

TEST

LAMC-PPP-1491 Job Aid for Cerner Downtime _ LAMC M

- 1** **EXPLANATION**
- You are working at the MOB and Cerner is not working. What number should you call
- (323) 783-4961
 - (323) 783-5741
 - 1(844) 563-HELP
 - 3-3000
 - 911
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- 2** **EXPLANATION**
- A downtime is considered a critical event affecting patient care. As an employee at the MOB, to maintain seamless care to our members, you should
- Coordinate Meal and Break Periods**
 - Inform management of your ability to stay
 - Receive instruction from manager regarding specimen processing
 - Locate needed supplies and apply downtime procedures
 - All of the above
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- 3** **EXPLANATION**
- What would be the difference between MOBs that have centralized reception vs. MOBs that perform their own check-in
- Centralized Reception will link all orders and Print the KRMS printout**
 - Locations that perform check-in will have the phlebotomist print KRMS order screen
 - The locations with lab staff doing check in will generate KRMS printout
 - Centralized Reception will bill the member
 - The lab asst doing phlebotomy will print the KRMS OE printout

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- 4** What factors would determine how specimens should be processed, stored, or transported to the Main Lab
- EXPLANATION
- Anticipated length of downtime**
 - MOB open the next day
 - Time Temperature Sensitive Specimens
 - Storage capacity of location
 - All of the above

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- 5** If CBC, Chemistry, Sendout blood specimens and a Urine specimen is collected on a patient, how should these are to be sent to the main laboratory during downtime?
- EXPLANATION
- Place everything unspun in bag with printout as soon as collected**
 - All tubes spun and placed in bag with CBC and urine with printout
 - Blood placed in separate bag from urine
 - Each tube in a separate bag
 - place everything on a rack

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- 6** The downtime stamp is to be completed by
- EXPLANATION
- Centralized Reception**
 - Lab Check-in staff
 - Phlebotomist
 - Processing Lab Asst
 - Manager

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- 7** The resource to utilize if you are not able to remember what type of container/tube to collect would be
- EXPLANATION
- Coworker**
 - LabNet
 - Manager
 - Regional Lab
 - Google

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- 8** A CBC, BNP, Sed Rate, and Hemoglobin A1C are to be collected during a downtime. How should this be handled? EXPLANATION
- Collect 4 Lavendar tubes**
 - Collect 3 Lavendar tubes (Sed rate needs own tube)
 - Collect 2 lavendar tubes 0 1 for main lab testing and 1 for SWL
 - Collect 1 lavendar tube. consolidate and provide all albel
 - Do not collect

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- 9** For processing lab assts, how should specimens be prepared for transport EXPLANATION
- All specimens from one patient in one bag with SO printout**
 - All specimens with extra KPHC labels, SO printout with Downtime Specimen log
 - All specimens sent STAT by A-line or available courier
 - All KPHC labelled specimens from all patients placed on racks
 - Specimens are separated by temperature requirement

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- 10** Cerner downtime requires which of the following EXPLANATION
- Downtime Specimen Log**
 - Downtime Specimen rubber stamp and red inkpap
 - Printing of KPHC demographics labels
 - Printing of KRMS SO printout
 - All of the above
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