Purpose	This procedure provides instructions for resolving analytical interferences that prompt spurious results on Complete Blood Count (CBC) or its components.
Scope	This procedure is intended for Clinical Laboratory Scientists (CLS), Medical Laboratory Technicians (MLT), and supervisors working in the hematology section.
Policy	The presence of cold agglutinins, lipemia, icterus, hemolysis, platelet clumping, and other intrinsic factors present in the specimen can cause erroneous results. The CLS must address these results on duty before being released.
Safety	All specimens, reagents, and controls should be handled as though capable of transmitting infectious diseases. Wear appropriate personal protective equipment when running patient samples or performing scheduled maintenance.
Instrument and Equipment	 The following are used for specimen analysis and troubleshooting: Instrument: Sysmex XN-10 analyzer or Sysmex XN-550 analyzer (L-series) Equipment: 1) 37°C Dry bath, 2) Timer, 3) MLA (or comparable kind) calibrated pipette
Materials and Reagents	 The following may be needed depending on the specimen situation: Materials: Pipette tips, 12 x 75 tubes Reagents: CELLPACK DCL
Before you begin	 Before troubleshooting any specimen for flags and messages: Read and follow the Op Alert triggered thru autoverification rules Ensure that the analyzer performs with acceptable quality control (QC) and that maintenance is current.

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Specimen collection and handling assessment	 Compromised samples during the preanalytical process, such as those not properly collected, stored, transported, or containing clots, may cause misleading results. Always use good laboratory practices for inspecting specimens for acceptability and verifying results. Clotting and hemolysis during collection and handling can be detected by flags and values generated by the Sysmex XN analyzer during specimen testing. Applicator sticks may be used as an initial step to check for micro clots. As a confirmatory step, a slide review is recommended. 					
Specimen rejection	The specimen received for CBC, or its components should be canceled using the appropriate reason citing the preanalytical condition that will cause analytical interference. These include but are not limited to the following:					
	If then reject the specimen for testing					
	the specimen is visibly clotted	by using the Cerner cancellation reason "Clotted Specimen, Test Not Performed."				
	the specimen was frozen	by using the Cerner cancellation reason				
	during transport "Specimen Temp. Error, Test Not Performed"					
	the specimen was not collected by using the Cerner cancellation reason					
	in EDTA "Specimen Container Error, Not Tested."					
	original specimen volume collected in the correct	n volumeby using the Cerner cancellation reasonorrect"Insufficient Volume, Test Not Performed."				
	container and received within stability time is not adequate					

Refer to SCPMG-LIS-0089 for Cerner Cancel Messages.

for testing

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Hemolysis The different degrees of hemolysis, from mild to moderate and marked, and its nature, affects the clinical reliability of CBC results.

Туре	In-vitro	In-vivo	
Nature and cause	Most often, the result of	Mainly due to	
	preanalytical factors such as	pathological conditions	
	blood draws, specimen	such as hemolytic disease	
	handling, specimen delivery	of the newborn (HDN)	
	to the laboratory, or	and autoimmune	
	specimen storage.	hemolytic anemia (AIHA)	
		and/or infections that	
		occur within the body	
		prior to blood being	
		drawn	
CBC results	Some or all CBC results or	CBC results or their	
integrity	components are invalid and	components are valid	
	should not be reported.		
Effects	• Red Blood Cell (RBC) count and Hematocrit (
	are falsely decreased		
	Possibly high MCHC		
	elet (Plt) count		

Refer to the Red Cell Indices succeeding section of this procedure.

Step	Action		
1.	Take a portion of the specimen and transfer it into another tube. Centrifuge the aliquot at 2000 RPM for 10 minutes. Observe plasma for the presence of hemolysis.		
2.	 Review the results for historical correlation. Review the slide for RBC morphology that may indicate clinical conditions. 		
3	 If there are no historical results and the morphology review does not indicate any hematological condition (e.g., sickle cell, etc), do not report any CBC result. Cancel test due to hemolysis. If the morphology review shows clinical conditions, consider releasing CBC results. 		

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Lipemia &Lipemia and icterus can falsely elevate Hemoglobin (HGB) and/or MCHC. TheIcterusresult will have a low or normal MCV with MCHC of ≥ 37.5 g/dL.XN & WAM will have an alert message of Turbidity/HGB Interference?And asterisks (*) appear next to HGB, MCH, and MCHC.

Refer to the Red Cell Indices succeeding section of this procedure.

IntrinsicSeveral conditions intrinsic to the specimen and related to its morphology can
bring up RDW with an asterisk or as dashes. These can be seen in the following
conditions:Conditions
 • Anisocytosis
 • Anisocytosis
 • Poikilocytosis
 • Poikilocytosis

 Anisocytosis 	 Poikilocytosis
• Dimorphic RBC populations	Fragmented RBCs
Rouleaux formation	

Review morphology.

- Report RDW with the asterisk after confirming with slide review; no other abnormality was found.
- Report RDW as NM (Not Measured) if there's no value.

