

LAB Dept MEETING – Huddles

Date of Meeting: April 27, 2017

Attendees: Alan Dandridge, Jocelyn Ybarra, Juliet Garlejo, Raquel Lecaro, Lourdes Maniago, Mhae Villafuerte, Dexter Alcorido, Michelle Trammell, Greg Johnson, Mark Gomez, Elliott Faure, Melanie Magee, Patricia Jasper, Marissa Calilung, Nancy Boyd, Denise Topliff

| Topic | Details | Action Item, responsible person, date due, or informational only |
|------------|---|--|
| SAFETY TIP | <ul style="list-style-type: none"> • Please close/open doors gently. If by accident you think you close/open door too hard, just let it go. Safety is priority • Additional reminder to report workplace injury to your manager or nursing house sup at night right away. • Used MLA pipet tips go to sharps container. They are plastic but have pointed tips that can puncture waste bags. | Informational |
| KUDOS | <ul style="list-style-type: none"> • Happy Lab Week to all! Thank for doing great job for our members • Great job to everybody for leading the MVMC attendance report. Lab has the lowest last minute call and non protected absences YTD. • To Melanie, Mhae, Lourdes, and Eric for helping accession specimen during staff shortage. • Congratulations to Marietes, 5th year awardee • Congratulations to Juliet, 15th year awardee • To Nancy, recognizing her support on Admin Asst Day | Informational |
| | <ul style="list-style-type: none"> • Thanks to everyone for doing the Active Shooter and Waste Disposal trainings on KP Learn promptly. • Reminder to few people who haven't completed the Active Shooter training on KP Learn. Deadline is on 4/30/17. • Be sure to follow P&P and or Lab Net on specimen stability for all tests. Do not run any test if specimen stability already passed. Example lactic acid: •Samples should be transported to the | ALL STAFF |

| | | |
|-----|---|--------------|
| | <p>laboratory within 10 minutes of collection.</p> <ul style="list-style-type: none"> •Tubes of blood are to be kept closed, on ice and in a vertical position during transport. •Laboratory: Plasma should ideally be physically separated from contact with cells within 15 minutes of sample collection, and analyzed without delay. However, samples must be rejected if not centrifuged within 45 minutes of collection. <ul style="list-style-type: none"> • Code standardization will start May 1, 2017. Laminated reminders for badge will be distributed. | |
| | <ul style="list-style-type: none"> • BF total volume not needed except for CSF. • CSF workflow (1) give all labeled tubes to Heme CLS (2) CLS to measure volume (3) Heme CLS to distribute to different departments such as Chem, Send Outs, Bacti, etc) • Before adding tests, make sure to have CLS check specimen first and test is ok to add on. | Phlebotomist |
| UBT | <ul style="list-style-type: none"> • Voice of the Customer <ol style="list-style-type: none"> 1. When cancelling tests, use 3 key words <ul style="list-style-type: none"> ✓ <u>Cancelling</u> the test bec.... ✓ Please <u>reorder</u> ✓ <u>Recollect</u> if necessary 2. When calling for critical result <ul style="list-style-type: none"> ✓ Ask read back of result and CLS name (CLS to introduce themselves using full name) 3. Lab not helpful and rude? UBT needs help in creating an action plan • 2017 Task Standardization Lab to continue using cart for lifting heavy objects. • People Pulse Action Plans- please read UBT board • To improve lab communication, we are going to post the lab huddle minutes on the huddle board so staff can read updates right away. Staff still need to go to MedTraining to acknowledge the huddle minutes. | All Staff |

This concludes the Minutes of the ___4/27/17___ Lab Staff Meeting.

Prepared by: ___Nancy Boyd___ Date: ___5/1/17___

Pac-Trac Report from 4/14 to 4/17
Areas for improvement

| Pac-Tracs 04/14/17- 04/17/17 | Irvine | Moreno Valley | Baldwin Park | Fontana | Ontario | Downey | San Diego | Riverside | Anaheim | Total | % |
|--|---------------|--------------------------|-------------------------|----------------|----------------|---------------|----------------------|------------------|----------------|--------------|------------|
| Pac-Trac Created and Scanned Correctly | 35 | 7 | 4 | 34 | 27 | 14 | 42 | 52 | 26 | 241 | 57% |
| Not Scanned/Scanned Incorrectly | 17 | 4 | 9 | 5 | 12 | 33 | 21 | 10 | 38 | 149 | 35% |
| Duplicate Pac-Trac | 11 | | 16 | | | 2 | 1 | 2 | | 32 | 8% |
| Total | 63 | 11 | 29 | 39 | 39 | 49 | 64 | 64 | 64 | 422 | |
| Duplicate Rate | 17% | 0% | 55% | 0% | 0% | 4% | 2% | 3% | 0% | 8% | |

