

LAB Dept MEETING – Huddles

Date of Meeting: 12/7/17

Attendees: Alan Dandridge, Jocelyn Ybarra, Mark Gomez, Michelle Trammell, Melanie Magee, Raquel Lecaro, Greg Johnson, Elliott Faure, Bill Craig, Juliet Garlejo, Lourdes Maniago, Mhae Villafuerte, Marietes, Marie Rutledge, Marissa Calilung, Nancy Boyd

Topic	Details	Action Item, responsible person, date due, or informational only
KUDOS SAFETY TIP	<ul style="list-style-type: none"> • Celebrating October to December birthdays and start date: October – Marie R., Melanie, Janet and Elliott November – Michelle, Greg December- Juanita, Letty (start date month) • From Denise: <i>Great job MV Lab! Consistently doing well on attendance! :))</i> • Kudos to all CLSs for completing all 2018 competencies • Safety tips during the holiday season: Keep a safety mindset during the holidays – read flyer • Update: Citing Observations of Hand Hygiene Noncompliance: Effective January 1, 2018, any observation by surveyors of <u>individual</u> failure to perform hand hygiene in the process of direct patient care will be cited as a deficiency resulting in a RFI under Infection Prevention (IC) Standard IC.02.01.01,EP2. Surveyors also will continue surveying an organization's hand hygiene program to National Pt Safety Goal NPSG.07.01.01 (page 4). 	Informational
	<ul style="list-style-type: none"> • License renewals can be done online now. This was e-mailed to all staff on 12/4/17. <p><i>As of November 30 2017, all licensed and certified personnel [CLS, MLT, Phlebotomists] will be required to renew their respective licenses or certificates on line. Paper renewals will no longer be accepted. Some of your employees who have renewals due within the next several months may have already received their renewal notifications. Please let them know that if they are renewing AFTER November 30th, they MUST renew on line. They will have to have all of the CEU certificates [originals] to upload to the system and be able</i></p>	ALL STAFF

	<p>to pay on line.</p> <p>They will receive instructions in the renewal packet, unless they were caught in the overlap that has occurred, where the renewal notification DID NOT include online renewal information.</p> <p>To access the online renewal they may click on the link below.</p> <p>https://www.cdph.ca.gov/Programs/OSPHLD/LFS/Pages/Personnel-Renewal.aspx</p> <ul style="list-style-type: none"> • Chemical Hygiene Training, KP Learn + quiz due on Monday, December 11, 2017. Submit KP Learn certificate and quiz to Marissa • Reminder to cover co worker when on break. Be sure to let the one covering for you know what's going on in your area before leaving for break. 	
	<ul style="list-style-type: none"> • Urinalysis – iChem Velocity, iQ200 and Advantus analyzers- AM CLSs need to fill up daily PM maintenance logs on these. UA maintenance and QC is being done by day shift CLs since mid October. • Reminder to log in new iChem Velocity strips on log sheet posted on analyzer. • Continue to use Instrument Activity Monitor for Access 2 to monitor numerical Troponin values. 	CLS
	<ul style="list-style-type: none"> • Dynamex recurring specimen pickups: <ul style="list-style-type: none"> ➢ Saturday AM pick up around 0845 ➢ Sunday pickups one in AM around 0845 and one in PM around 1745 ➢ Major holiday pickups- same as Sunday; around 0845 and around 1745. This is effective this Christmas and New Year's Day. Minor holidays will depend on whether Iris MOB2 is open or close. 	Phlebotomist
UBT	<ul style="list-style-type: none"> • Celebrating birthdays quarterly. 	

This concludes the Minutes of the 12/7/17 Lab Staff Meeting.


Prepared by: Nancy Date: 12/8/17



Received
12/6/17
mu

November 29, 2017

**IMPORTANT PRODUCT NOTICE
COULTER DxH Cleaner**

REF	LOT	
628023	3911700	2018-10-09
	3911710	2018-10-09
	3911740	2018-10-12
	3911760	2018-10-13

Dear Beckman COULTER Customer,

Beckman Coulter is sending this letter regarding the DxH Cleaner Lots identified above. Test results are not affected.

ISSUE :	Beckman Coulter has received customer complaints regarding high background counts during Daily Checks on the DxH 800 and DxH 600 analyzers when using DxH Cleaner Lots 3911700, 3911710, 3911740 and 3911760.
IMPACT:	<ul style="list-style-type: none"> • Daily Checks background failures for Reticulocyte may be experienced with the use of the lots identified above. • Patient results are not affected by this issue.
ACTION:	<ul style="list-style-type: none"> • Discontinue the use of the affected lot numbers of the DxH Cleaner and discard all existing inventory according to your laboratory protocol. • If you are using any of these lot numbers on your analyzer: <ul style="list-style-type: none"> ○ Use a different lot of Cleaner reagent following the Instructions for Use (IFU) PN B26647AE: <ul style="list-style-type: none"> ⇒ Replacing Reagent Container section, Chapter 13. ⇒ Setting Up DxH 800/DxH600 Supplies, Chapter 9. ○ Refer to the IFU B26647AE, Chapter 10 Troubleshooting for actions to be taken if you continue to fail Daily Checks. • Contact your local support representative for product replacement. <ul style="list-style-type: none"> ○ United States customers should contact Beckman Coulter Customer Service at 1-800-526-3821. ○ Customers outside the United States should contact their local Beckman Coulter Customer Service Organization.
RESOLUTION:	Beckman Coulter is actively investigating to resolve and prevent the recurrence of the issue.

