

LAB Dept MEETING – Huddles

Date of Meeting: 8/28/2018

Attendees: Myrna Ocab, Jocelyn Ybarra, Priscila Dar, Tammy Rantung, Quang Trinh, Rizza Alcorido, Tessa Strickland, Mark Gomez, Elliott Faure, Melanie Magee, Janet Gerges, Juanita Fernandez, Melinna Ayala, Patricia Chea, Marie Rutledge, Theda Bryant

Topic	Details	Action Item, responsible person, date due, or informational only
KUDOS SAFETY TIP	Safety issue reported on 8/24/18 @ 845. Found icepacks in the box stored away for EVS pick up. Box was probably delivered and emptied yesterday 8/23/18. Correct process: icepacks that came with the reagent deliveries must be discarded in RCRA black bins.	Informational
Use of Manual time log	<ul style="list-style-type: none"> • For missed punches or clocking errors like phone not working. • Do not use for any HIPPA information • Do not use for minor errors like clocking out instead of clocking in. The error is registered, and managers can view it. • Use of Manual time log should be RARE. • KP policy to use phone system for timekeeping. This is being reviewed monthly by managers. Continued failure to use the phone system can be an attendance or performance issue. 	ALL STAFF
Iris 2 to start RAD process	<ul style="list-style-type: none"> • Iris 2 will start RAD process on September 10, 2018. • There will be no more service reps area • Phlebotomist will perform lab check in, specimen processing, giving patient instructions, etc. • If you have need to speak to Iris 2 staff, such as a BB specimen redraw, you have to call the phlebotomist. 	ALL STAFF
CLS Annual Competency Reminders	<p>Continue to work on your annual competencies.</p> <ul style="list-style-type: none"> • Chemistry & UA PSS due Sept 24, 2018 • Hematology & Micro due Aug 30, 2018 • Hematology Competency • Coagulation Competency • Blood Bank Competency • Chemistry and UA Competency 	CLS

Blue Stericycle	For glass slides with PHI e.g. CBC slides from DXH	CLS												
Quite Time and Service Excellence	<ul style="list-style-type: none"> Continue to work on your service excellence direct observation. Submit to Tricia ASAP. Lab Commitment to service excellence <ul style="list-style-type: none"> ✓ For phlebs to greet patient, identify themselves, and to state reason for being there. ✓ To communicate any question or concern expressed by the patient to the nurse 	Phlebotomist												
Phleb Annual Competency	<ul style="list-style-type: none"> Submit to Tricia by September 7, 2018 	Phlebotomist												
Specimen Processing Reminders	<p>Reminder to empty ALL totes before storing. Managers continue to find ice packs in the totes. See picture.</p> <table border="1"> <thead> <tr> <th>Audit date</th> <th></th> </tr> </thead> <tbody> <tr> <td>August 20 @ 1700</td> <td>Empty</td> </tr> <tr> <td>August 21 @ 1700</td> <td>Empty</td> </tr> <tr> <td>August 22 @ 0900</td> <td>Found 1 bucket with ice packs. See picture</td> </tr> <tr> <td>August 23 @ 830</td> <td>Empty</td> </tr> <tr> <td></td> <td></td> </tr> </tbody> </table>	Audit date		August 20 @ 1700	Empty	August 21 @ 1700	Empty	August 22 @ 0900	Found 1 bucket with ice packs. See picture	August 23 @ 830	Empty			Phlebotomist
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UBT	<p>People pulse coming Sept 10 to Sept 28</p> <ul style="list-style-type: none"> ✓ Goal is 75% response rate ✓ Union partners and managers conducted meetings with staff to explain last year's result and to answer any questions. 	ALL STAFF												

This concludes the Minutes of the _____ Lab Staff Meeting.

Prepared by: Patricia Chea/Marie Rutledge Date: 8/28/2018

Blue Stericycle for Glass Slides with PHI
E.g. CBC slides



Totes stored away found with ice pack still inside.



