LAB Dept MEETING – Huddles

Date of Meeting: 10/23/2018

Attendees: Myrna Ocab, Jocelyn Ybarra, Priscila Dar, Tammy Rantung, Quang Trinh, Rizza Alcordo, Tessa Strickland, Mark Gomez, Elliott Faure, Melanie Magee, Vanessa

Cardenas, Patricia Chea, Marissa Calilung, Marie Rutledge, Theda Bryant

Topic	Details	Action Item, responsible person, date due, or informational only
KUDOS SAFETY TIP	 Great job to staff who was working during our last unannounced KRMS downtime. Everybody put in extra effort and gave their best to take care of our patients even with all the difficulties that they were encountering. Special shout out to Bill, Marietes, Mark, Tessa, Vanessa, Michelle. 	Informational
	KUDOS to lab for helping save a patient on Code OB. See letter from Laura.	
	 KUDOS to Mark, Tessa and Elliott for joining and representing the front- line staff on the last meeting about line draws work flow. 	
	KUDOS to Theda and to everyone who helped in cleaning and organizing the storage room	
	 Storage room had been cleaned and organized. Theda posted signs to help everyone keep it organize and to help locate things easier. 	
Specimen problems	Dear team, when we received a faxed specimen problem from other labs such as Quest or KP regional lab, these must be resolved during your shift. DO NOT LEAVE IT IN MY MAILBOX. If you do not know what to do, please approach your direct manager. If you find a problem log in the faxed machine, give it to the phleb specimen processor or the third person if available. Then file it in the drawer by the office supplies. Look for "specimen problem" folder. We have a better chance of resolving the issue if we address it right away.	From Tricia Chea
Vacation Bidding	By request from our union due to contractual language and staff concerns, we will change our vacation bidding process starting next year. We will distribute the form in January and staff must submit the form on or before Feb 1. The calendar/folder will be posted for everybody to see and we	ALL STAFF

	are requesting everybody to write their request on the board.	
	The update for the Ur Creatinine upper Linear Range to 800 mg/dL has been completed in PRODSC. This change applies to tests below:	CLS
	CREATININE, URINE [82570M] KRMS: 8354560 CREATININE, 24 HOUR URINE [82570A] KRMS: 8354500 PROTEIN/CREATININE, URINE [200483] KRMS: 8354505 (only the urine creatinine DTA) CREATININE CLEARANCE [82575G] KRMS: 8257500 (only the urine creatinine DTA) • Follow the UA workflow for Urobilinogen e-mailed to you on 10/19/18. This is posted on Velocity also.	
POC now orderable in HC	Chromosome analysis, POC now orderable in HC. This is great news. Less manual requisition	Phlebotomist
Pre-Analytical reminders	PROPER BLOOD 09.04.18 Technical Jan 2018 AutoChem CULTURE BOTTLE LAI Bulletin - Quantifer BarCode Update LO	Phlebotomist
Medicopia Updates	 Battery issues ✓ The handhelds are all new. Issue is the battery ✓ Old setting of continuous mode caused the battery to get "fried". Bruce changed the settings but batteries need to be replaced. We are still getting the cost of the batteries. Coming: to scan UCI codes (the square code) 	Phlebotomist
Process for 5-gallon Pathology Specimen	See below	Phlebotomist
Patient line draws	 Lab will draw patient with line draws. If patient refuse or expressed confusion why we are performing venipuncture when they have lines, ask the nurse to educate patient. We will follow lab process: Lab will try twice, if we cannot obtain the blood 	Phlebotomist

	 ✓ Ask nurse, still cannot obtain blood ✓ Communicate to CLS to cancel and document the name of the nurse ✓ The whole process must be completed within 1 ½ hours.
UBT	 Completed the Vegan potluck for the Lab Health and Safety Project Looking for CLS representative to replace Raquel. Raquel supported our team for years and has lead us to level 5. Thank you, Raquel. Marie Rutledge will be joining as UBT rep next year to replace Marissa. Marissa has done wonderful job as a UBT rep. Thank you.

This concludes the Minutes of the _10/23/2018				
Meeting.				
Prepared by: _Lab Management	Date: _	10/25/2018		

People Pulse Page Lab UBT Level 4

"Teamwork makes the Dreamwork"



Accomplished Pending Future No Go







Date	What's Happening	Stoplight Report	For Follow UP
9/10 to 9/28	2018 People Pulse		
	50% People Pulse response rate as off 9/18/18. Goal is min 75%		

73% People Pulse response rate as off 9/25/18. Goal is min 75%	

PLEASE NOTE: EFFECTIVE IMMEDIATELY MORENO VALLEY HOSPITAL EMPLOYEES MUST HAVE TB TESTS GIVEN AND READ THROUGH THE EHS OFFICE.