Please share this information with your laboratory staff and retain this notice as part of your Laboratory Quality System documentation. If you have forwarded affected product to another laboratory, provide a copy of the letter to them.

Please complete and return the enclosed response form within 10 days, so we are assured you have received this important communication.

Beckman Coulter, Inc.
11800 S.W. 147th Avenue
Miami, FL 33196-9015

Mailing Address:
11800 S.W. 147th Avenue
P.O. Box 169015
Miami, FL 33196-9015

Technical Support: (800) 369-0333
Client Services: (800) 526-3821
Internet: www.beckmancoulter.com



If you have any questions regarding this notice, contact our Customer Support Center:

- Via our website, <http://www.beckmancoulter.com/customersupport/support> or contact your local Beckman Coulter Representative.

We apologize for any inconvenience this may cause your laboratory. Thank you for your continued support of Beckman Coulter products.

A handwritten signature in black ink, appearing to read "Marwan Fathallah".

Marwan Fathallah
Vice President, Quality Assurance and Regulatory Affairs
Encl: Response Form

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Technical Bulletin

SCPMG Laboratory System – Regional Reference Laboratories

HEMOGLOBIN A1c METHODOLOGY UPDATE

- The Regional Reference Laboratories (RRL) upgraded Hemoglobin A1c (A1c) instruments and reagents in early October 2017, from Roche Integra 800/Tina-Quant Gen 2 Reagents to Roche c513/Tina-Quant Gen 3 Reagents. A1c results are about 0.4% A1c lower than with the prior method; the new method is state of the art in A1c accuracy, and is a secondary reference method for the National Glycoprotein Standardization Program (NGSP).
- While >99% of patient results with the new method are reproducible, rarely, some results have been found to be unexpected from prior history. Additional quality assurance measures have been added, and unusual results are being investigated on a case-by-case basis. If you have any questions about an A1c result, consider re-testing the patient and referring the questionable result to the **24-7 RRL Client Services hotline at 818-503-7077 (tie line 8-397-7077)**, or via **“DR ADVICE LABORATORY”** referral in KP HealthConnect, where one of our Clinical Pathologists will be happy to provide you with detailed assistance. We will also be happy to retest the original sample if the request is received within 5 days of collection.

FAQs

Q: I've seen a recent change in A1c for my patient larger than 0.4% A1c. What does this mean?

A: Several factors can affect A1c values. First, of course, is a true change in the patient's diabetes control. Red blood cell count changes may also affect A1c levels. However, if you remain concerned about a significant difference that is inconsistent with current clinical findings, please contact the laboratory at the number provided above.

Q: How should I manage my patient who was previously diagnosed with prediabetes or diabetes based upon A1c who now falls in the normal range?

A: Glycemic control is best assessed over time with several A1c results, as well as laboratory and/or home glucose monitoring results, if available. Recall that repeatedly elevated A1c values (>6.4% A1c) on at least two separate occasions are required to diagnose diabetes.

Q: Should I use A1c for screening my patient for diabetes?

A: While A1c is considered an acceptable method for screening for diabetes, a new diagnosis of diabetes or prediabetes is best supported by repeatedly abnormal A1c results, or by supporting evidence from fasting glucose or oral glucose tolerance tests. Glucose measurements may be preferred for type 1 diabetes and gestational diabetes; patients with anemia, hemoglobinopathies, chronic renal disease and other states that affect RBC lifespan; patients with HIV or pancreatitis; or with medications that disrupt glycemic control, e.g., corticosteroids, antipsychotics.

Q: What should I do if the A1c result is “Unable to Calculate”?

A: This result indicates either that the patient has profound anemia, a hemoglobinopathy, or a condition that affects red blood cell lifespan is present. Consider using glucose or fructosamine measurements instead.

QUESTIONS?

SCPMG RRL Client Services Center: 1-888-4LAB NFO, or tie line 8-397-7077

Darryl E. Palmer-Toy, MD, PhD - Physician Director, SCPMG RRL Core Laboratories

David Quam, MD - Assistant Executive Medical Director, SCPMG Regional Laboratory System

JiYeon Kim, MD, MPH - Physician Director, SCPMG RRL Esoteric Chem & Immunology, Special Coagulation, Lab Informatics

Keep a Safety Mindset During the Holidays



Now that the holidays are upon us, let us take a few minutes to extend our safety culture. This is not only the time of year for special celebrations, it's also prime for safeguarding your belongings and those you love.