Technical Bulletin

Laboratory Care Delivery System

SPECIFIC AND TOTAL IGE – ADD ON PROCESS

Since Allergy testing for Southern California was transitioned from Los Angeles Medical Center to the Regional Reference Laboratories-Sherman Way, the add-on process for the Regional Lab was adopted.

Please follow the steps below to add-on Total and/or Specific IgE testing:

- Please call 1-888-4-LABNFO (1-888-452-2636), tie line 8-397-7077 or (818) 503-7077
- An alternate to a phone call would be faxing the request to (818) 503-6850, tie line 8-397-6850

QUESTIONS?

- Client Service Center: 1-888-4LAB NFO, or tie line 8-397-7077
- Bruce J. Goldberg, MD, PhD; Physician Director, Allergy-Immunology: 818-392-7292
- Leo Khajekian, MBA, CLS, MLS(ASCP); Operations Manager, Immunology: 818-392-7210

Technical Bulletin

Laboratory Care Delivery System

ADDITION OF CHOLESTEROL CRYSTALS, AMMONIUM BIURATE CRYSTALS AND UA MICRO COMMENT TO URINALYSIS, MICROSCOPY ORDER

The Laboratory Care Delivery System is pleased to announce, effective Wednesday, August 22, 2018, the addition of 3 new result components to the URINALYSIS MICROSCOPIC order for cholesterol crystals, ammonium biurate crystals, and the UA micro comment.

TEST INFORMATION

Test Location	Medical Center and MOB Labs	
KPHC Order Display Name	URINALYSIS, MICROSCOPY	
KPHC Order Code	81015B	
Specimen Source	Urine	
CPT Code(s)	81015	
KPHC Result Components	Display Name	CID
	CHOLESTEROL CRYSTALS, URINE SEDIMENT /HPF	12116557
	AMMONIUM URIC ACID CRYSTALS, URINE SEDIMENT /HPF	12117708
	UA MICRO COMMENTS	1203187

QUESTIONS?

- Client Service Center: 1-888-4LAB NFO, or tie line 8-397-7077
- David Huebner-Chan, MD; Surgical Pathology, Hematopathology and Transfusion Services: 949-932-6163
- Nanette Taft; Area Laboratory Manager, South Bay Medical Center: 310-517-3748



August 21, 2018

URGENT MEDICAL DEVICE RECALL
Lipase OSR6x30
Uric Acid OSR6x98

REF	LOT	
OSR6x30	All	N/A
OSR6x98	All	N/A

Attention Beckman Coulter Customer,

Beckman Coulter is initiating a field action for the products listed above. This letter contains important information that needs your immediate attention.

ISSUE:	NAPQI (N-acetyl p benzoquinone imine), a metabolite of Acetaminophen, causes negative interference with Lipase OSR6x30 and Uric Acid OSR6x98 assays, at levels present in the serum/plasma of overdose patients.
IMPACT:	NAPQI in toxic concentrations may potentially lead to erroneously low results for Lipase and Uric Acid. The risk to patient safety of this event has been determined as highly unlikely.
ACTION:	No action is required by your laboratory. However, laboratories should be aware that NAPQI in toxic concentrations may potentially lead to erroneously low results for Lipase and Uric Acid. Acetaminophen does not interfere with the assays.
RESOLUTION:	The following statement will be added to the Interfering Substances section of the Lipase and Uric Acid IFUs (BAOSR6x30 and BAOSR6x98, respectively): <i>"N-acetyl-p-benzoquinone imine (metabolite of Acetaminophen) will generate erroneously low results in samples for patients that have taken toxic doses of acetaminophen."</i>

Please share this information with your laboratory staff and retain this notification as part of your laboratory Quality System documentation. If you have forwarded any of the affected product(s) listed above to another laboratory, please provide them a copy of this letter.

So that we are assured you have received this important communication, please respond within 10 days in one of the following ways:

- Electronically, if you received this communication via email.
- Manually, complete and return the enclosed Response Form.