Attendance Report with MVMC Lab leading the pack.



| DEPARTMENT SCL | 1/1/2017 | 1/15/2017 | 1/29/2017 | 2/12/2017 | 2/26/2017 | 3/12/2017 | 3/26/2017 | Annualized - YTD | Comments |
|----------------------------------|----------|-----------|-----------|-----------|-----------|-----------|-----------|------------------|-----------------------------------|
| MVMC Laboratory | 5.02 | 1.43 | 2.58 | 1.16 | 2.55 | 0.00 | 2.35 | 2.10 | Great ! |
| MVMC Radiology | 2.56 | 4.18 | 3.48 | 0.96 | 1.45 | 1.31 | 1.23 | 2.14 | Great ! |
| Radiology Riverside | 2.90 | 3.11 | 2.01 | 4.53 | 2.22 | 3.23 | 3.15 | 3.02 | Great ! |
| Addiction Medicine Moreno Valley | 0.00 | 1.30 | 14.37 | 2.71 | 0.00 | 0.00 | 4.78 | 3.35 | Great ! |
| MVMC Emergency | 3.64 | 4.01 | 1.94 | 4.37 | 2.61 | 1.72 | 5.68 | 3.43 | Great ! |
| Physical Med. Rehab. Riverside | 5.66 | 3.40 | 4.77 | 5.26 | 2.66 | 0.00 | 3.50 | 3.57 | Great ! |
| Psychiatry - Corona | 3.86 | 6.65 | 3.46 | 4.43 | 0.77 | 4.59 | 4.43 | 4.00 | Great ! |
| Goal is < 4 Days | | | | | | | | | |
| Urgent Care Riverside | 7.50 | 5.55 | 4.56 | 3.19 | 6.89 | 3.01 | 1.52 | 4.55 | During 1:1 be prepared to discuss |
| Laboratory / Pathology Riverside | 7.33 | 3.14 | 3.56 | 5.40 | 5.74 | 5.96 | 3.62 | 4.96 | During 1:1 be prepared to discuss |
| Emergency Riverside | 6.31 | 5.77 | 5.38 | 4.76 | 4.46 | 6.20 | 5.81 | 5.51 | During 1:1 be prepared to discuss |
| Psychiatry Canyon Crest | 13.92 | 9.78 | 4.22 | 10.12 | 3.15 | 9.43 | 1.25 | 7.29 | During 1:1 be prepared to discuss |
| | | | | | | | | | |
| | | | | | | | | | |
| DEPARTMENT NON PROTECTED | 1/1/2017 | 1/15/2017 | 1/29/2017 | 2/12/2017 | 2/26/2017 | 3/12/2017 | 3/26/2017 | Annualized - YTD | Comments |
| MVMC Laboratory | 6.39 | 1.43 | 3.42 | 1.16 | 5.52 | 0.00 | 5.39 | 3.29 | Great ! |
| Psychiatry - Corona | 8.63 | 6.65 | 3.46 | 4.43 | 0.77 | 4.59 | 4.43 | 4.68 | Great ! |
| Physical Med. Rehab. Riverside | 6.05 | 3.40 | 4.77 | 5.26 | 6.66 | 3.61 | 7.88 | 5.39 | Great ! |
| Urgent Care Riverside | 10.23 | 6.96 | 5.60 | 3.96 | 9.04 | 4.57 | 5.06 | 6.43 | Great ! |
| MVMC Emergency | 12.11 | 14.71 | 3.88 | 8.53 | 2.61 | 3.76 | 7.66 | 7.53 | Great ! |
| Psychiatry Canyon Crest | 13.92 | 12.03 | 6.81 | 14.66 | 3.72 | 10.69 | 1.25 | 8.89 | Great ! |
| Radiology Riverside | 10.88 | 12.73 | 9.70 | 9.46 | 13.25 | 9.34 | 6.61 | 10.24 | Great ! |
| Emergency Riverside | 15.05 | 10.96 | 9.88 | 11.04 | 7.93 | 10.69 | 11.57 | 10.97 | Great ! |
| Goal is < 12 Days | | | | | | | | | |
| MVMC Radiology | 19.25 | 17.19 | 24.50 | 18.08 | 12.15 | 3.74 | 6.92 | 14.37 | During 1:1 be prepared to discuss |
| Addiction Medicine Moreno Valley | 19.53 | 20.47 | 39.92 | 21.14 | 0.00 | 0.00 | 4.78 | 15.64 | During 1:1 be prepared to discuss |
| Laboratory / Pathology Riverside | 24.66 | 17.45 | 20.49 | 20.24 | 21.22 | 18.42 | 16.65 | 19.85 | During 1:1 be prepared to discuss |