Therefore, it's important that you are **aware of your surroundings** and always be on alert when partaking in seasonal activities, whether shopping, attending a large public gathering, traveling abroad or staying close to home. Don't be distracted but be alert to what is going on around you. *(It's easy to become distracted from what's going on around us, when using our smart phones.)*

Safe practices at work carry over into the community, and safe practices in the community carry over into the workplace. Here are several ways to stay vigilante so this time of year remains a joyous one:

While Shopping:

- Park close to your destination, in a well-lit area and lock packages in the trunk, out of sight.
- Carry your purse close to your body and stow your wallet inside a zippered pocket.
- Report any suspicious activity or unattended packages to store/mall security or law enforcement.
- Do not expose cash or other valuables; avoid carrying large sums of cash.
- Let others know where your going, and when to expect you back. Go in pairs if possible.

At Your Workplace:

- Report all solicitors or suspicious persons to SECURITY immediately. **x4545**
- Be suspicious of unfamiliar people in your areas, as thieves are apt to disguise themselves.
- Keep valuables, offices and departments locked at all times when not present.
- Never leave handbags on desks or wallets in coat pockets in your absence. Take them with you.
- Do not leave **Employee Badges** in work areas or unattended on work coats.

At Home:

- When away, leave lights, radio/ television on to give the appearance that the house is being occupied.
- Avoid placing gift packages where they may be seen from outside the house.
- Be extra cautious about locking all doors and windows when you leave, even if only a few minutes.
- Report all suspicious activity to your local police agency promptly.

Happy Holidays!

From your Security Team (951) 353-4545

Technical Bulletin

SCPMG Laboratory System – Regional Reference Laboratories

LUPUS ANTICOAGULANT PANEL UPDATED

The Regional Reference Laboratory System is pleased to announce effective November 27, 2017, the lupus anticoagulant test panel will be updated with additional screening tests (PT/INR, thrombin time) for anticoagulant drugs which can interfere with testing and cause false-positive results. A result category of "indeterminate" will be added to indicate where there may be possible interference from anticoagulant drugs.

Component results of the lupus anticoagulant testing algorithm will display with their reference ranges, but will no longer flag individually. Instead, only the final interpretation of "indeterminate" or "present" for lupus anticoagulant will flag in KPHC. In addition, the screening tests (PT/INR, thrombin time) will flag and trend with their prior test values.

Sample requirements will remain the same.

TEST INFORMATION

KPHC Test	LUPUS ANTICOAGULANT PANEL
KPHC Test code	250719
KRMS Test code	8521122
Container	BLU5
Specimen requirements	1 ml Frozen citrated plasma
Results using testing algorithms will include components from the following	
LRR Component ID, Component name	<ul style="list-style-type: none"> • 1924, Lupus anticoagulant (will flag) • 24702, Lupus anticoagulant interpretation • 2588, PT (will flag) • 2589, PT INR (will flag) • 3058, Thrombin Time (will flag) • 23012, APTT Lupus sensitive • 27520, APTT Lupus sensitive with 1:1 pooled normal plasma • 10971, Lupus anticoag neutraliz hexagonal phase phospholipid • 1063, Dilute Russell viper venom induced • 22119, DVV Confirm • 1064, Dilute Russell viper venom induced actual/normal, QN

QUESTIONS?

Client Service Center: 1-888-4LAB NFO, or tie line 8-397-7077

JiYeon Kim, MD, MPH; Physician Director, Esoteric Chemistry, Special Coag: 818-503-6710 or tie line 8-397-6710

Technical Bulletin

SCPMG Laboratory System – Regional Reference Laboratories

HSV AND CMV CULTURE FROM BLOOD – NOW A SEND-OUT

Effective Friday, **December 1, 2017**, the SCPMG Laboratory System will no longer perform in-house testing on blood specimens for Herpes Simplex Virus culture and Cytomegalovirus culture.

Requests for these tests will be sent to LabCorp.

LABCORP TEST INFORMATION

	CMV CULTURE	HSV CULTURE	
Methodology	Tube and Shell Vial Culture	<u>Newborn only</u> Enzyme Linked Virus Induced System [ELVIS]	Viral Culture, General
Test	008201	008250	008573
Specimen Source and Minimum Volume Required	10-14 mL heparinized blood (green top)	1-2 mL heparinized blood (green top)	5 mL heparinized blood (green top)
Transport Requirements	Room temperature		
Specimen Stability	7 days from collection date		
Testing Days	Monday-Saturday		
Turnaround Time	7 days from specimen receipt	24 hours from specimen receipt	7 days from specimen receipt

QUESTIONS?

Client Service Center: 1-888-4LAB NFO, or tie line 8-397-7077

Jonathan Craig Gullett, MD, Physician Director of Microbiology, 909-703-6033, or tie line 263

Ken Van Horn, PhD, D(ABMM), Technical Director of Microbiology, 909-703-6062, or tie line 263