If you have any questions regarding this notice, please contact;

- From our website: <http://www.beckmancoulter.com>
- By phone, call 1-800-223-0130 in the United States and Canada
- Outside the United States and Canada contact your local Beckman Coulter Representative.

Beckman Coulter Inc.
250 S. Kraemer Boulevard
Brea, CA 92821

Telephone: (714) 993-5321
Facsimile: (714) 961/4234
Internet: www.beckmancoulter.com

FA-000053

DROPLET PRECAUTIONS

CONTACT PRECAUTIONS



Visitors: Please check with a nurse before entering.

Visitantes: Por favor, consulte con una enfermera antes de entrar.

探訪者：請與護士諮詢後方可入內。

BEFORE ENTERING



1 **Clean HANDS**
Gel or Soap & Water



2 **Put on GOWN**
Please Tie Gown



3 **Put on MASK**



4 **Put on GLOVES**
Over Gown Cuffs

EXITING



1 **Remove GOWN & GLOVES**
Roll Inside Out



2 **Remove MASK**



3 **Clean HANDS**
Soap & Water

INFECTIONS AND DISEASES REQUIRING CONTACT PRECAUTIONS

USE FOR CONFIRMED OR SUSPECTED CASES OF THE FOLLOWING:

- MRSA
- VRE
- ESBL
- Scabies
- Lice
- Other antibiotic resistant organisms
- Abscess or draining decubitus ulcers that cannot be contained
- RSV (Respiratory Syncytial Virus)

This is not an exclusive list, refer questions to your Infection Preventionist / Infectious Disease Physician for more information.

INFECTIONS AND DISEASES REQUIRING DROPLET PRECAUTIONS

USE FOR CONFIRMED OR SUSPECTED CASES OF THE FOLLOWING:

- Influenza
- Meningococcal Meningitis
- Mumps
- Pertussis
- Rubella

This is not an exclusive list, refer questions to your Infection Preventionist / Infectious Disease Physician for more information.

ADDITIONAL INFORMATION

Patient transport

Limit to essential purposes.

Call receiving department

Inform them of patient's Isolation Precautions to assure they are prepared and waiting for the patient.

Wear face mask and/ or eye protection

As per Standard Precautions.

Visitors

Gloves and gown may be required as per hospital practice. Instruct visitors to clean hands with gel or soap and water before leaving room.

ADDITIONAL INFORMATION

Limit patient transport

Limit to essential purposes.

Patient wears surgical mask when outside isolation room.

Call receiving department

Inform them of patient's Isolation Precautions to assure they are prepared and waiting for the patient.

Private room

Recommended, but does not need to be negative pressure and the door may remain open.

Eye protection, gown and gloves

Wear as per Standard Precautions.

Visitors

Provide visitors with surgical mask and instruct on hand hygiene.

DISPLAY OTHER SIDE

DISPLAY OTHER SIDE

DROPLET PRECAUTIONS

CONTACT PLUS PRECAUTIONS



Visitors: Please check with a nurse before entering.

Visitantes: Por favor, consulte con una enfermera antes de entrar.

探訪者：請與護士諮詢後方可入內。

BEFORE ENTERING



1 Clean
HANDS
Gel or Soap & Water



2 Put on
GOWN
Please Tie Gown



3 Put on
MASK



4 Put on
GLOVES
Over Gown Cuffs

EXITING



1 Remove
**GOWN &
GLOVES**
Roll Inside Out



2 Remove
MASK



3 Clean
HANDS
Soap & Water

INFECTIONS AND DISEASES REQUIRING CONTACT PLUS PRECAUTIONS

USE FOR CONFIRMED OR SUSPECTED CASES OF THE FOLLOWING:

- Unexplained/infectious diarrhea
- Clostridium difficile
- Norovirus

This is not an exclusive list, refer questions to your Infection Preventionist / Infectious Disease Physician for more information.

