Beaumont

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Document Michelle Fischer:
Contact Mgr, Lab Support
Svcs
Area LaboratoryProcessing

Applicability All Beaumont
Hospitals

Laboratory Outreach Viewing Imaged Materials in Epic

Document Type: Procedure

I. PURPOSE AND OBJECTIVE:

This procedure provides the steps to locate patient documentation or provider orders/requisitions scanned into the patient's chart using Media Manager in Beaker. Each site and department is responsible to review with staff when Media Manager usage is acceptable.

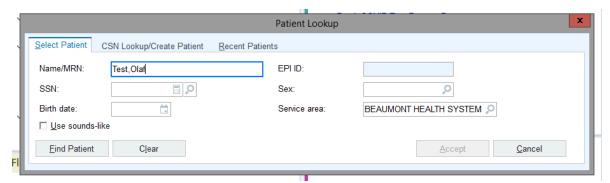
II. PROCEDURE:

Patient examples in this procedure are from the Test environment of Epic and do not exist on actual patients.

A. Select "Media Manager" from the drop down menu in Beaker or search by "Media" using the looking glass option and typing "media".



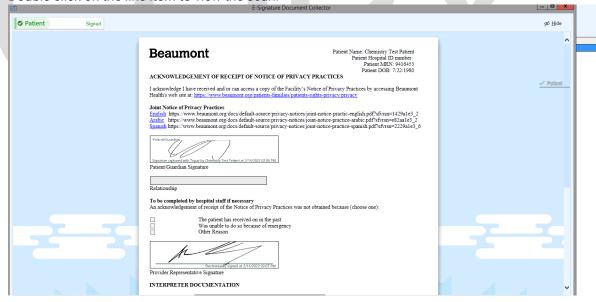
B. Click on Media Manager and the patient look-up box will appear at which time you can look up patient using the Medical Record Number (MRN) or Name. Verify patient is correct patient before selecting.



C. If there are images scanned into the patient record you will see a listing of them on the screen. They are not visit specific.



- D. Look for a scan of a Drivers License if patient verification is requested and/or a date that is within the last 12 months or Laboratory Service under the Document Type to ensure accurate information.
- E. Double click on the line item to view the scan.



- F. If there is any doubt regarding the patient identity after viewing the scanned items, do not place a visit on this patient.
- G. Create a new patient with the information provided and create a follow-up task for specific issue such as, Verify Name (VNM) or Verify Birthdate (VBD).

Approval Signatures

Step Description	Approver	Date
CLIA Medical Directors	Ryan Johnson: OUWB Clinical Faculty	5/18/2022
CLIA Medical Directors	John Pui: Chief, Pathology	5/16/2022
CLIA Medical Directors	Vaishali Pansare: Chief, Pathology	5/16/2022
CLIA Medical Directors	Muhammad Arshad: Physician	5/16/2022
CLIA Medical Directors	Jeremy Powers: Chief, Pathology	5/16/2022
CLIA Medical Directors	Ann Marie Blenc: System Med Dir, Hematopath	5/9/2022
Policy and Forms Steering Committee Approval (if needed)	Michelle Fischer: Mgr, Lab Support Svcs	5/9/2022
Policy and Forms Steering Committee Approval (if needed)	llene Hirsch: Project Mgr Policy	5/2/2022
Lab Operations Directors	Joan Wehby: Dir, Lab Operations C	4/26/2022
Lab Operations Directors	Elzbieta Wystepek: Dir, Lab Operations B	4/25/2022
Lab Operations Directors	Kimberly Geck: Dir, Lab Operations B	4/24/2022
Lab Operations Directors	Amy Conners: Dir, Lab Operations A	4/22/2022
Lab Processing Best Practice Committee	Michelle Fischer: Mgr, Lab Support Svcs	4/22/2022
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Applicability

Dearborn, Farmington Hills, Grosse Pointe, Royal Oak, Taylor, Trenton, Troy, Wayne