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Area: Laboratory

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**Applicability:** Taylor + Trenton + Wayne

# **Laboratory Employee Notification of Absence**

Document Type: Procedure

### I. PURPOSE AND OBJECTIVE:

The laboratory is responsible for providing adequate staffing levels at all times to provide quality patient care. Staff call-ins have a significant impact on patient care. Therefore, the laboratory is implementing a policy to ensure proper notification and documentation for absences.

### II. PROCEDURE:

- A. When an employee is scheduled to work and needs to report:
  - 1. A call-off for their scheduled shift, to be made at least two hours before the start of their shift.
  - 2. A tardy.
  - 3. The need to leave early (before the end of your scheduled shift).
- B. Staff is to adhere to the following steps for appropriate communication of the absences or occurrence.
  - 1. Call the main laboratory. Inform the lab staff member who answers the phone of the absence or tardy.
  - 2. Employees with symptoms of contagious infection should communicate with their leader for appropriate follow up action.
  - 3. Provide shift and job role so that the area can be adequately covered.
  - 4. In addition to notifying the lab of the absence, if it is of a personal nature or family emergency a follow up phone call during normal business hours to management is required.
- C. The absence must be documented by the person who receives the call on the Corewell Laboratory Absentee Record that is posted on the bulletin board in the Main Lab.
- D. For all Laboratory staff:
  - 1. Failure to give such notification may result in disciplinary action per the Attendance Policy.
  - 2. Leaving messages on voice mail, by email or by text is not acceptable without also following the above procedure.

#### **Attachments**

Call In Log 1- 24.pdf

### **Approval Signatures**

Step Description	Approver	Date
Medical Directors	Muhammad Arshad: Chief, Pathology	2/6/2024
Policy and Forms Steering Committee Approval (if needed)	Tanya Williams: Medical Technologist Lead	1/12/2024
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## **Applicability**

Taylor, Trenton, Wayne