INFECTIONS AND DISEASES REQUIRING DROPLET PRECAUTIONS

USE FOR CONFIRMED OR SUSPECTED CASES OF THE FOLLOWING:

- Influenza
- Meningococcal Meningitis
- Mumps
- Pertussis
- Rubella

This is not an exclusive list, refer questions to your Infection Preventionist / Infectious Disease Physician for more information.

ADDITIONAL INFORMATION

Patient transport

Limit to essential purposes.

Call receiving department

Inform them of patient's Isolation Precautions to assure they are prepared and waiting for the patient.

Private room

Exceptions must be approved by Infection Prevention and Control.

Wash hands with soap and water only!

(Alcohol gels are NOT effective for these types of infection)

Wear face mask and/or eye protection

As per Standard Precautions.

Bleach wipe or other sporocidal products

For routine cleaning and high touch surfaces and equipment disinfection between patients.

Equipment

Disposable stethoscope, BP cuff and thermometer remain in the patient's room. If reusable equipment must be used, it should be dedicated to the patient.

Visitors

Gloves and gown may be required as per hospital practice. Instruct visitors to wash hands with soap and water before leaving room.

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Private room

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Eye protection, gown and gloves

Wear as per Standard Precautions.

Visitors

Provide visitors with surgical mask and instruct on hand hygiene.

DISPLAY OTHER SIDE

DISPLAY OTHER SIDE

AIRBORNE PRECAUTIONS

CONTACT PLUS PRECAUTIONS



Visitors: Please check with a nurse before entering.

Visitantes: Por favor, consulte con una enfermera antes de entrar.

探訪者：請與護士諮詢後方可入內。

BEFORE ENTERING



1

**Clean
HANDS**
Gel or Soap & Water



2

**Put on
GOWN**
Please Tie Gown



3

**Wear
N95 Respirator
or PAPR**



N95

PAPR



4

**Put on
GLOVES**
Over Gown Cuffs

EXITING



1

**Remove
GOWN &
GLOVES**
Roll Inside Out



2

**Remove
N95 Respirator
or PAPR**



N95

PAPR



3

**Clean
HANDS**
Soap & Water

INFECTIONS AND DISEASES REQUIRING CONTACT **PLUS** PRECAUTIONS

USE FOR CONFIRMED OR SUSPECTED CASES OF THE FOLLOWING:

- Unexplained/infectious diarrhea
- Clostridium difficile
- Norovirus

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INFECTIONS AND DISEASES REQUIRING **AIRBORNE** PRECAUTIONS

USE FOR CONFIRMED OR SUSPECTED CASES OF THE FOLLOWING:

- Tuberculosis
- Measles (Rubeola)
- Varicella (Chickenpox)
- SARS
- Novel airborne disease
- Disseminated Herpes zoster (Shingles)

This is not an exclusive list, refer questions to your Infection Preventionist / Infectious Disease Physician for more information.

ADDITIONAL INFORMATION

Patient transport

Limit to essential purposes.

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Limit to essential purposes. Patient wears surgical mask when outside isolation room.

Call receiving department

Inform them of patient's Isolation Precautions to assure they are prepared and waiting for the patient.

Eye protection, gown and gloves

Wear as per Standard Precautions.

Call engineering

Daily check for negative pressure.

Visitors

Provide visitors with surgical mask and instruct on hand hygiene.

DISPLAY OTHER SIDE

DISPLAY OTHER SIDE

AIRBORNE PRECAUTIONS

CONTACT PRECAUTIONS



Visitors: Please check with a nurse before entering.

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N95



PAPR



4
Put on GLOVES
Over Gown Cuffs

EXITING



1
Remove GOWN & GLOVES
Roll Inside Out



2
Remove N95 Respirator or PAPR



N95



PAPR



2
Clean HANDS
Soap & Water

INFECTIONS AND DISEASES REQUIRING CONTACT PRECAUTIONS

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- MRSA
- VRE
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USE FOR CONFIRMED OR SUSPECTED CASES OF THE FOLLOWING:

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ADDITIONAL INFORMATION

Patient transport

Limit to essential purposes.