NO TB TESTS ON THURSDAYS.

Please note major changes.

Moreno Valley Community Hospital--EHS in MOB1

No PPDs applied on Thursdays

Office Hours: Monday — Friday 7:00 a.m. — 3:30 p.m.

Closed Everyday 12:30 - 1:30 p.m.

Please ask staff to bring their badges when they come to the

Employee Health Department

Please remind staff we are a fragrance- free area

The attached lists Health Care Workers have been identified by Human Resources (HR) to belong to your department(s) and are due in October for their mandatory Annual Health Screening. These Employees, Physicians and Volunteers are required to be screened no later than October 31, 2018 to avoid any potential disciplinary actions. Managers please review the lists and notify us if your employees (with employee numbers) do not require N95 Mask (fit testing) for patient care so that we can remove their names.

Those Health Screenings in Red are now delinquent and by policy should be suspended.

ALL EES AND MDS ARE REQUIRED TO COMPLETE ANNUAL INTERVAL HEALTH EVALUATION REGARDLESS OF TB STATUS

Barbara Shendrick, RN, MSN
Department Administrator
Employee Health Services
Riverside Medical Center
Moreno Valley Community Hospital
10895 Magnolia Ave.
Magnolia North Administrative Building
Off. Phone 951-602-4364 (tie 8-247)
Fax (951) 602-4363
Pager (951) 774-8668
Looking great with attendance!
WOW Corona Mental Health has 4 pay periods of decreased call offs!
Nice job Urgent Care big drop last pp
Congratulations to those in green

DEPARTMENT	8/12/201 🔻	8/26/201 🔻	9/9/201 🔻	9/23/201 🔻	SCL Annualized ∙ YTD 📢
Addiction Medicine Moreno Valley	3.54	6.71	3.93	0.00	1.93
MVMC Laboratory	0.61	1.15	3.03	1.00	2.00
MVMC Radiology	1.87	3.23	3.41	2.32	2.34
Radiology Riverside	3.22	1.55	2.99	3.48	2.89
Physical Med. Rehab. Riverside	2.43	3.10	5.66	5.77	3.15
Laboratory / Pathology Riverside	3.35	3.25	3.96	4.39	3.69
Emergency Riverside	2.82	3.66	3.66	3.81	4.21
Psychiatry Canyon Crest	7.93	3.81	2.95	6.75	4.30
Urgent Care Riverside	1.68	4.75	5.08	2.11	4.57
MVMC Emergency	8.17	2.38	6.49	4.02	5.33
Psychiatry - Corona	7.96	7.24	1.84	1.32	6.05

Kim Labiaga
Assistant Media
SCPMG Riversia
Office: 951-251
Cell: 909-471-28 Assistant Medical Group Administrator SCPMG Riverside Service Area

Office: 951-251-6507 • Tie Line: 8-299

Cell: 909-471-2560





Administrative Assistant: Yvette Hernandez

951-251-6506 • Tie Line: 8-299

Current Process New Process will start on December 4, 2018 Pap Smear Specimen Collection Pap Smear Specimen Collection SurePath Vial New Version SurePath Vial **OLD SP Vial HPV Specimen Collection HPV Specimen Collection Digene Collection Tube** New Version SurePath Vial #2 STOP using Digene tube starting Dec 4, 2018

Hi All – just a reminder that when using stamps (or even hand written info) on labels, please remind staff to not stamp on or close to the actual barcode. Doing so may cause barcode errors, analyzer rejection of the samples, and/or require manual intervention (especially for the Regional Lab testing of A1C specimens).

Please see the attached ppt that was previously shown at an earlier LOD meeting, as well as at the Pre-Analytical Working Group.

Thanks so much to your attention to this and please let us know if you have any questions.



Justin Welch, MPH

Director of Operations

Ancillary Services

Kaiser Permanente Southern California Regional Reference Laboratories

11668 Sherman Way

North Hollywood, CA 91605

Office: (818) 503-6830, tie-line 397

Cell: (626) 660-4335

Code OB

From: Laura J. Biardi

Sent: Wednesday, October 17, 2018 10:58 AM

To: COREY A. SEALE <<u>Corey.A.Seale@kp.org</u>>; Karin D. Jones <<u>Karin.D.Jones@kp.org</u>>; Krystal Scott

<<u>Krystal.N.Scott@kp.org</u>>; VICTOR V. LONG <<u>victor.v.long@kp.org</u>>; Erika M Simpson

<Erika.M.Simpson@kp.org>

Cc: Alicia A Reyes < Alicia.A.Reyes@kp.org>

Subject: October 7th, 2018

Dr Seale,

My name is Laura Biardi, CNM. I have been a CNM with Kaiser since 2002. Prior to that, I was an RN with Kaiser since 1989. I am fast approaching my 30 year anniversary.

