Please set your password by [clicking here](#).

## RECOMMENDATION:

Training will be allocated to all impacted staff including lab assistants and pathology tissue technicians, and job aides/ resources will be made available on department SharePoint website.

Logging In:

 [SmartShip Tutorial Logging In-20221227 143257-Meeting Recording.mp4](#)

Create Shipping Label:

 [SmartShip Tutorial Create Shipping Label-20221228 103819-Meeting Recording.mp4](#)

Other Features:

 [SmartShip Tutorial Create Shipping Label-20221228 104853-Meeting Recording.mp4](#)

**South Bay Go-Live is Tuesday, February 14<sup>th</sup>, 2023.**

# New SmartShip Delivery Tracking System for SCAL Labs

A new electronic chain of custody and tracking system, KP SmartShip, will be implemented in January-February 2023 for Regional Courier lab deliveries in Southern California. This will replace the existing PacTrac labeling system.

## Features

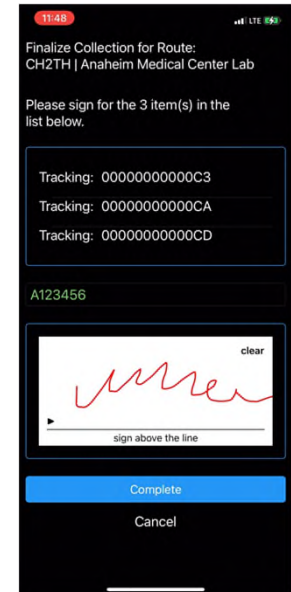
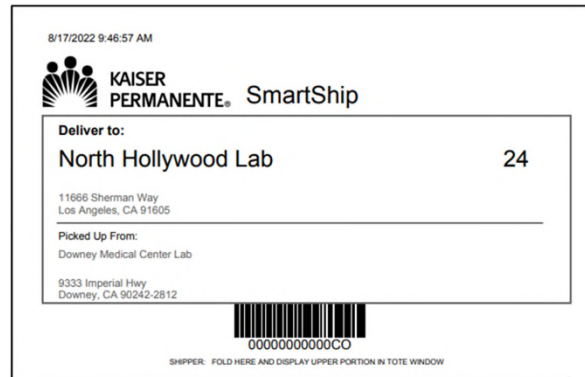
- New website and label design
- Shipment history, real time tracking, and proof of delivery
- Route schedule information
- Electronic signature capture on pickups/deliveries

Enter or scan location ID Inbound 0

Downey Medical Center Lab - 9333 Imperial Hwy, Downey, CA 90242-2812

Refresh Route Information New Shipment Reprint label Cancel Shipment

Tracking Number	Type	Ship to	Status	Created	Collected	Delivered
00000000000CO	Frozen	North Hollywood Lab	Created	8/17/2022 9:46 AM		
00000000000CN	Frozen	Chino Hills Lab	Delivered	8/15/2022 11:30 AM		
00000000000CI	Genetics	Chino Hills Lab	Delivered	8/15/2022 11:27 AM	8/15/2022 11:51 AM	8/15/2022 11:53 AM
00000000000CI	Frozen	North Hollywood Lab	Relay Staged	8/15/2022 11:27 AM	8/15/2022 11:51 AM	



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