		Lipemia			Dimorphic Pop
Measurand	Hemolysis	& Icterus	Cold agglutinins	Severe cold agg	& Rouleaux
	Falsely				Possible
RBC	decreased		Possible asterisk(*)	Possible asterisk(*)	asterisk(*)
		Falsely			Possible
Hgb		elevated	Possible asterisk(*)	Possible asterisk(*)	asterisk(*)
	Falsely	Low or			Possible
Hct	decreased	normal	Possible asterisk(*)	Possible asterisk(*)	asterisk(*)
	Low or	Low or	Falsely elevated/	Falsely elevated/	High; Possible
MCV	normal	normal	Possible asterisk(*)	Possible asterisk(*)	asterisk(*)
			Falsely elevated/ Falsely elevated/		Possible
MCH			Possible asterisk(*)	Possible asterisk(*)	asterisk(*)
	Possibly	Falsely		>37.5; Possible	Possible
MCHC	high	elevated	>37.5	asterisk(*)	asterisk(*)
					Dashes, possible
RDW			Possible asterisk(*)	Possible asterisk(*)	asterisk
			Red cell aggregates	Red cell aggregates	
			(grape-like	(grape-like	Anisocytosis,
			clusters) resolved at	clusters) resolved at	Rouleaux (stack of
Morphology		Normal	37C	37C	coins)

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Troubleshooting Red Cell Indices Consider the MCHC and the MCV together when evaluating results and the reasons for the interference. Differentiate the possible interference reasons based on MCV results.

Pattern of Results	Encountered in
Low or Normal MCV High MCHC (>37.5 g/dL)	 Hemolysis Plasma electrolyte abnormalities (i.e., low sodium) affecting hematocrit results Severe lipemia Icterus Severe leukocytosis affecting hemoglobin measurement Abnormal plasma protein precipitation affecting hemoglobin measurement <i>Refer to the Troubleshooting Chart below</i>
High MCV High MCHC (>37.5 g/dL)	 RBC Agglutination Rouleaux

I. Perform the following steps to identify and resolve interference manifesting **high MCV with high MCHC**:

Step	Action			
1	Incubate the CBC sample in a 37°C Dry bath for at least 15 minutes.			
2	Mix well and rerun the specimen <i>immediately</i> after pre-warming.			
3	If MCHC is corrected (≤ 37.5 g/dL and no asterisk present), then the			
	other indices have been corrected for cold agglutinin. Proceed to the			
	resulting corrected values.			
4	In very strong cold agglutinins where the MCHC does not correct			
	after warming the sample for more than 1 hour, manually prepare a			
	<u>1:5 dilution with a prewarmed CELLPACK DCL</u> and run CBC on			
	XN in Manual Analysis mode.			
5	Coordinate the run on XN with WAM:			
	a. Order a rerun in WAM.			
	b. Scan the sample accession in the XN IPU.			
	c. Mix the sample by gentle inversion at least 10 times.			
	d. Run the sample in Manual Analysis mode.			

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Troubleshooting Red Cell Indices, continuation:

6	 A. If MCHC is corrected (≤ 37.5g/dL and no asterisk present), then the other indices have been corrected for cold agglutinin. In the Rerun screen, enter the dilution factor (in whole numbers) in the Dilution Field under the appropriate run column. Click the [CALC] button to apply the dilution factor to the results. RBC, Hgb, and Hct will be recalculated based on the dilution. NOTE: RBC Indices results are unaffected by dilution and do not require correction. Choose the appropriate run column for the rerun group. Proceed to the result of the corrected values. Replace WBC and PLT results from the original run, then validate in WAM 				
	Result Validation	Rerun	Manual Differential	Morphology	Previous Results Vi
	Test Code	Result	Run 1	Run 2	Run 3
	PRC	1.0	1.0	1.0	
	HGB	13.3	4.55	4.55	
	HCT	39.3	39.2	39.3	
	MCV	86.4	86.5	86.4	
	MCH	29.2	28.9	29.2	
	MCHC	33.8	33.4	33.8	
	RDWCV	12.4	12.4	12.4	
	PLT F	52	56	F 52	
	PLTF	#v			
	NRBCRE	0	0	0	
	NEUTRE	71.3			
	LYMPRE	19.9			
	MONORE	5.6			
	EOSIRE	2.8			
	BASORE	0.1			
	NEUTAB	5.39			
	LYMPAD	1.50			
		Instrument Dilution	GXN901		
			Graphics	Graphics	Graphics
	B. If MCHC replaceme	is not correc nt.	cted, proceed to	o the next step	os for plasma

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Troubleshooting Red Cell Indices, continuation:

In case	es with high cold agglutinin titers, a plasma replacement using warm		
CELL	CELL DACK DCL may be pacedore to reduce the interference from the		
ontibo	celler ACK DCL may be necessary to reduce the interference from the		
1	Pre-Warm a CELLPACK DCL at 37°C dry bath for at least 15		
	minutes.		
8	Aliquot 1 mL of a well-mixed prewarmed specimen sample in a		
	12X75 mm tube.		
9	Centrifuge the 1 mL aliquot for 2000 RPM for 10 minutes to separate		
	plasma from red cells.		
10	Using an MLA pipette, carefully remove the plasma without		
	disturbing the buffy coat.		
11	Change tip on MLA pipette and add back the same amount of		
	removed plasma with Prewarmed CELLPACK DCL diluent.		
12	Simultaneously mix and warm the sample for at least five (5)		
	minutes, order a rerun and cycle through the analyzer in manual		
	mode.		
13	Use the original WBC and PLT results obtained as a guide to verify		
	proper re-dilution of the specimen. WBC/PLT results should be		
	within $\pm 5\%$ from the original run.		
14	If plasma replacement corrected the symptom, replace the WBC and		
	Platelet with the original values since centrifugation will alter these		
	parameters. Document on WAM under internal comment section		
	"Severe cold agglutinin, RBC and indices corrected by plasma		
	renlacement."		
15	If plasma replacement does not correct the symptom request for a		
1.5	redraw where sample is kent at 37°C at all times		
	reardy where sample is kept at 57°C at an times.		

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II. Perform the following steps to identify and resolve interference manifesting low or normal MCV with high Hgb and MCHC:

Step	Action
1.	Order a rerun in WAM. Then manually prepare a 1:5 dilution with Cellpack DCL and run on XN in Manual Analysis mode. If the results are valid, then validate in WAM. If dilution does not correct the problem, then perform plasma replacement. Proceed to the next step
2.	Take a portion of the specimen and transfer it into another tube.
3.	Centrifuge the aliquot at 2000 RPM for 10 minutes to thoroughly separate the cells from the plasma.
4.	Using an MLA pipette, carefully remove the plasma without disturbing the buffy coat.
5.	Change the tip on the MLA pipette and replace the removed plasma with an equal amount of Cellpack DCL diluent.
6.	Mix the sample, order a rerun, and run through the analyzer.
7.	Use the WBC and RBC results obtained in step 1 as a guide to verify proper re-dilution of the specimen.
8.	If the RBC results are within $\pm 5\%$ of results in step 1, report the Hgb , MCH , and MCHC from the re-diluted sample. The other results are reported from the results from step 1.
9.	Document in the report that "Specimen was grossly lipemic/icteric, and that hemoglobin was corrected for lipemia/icterus."

Platelet Clumping

Follow the procedure below to process the specimens where: XN & WAM will have an alert message of PLT Clumps? or PLT ABN Distribution

And asterisks (*) appear next to PLT, MPV, and IPF results.

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Please follow the workflow below for any platelet issues

OP Alert (1st run): PLT Clumps? – Rerun for PLTF or PLT ABN Distribution XN will automatically **RERUN** the PLTF

Depending on your sample, you may or may not get any OP Alerts on the PLTF (this is your 2nd run).

- IF the PLTF result is good, i.e., there's no asterisk (*) and no PLT IP message, then you can release this result.
- IF the PLTF result has an asterisk (*) and/or a PLT IP message, proceed to the vortex procedure below.

VORTEX specimen for a minimum of **1 minute** and **PREPARE** a smear for review

RERUN sample manually as PLTF (this is your 3rd run)

- **IF** the PLTF result is **good**, i.e., there's no asterisk (*) and no PLT IP message, then you can **release** this result from the **3rd run**.
- IF the PLTF result has an asterisk (*) and/or a PLT IP message, proceed to the smear review and PLT Estimate procedure below.

REVIEW smear manually (not Cellavision) for PLT CLUMPS and **PERFORM** a PLT Estimate

Y	ES ←	PLT CLUMPS se	een IF	NO, proceed to step 4
	_			

1) Delete the platelet count in WAM.

ordered."

- Then double-click on the PLT Result area, and a window will pop up; choose DNR; this will be reported as CLUMPING SEEN. Click SAVE, do not put anything in the Free Text box.
- 3) Then double click on the Comment section, ADD a comment on the Free Text box of:
 "Plt estimate appears decreased/adequate/increased (whatever applies). Thrombocytopenia Panel [257863], which includes Immature Plt Fraction (IPF), which is an indicator of marrow recovery for platelets), can be
- 4) Validate the result. Note occasional platelet clumps in morphology as Few.

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Controlled Documents	The following controlled documents support this procedure. Locally approved versions will have a different document number.	
	Document Number	Title
	SCPMG-LIS-0089	Job Aid_Cerner Cancel Messages
Non-Controlled Documents	 The following non-controlled documents support this procedure. Sysmex America, Inc. Lincolnshire, IL. <i>XN-Series Automated Hematology</i> <i>Systems Flagging Interpretation Guide</i>. Document Number: 1166-LSS, Rev. 6, March 2021. Sysmex America, Inc. Lincolnshire, IL. <i>XN-L Series Flagging Guide</i>. Document Number: 1399-LSS, Rev. 3, February 2021. 	
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