Technical Bulletin

SCPMG LABORATORY SYSTEM – REGIONAL REFERENCE LABORATORIES

Special Coagulation Department – 4/25/2017

Thrombin Time Centralization

- Effective April 26, 2017, Thrombin time orders will be routed to the Regional Reference Laboratory Special Coagulation Department, due to low volume of requests.

TEST: THROMBIN TIME [85670B]

- Los Angeles Medical Center (LAMC) Laboratory will provide STAT testing during off hours and Sunday for Thrombin Time. Please accession these specimens to test at LAMC.

Questions?

- Client Service Center, 1-888-4LAB NFO, or tie line 397-7077
- JiYeon Kim M.D., Physician-in-Charge, Esoteric Chemistry & Laboratory Informatics, tie line 8-397-6710
- Special Coagulation Department, Regional Reference Laboratories, 818-503-7062, tie line 397

Technical Bulletins are archived on the **LABNET** website for your convenience.

<http://kpnet.kp.org:81/california/scpmg/labnet/index.htm>



April 3, 2017

URGENT MEDICAL DEVICE RECALL

Synchron Systems Cholesterol, Creatinine, HDL Cholesterol, Lactate, Triglyceride, Uric Acid and Salicylate Reagents

| REF | | |
|----------------------|----------|----|
| 467825 (CHOL) | All Lots | NA |
| A60298 (CR-E) | | |
| A15625 (HDL) | | |
| A95550 (LACT) | | |
| 445850 (TG and TG-B) | | |
| 442785 (URIC) | | |
| 378194 (SALY) | | |

Attention Beckman Coulter Customer,

Beckman Coulter is initiating a field action for the product listed above. This letter contains important information that needs your immediate attention.

| | |
|----------------|--|
| ISSUE: | <ul style="list-style-type: none">Beckman Coulter has identified the following drugs as potential sources of interference:<ul style="list-style-type: none">Metamizole (Dipyrone) – Analgesic/antispasmodic/antipyretic Note: No longer approved for sale in certain geographies, including the US and Canada.Sulfasalazine – Anti-inflammatorySulfapyridine – Sulfonamide antibiotic |
| IMPACT: | <ul style="list-style-type: none">With the administration of these drugs, the effects to patient analytes are:<ul style="list-style-type: none">Metamizole (Dipyrone) – may generate false low Cholesterol, Enzymatic Creatinine, HDL Cholesterol, Lactate, Triglycerides and Uric Acid results.Sulfasalazine – may generate false high Salicylate results.Sulfapyridine – may generate false low Salicylate results. |

FA-29156
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Internet: www.beckmancoulter.com

| | |
|--------------------|--|
| ACTION: | No action is required by your laboratory. No retrospective review of results is recommended. |
| RESOLUTION: | <ul style="list-style-type: none"> • The following statement will be added to the respective INTERFERENCES sections of the CHOL, CR-E, HDL, LACT, TG, TG-B and URIC* Chemistry Information Sheets (CIS): <p style="margin-left: 40px;"><i>Venipuncture immediately after or during the administration of Metamizole (Dipyrone) may lead to falsely low results for [analyte name*]. Venipuncture should be performed prior to the administration of Metamizole.</i></p> • The following statements will be added to the INTERFERENCES section of the SALY Chemistry Information Sheets (CIS): <p style="margin-left: 40px;"><i>Patients treated with Sulfasalazine may generate a false high result for Salicylate.</i></p> <p style="margin-left: 40px;"><i>Patients treated with Sulfapyridine may generate a false low result for Salicylate.</i></p> <p>This communication serves as temporary labeling until the Chemistry Information Sheets (CIS) are updated. CIS are available on the Beckman Coulter website's "Technical Documents" webpage: https://www.beckmancoulter.com/wsrportal/page/techdocSearch</p> |