On October 7, 2018 I was the CNM on duty. The department experienced an obstetrical emergency that is extremely rare, a uterine inversion. I called a CODE OB and the response was phenomenal. I would like to take the time to commend the nursing staff, Drs Simpson and Jones and responders to the Code OB as listed below.

Charge RN was Vivian Swaniker

Primary RN Nicole Robinson

Staff RN on: Amirah Dalton, Jennifer Lariosa, Mara Shepard, Jennifer Baeza, Maritza Gomez

Secretary: Kendolyn Lewis

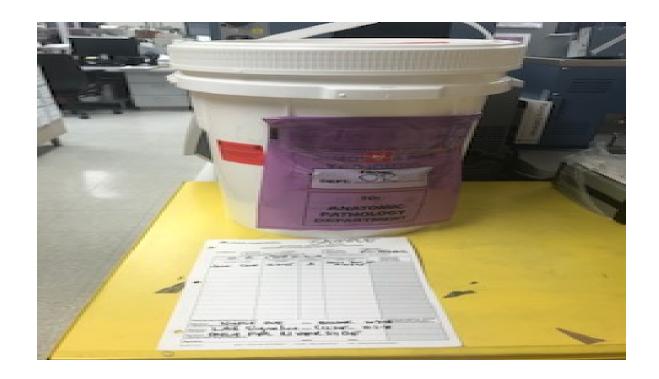
The follow disciplines responded to the Code OB

OB Providers (Drs Simpson and Jones), Anesthesia, Pharmacy, ED MD and Charge, ICU(Jasper Diaz), House Supervisor (Henry Piano), Lab

These nurses and ancillary staff worked like a fine tuned machine. Their presence and response was needed in an emergent situation and their professionalism shone brightly. This is so important in Obstetrics. I am honored to work with them.

Thank you so much for your time

Laura J. Biardi, CNM



- 1. Affix with formalin label (write the expiration date)
- 2. Affix with purple bag with orders inside
- 3. Send to RMC pathology with A/P forms
- 4. Communicate to courier that this goes to Pathology

Note: White bucket does not fit in the red bin. Send the container as is. Make sure that the lid is tight and keep it upright.

Technical Bulletin

Laboratory Care Delivery System

ACTIVATION OF CHROMOSOME ANALYSIS, FETAL TISSUE, POC ORDER IN KPHC

Effective Wednesday, October 17, 2018, the Laboratory Care Delivery System (Molecular Genetic Pathology Regional Laboratory) is pleased to announce the activation of CHROMOSOME ANALYSIS, FETAL TISSUE, POC order in KPHC.

The POC test was previously ordered on paper for the Molecular Genetic Pathology Regional Laboratory.

TEST INFORMATION				
Test Location	Molecular Genetic Pathology Regional Laboratory			
KPHC Order Display Name	CHROMOSOME ANALYSIS, FETAL TISSUE, PRODUCTS OF CONCEPTION, W INTERPRETATION AND REPORT			
KPHC Order Code	253516			
Specimen Source	Product of Conception (POC); Fetal Tissue			
CPT Codes	88233, 88262, 88291			
	Display Name	CID	Base Name	
	LAB TEST NUMBER IDENTIFIER	1201807	LABTESTID	
	SPECIMEN TYPE	12123191	SPECIMENTYPE	
	MULTIPLE GESTATION	12124157		
	DATE OF ORDER / RECEIPT	12122403		
	INDICATIONS FOR STUDY	12122159		
	PRELIMINARY REPORT DATE	12123523		
	FINAL RESULT	12122422	FINALRESULT	
	INTERPRETATION	12015589	INTERP	
	COMMENT 11	120828		
KPHC Result Components	CULTURE TYPE 01	12123526		
	CULTURE TYPE 02	12123527		
	STAIN METHOD, TYPE	12014268		
	BAND RESOLUTION	12122156		
	METAPHASES COUNTED	12122162		
	METAPHASES ANALYZED	12122161		
	METAPHASES KARYOTYPED	12122163		
	IMAGED CELLS	12123524		
	REPORT DATE	12122815		
	INTERPRETED BY	12123525		

Technical Bulletins are archived on LABNET for your convenience. http://kpnet.kp.org:81/california/scpmg/labnet/index.htm