Call receiving department

Inform them of patient's Isolation Precautions to assure they are prepared and waiting for the patient.

Wear face mask and/or eye protection

As per Standard Precautions.

Visitors

Gloves and gown may be required as per hospital practice. Instruct visitors to clean hands with gel or soap and water before leaving room.

ADDITIONAL INFORMATION

Limit patient transport

Limit to essential purposes.

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Call engineering

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DISPLAY OTHER SIDE

DISPLAY OTHER SIDE

AIRBORNE PRECAUTIONS



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探訪者：請與護士
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BEFORE ENTERING



**Clean
HANDS**
Gel or Soap & Water



N95

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PAPR

EXITING



N95

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PAPR



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DISPLAY OTHER SIDE

CONTACT PRECAUTIONS



Visitors: Please check with a nurse before entering.

Visitantes: Por favor, consulte con una enfermera antes de entrar.

探訪者：請與護士諮詢後方可入內。

BEFORE ENTERING



1
Clean HANDS
Gel or Soap & Water



2
Put on GOWN
Please Tie Gown



3
Put on GLOVES
Over Gown Cuffs

EXITING



1
Remove GOWN & GLOVES
Roll Inside Out



2
Clean HANDS
Gel or Soap & Water

CONTACT PLUS

PRECAUTIONS



Visitors: Please check with a nurse before entering.

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DISPLAY OTHER SIDE

DROPLET PRECAUTIONS



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Visitantes: Por favor, consulte con una enfermera antes de entrar.

探訪者：請與護士諮詢後方可入內。

BEFORE ENTERING



1
**Clean
HANDS**
Gel or Soap & Water



2
**Put on
MASK**

EXITING



1
**Remove
MASK**



2
**Clean
HANDS**
Gel or Soap & Water

INFECTIONS AND DISEASES REQUIRING **DROPLET PRECAUTIONS**

USE FOR CONFIRMED OR SUSPECTED CASES OF THE FOLLOWING:

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- Mumps
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DISPLAY OTHER SIDE

Technical Bulletin

Laboratory Care Delivery System

RETICULOCYTE COUNTS WITH ADVANCED PARAMETERS

Effective Wednesday, August 22, 2018, the test named **RETICULOCYTE AUTOMATED COUNT AND IMMATURE RETICULOCYTE FRACTION [85046F]** changed to **RETICULOCYTE AUTOMATED COUNT W OTHER RETICULOCYTE PARAMETERS [85046F]**. This name change permits us to introduce some new reticulocyte parameters for the care of your patients¹.

Reticulocyte counts (Ret #) are a well-established tool to monitor erythrocyte production, particularly in the diagnosis of anemia, and to monitor recovery after chemotherapy or bone marrow transplant.

Immature reticulocyte fraction (IRF) represents the youngest portion of reticulocytes. An increase in IRF can precede by several days an increase in Ret #. IRF is available throughout KPSC. The reference range depends upon the hematology analyzer used, so please consult your report in KP HealthConnect.

Reticulocyte hemoglobin equivalent (Ret-He) is a measure of iron incorporation into hemoglobin within maturing erythrocytes. The reference range is 28.2 – 35.7 pg. Decreased Ret-He reflects diminished iron stores or conditions blocking iron incorporation, even when hemoglobin, hematocrit, and red blood cell indices are normal or only slightly low. Ret-He will increase following successful iron therapy well before hemoglobin concentration and hematocrit will recover. Initially, Ret-He will be offered only at the Chino Hills Regional Reference Laboratories, and Downey, Irvine, and South Bay Medical Centers due to instrument capabilities.

1. Buttarello M. *Int. Jnl. Lab. Hem.* 2016, 38 (Suppl. 1), 123–132.

QUESTIONS?

- Client Service Center: 1-888-4LAB NFO, or tie line 8-397-7077
- Darryl E. Palmer-Toy, MD, PhD; Physician Director, SCPMG Regional Reference Core Laboratories: 818-503-7028, tie-line 397