

LAB Dept MEETING – Huddles

Date of Meeting: January 31, 2019

Attendees:

Topic	Details	Action Item, responsible person, date due, or informational only
KUDOS SAFETY TIP	<ul style="list-style-type: none"> • Good news, construction is installing badge swiper to all our doors. They are working on multiple departments. Go-live date to follow. 	Informational
	<ul style="list-style-type: none"> • Kudos to everyone who helped with the recent Cerner downtime! 	
	<ul style="list-style-type: none"> • Gloves, pipets and other trash were found in the drain by Blood Bank. Please be sure to put trash in trash can. A request was entered to cover the drain. 	
Anatomical Pathology Specimens	<p>New workflow for pathology specimens received after last courier (local courier arrives around 2100)</p> <ul style="list-style-type: none"> • Phleb in specimen processing to call T-force to arrange a routine pick up for 500 am. • Phleb to close the red bin and prepare the courier log • If there is no phleb available during T-force pick up, CLS can sign the log form. We will train all staff. <p>Surgery department will huddle with their staff to deliver specimens before 2100. There have been multiple cases that their surgery goes up to midnight, on those occasions, we have to call T-force so specimens will get to RMC by 600 am.</p>	ALL STAFF
Iris 2 routine specimens	<p>More good news, routine CBC, H&H, ESR drawn in Iris 2 will be performed in Chino Hills, except microtainers. We will continue to perform specimens in microtainers. CLS to change performing location to MVH.</p>	ALL STAFF
	<ul style="list-style-type: none"> • Starting March 1, 2019 regarding TORT request. If you put a tort request in for time off after March 1, 2019 they have been or will be cancelled since this time is available for vacation bidding which is due by February 1, 2019. If you still want to put in TORT request for 2019 please resubmit after the vacation bidding is posted. 	ALL STAFF

<p>Updated AmCom Save under your favorites.</p>	<p>All Amcom Users,</p> <p>We are pleased to announce an update to the Amcom Intelliweb on-call and directory database. This update will allow you to access other Kaiser hospital locations in SCAL and search both directory and on-call information. (See screen shot below)</p> <p>http://intelli-web-directory-oncall-riv.appl.kp.org/default.aspx</p> <ul style="list-style-type: none"> • If you do not have the Amcom URL saved, please click on the link below and save to your favorites. You will now see all SCAL locations listed on the bottom right of the page. http://intelli-web-directory-oncall-riv.appl.kp.org/default.aspx • If you already have the URL saved, you may need to follow the attached instructions to clear the cache in your Internet Explorer browser to see this update. 	<p>ALL STAFF</p>
<p>Breaks</p>	<ul style="list-style-type: none"> • CLSs have three 15minute breaks only. • Phlebotomists have two 15minute breaks only • Don't extend breaks and don't take more than that is allowed. • As much as possible, guidelines for breaks and lunch need to be followed so everyone can take their breaks and lunch on time • Always inform your co worker when you go on break • Phlebotomists, please let CLSs know when you go on break or the floors if nobody is at the front. 	<p>ALL STAFF</p>
<p>PSP</p>	<ul style="list-style-type: none"> • PSP performance results and awards attached and posted. • The payout will be included in your March 15th check. 	<p>ALL STAFF</p>
<p>Cerner downtime</p>	<ul style="list-style-type: none"> • Some learnings from the recent Cerner downtime: <ul style="list-style-type: none"> ➤ During recovery on manual order entry, be sure to use the original collection date and time. If not, system will generate an auto accession number and will not use the downtime Cerner barcode number even it was manually entered. ➤ DXC 600-The downtime Cerner barcode number needs to be entered under Sample ID. Enter MRN under Patient ID. ➤ DXC 600- Do not clear the racks during downtime until recovery until all results are transmitted. 	<p>ALL STAFF</p>

Annual Vacation bidding and Major Holiday form	<ul style="list-style-type: none"> Annual Vacation bidding and Major Holiday form, please submit by 0800 am on Friday, February 1,2019 	ALL STAFF
	<ul style="list-style-type: none"> Refrain from mixing C.Diff reagents between different lot numbers Specimen source updated for wetmount Please remember to parallel the FMH kits based on the changes that were effective 1/142019. This process will be monitored for compliance Thank you. 	CLS
POCT Proficiency samples	<ul style="list-style-type: none"> When receiving POCT Proficiency samples, do not put in bucket/cup like we do with other proficiency samples. After checking for sample integrity and to make sure we got everything, keep in shipping box and store (refrigerate or room temp) according to instructions. Stamped receive date on box and give paperwork together with the tracking form to a manager. 	CLS
Cisco phones	<ul style="list-style-type: none"> Reminder to carry your assigned Cisco phone when you go to the floor. The Cisco phone assignment is posted. Please consistently adhere to this. 	Phlebotomist
AM Draws	Reminder, all morning labs are ordered for 0515. Phleb goal is to start their draws at 0445. We will continue to monitor and report our progress.	Phlebotomist
UBT	<ul style="list-style-type: none"> 2018 People Pulse Result available. See table. 	ALL STAFF

This concludes the Minutes of the __1/31/2019_____ Lab Staff Meeting.

Prepared by: __Patricia Chea, Marissa Calilung, Marie Rutledge__ Date: __2/5/2019__

People Pulse Page

Lab UBT Level 5

"Teamwork makes the Dreamwork"



Accomplished



Pending



Future



No Go

Date	What's Happening	Stoplight Report	For Follow UP
9/10 to 9/28	2018 People Pulse		
	50% People Pulse response rate as off 9/18/18. Goal is min 75%		
	73% People Pulse response rate as off 9/25/18. Goal is min 75%		Great response rate. From 50% to 73%.
12/2018	Lab Managers received People Pulse result		Managers discussed results 1/2019
1/2019	To discuss with UBT reps		UBT reps discussed results. Working on action plan. 1/2019
2/2019	To discuss with staff		

Technical Bulletin

Laboratory Care Delivery System

DEFAULT SPECIMEN SOURCE UPDATED FOR WET MOUNT ORDER

Effective Wednesday, January 16, 2019, the Laboratory Care Delivery System will change the default specimen source for Trichomonas, Yeast, and Clue Cells, Wet Mount [87210AE] to "vagina". This change will serve to ease the burden for providers ordering this test, a great majority of which are tested on vaginal specimens.

If an alternative source is needed, the provider can make changes to the specimen source from the order entry screen.

There are no other changes for this test.

TEST INFORMATION

KPHC Order Display Name	Trichomonas, Yeast, and Clue Cells, Wet Mount
KPHC Order Code	87210AE
Specimen Source	Default specimen source: vagina

QUESTIONS?

- Client Service Center: 1-888-4LAB NFO, or tie line 8-397-7077
- Jonathan C. Gullett, MD; Physician Director of Microbiology: 818-392-7180 or tie line 8-397-7180
- JiYeon Kim, MD, MPH; Physician Director, Esoteric Chemistry & Immunology, Special Coagulation: 818-503-6710 or tie line 8-397-6710

**PSP and VPP Performance Results and Awards
SCPMG**

Medical Center Service Area	Perfor mance Results	Financial Modifier	Overall Results with Financial Modifier	PSP Award*
ANTELOPE VALLEY	83.39%	99.00%	82.56%	\$1,939.78
BALDWIN PARK	91.63%	99.00%	90.71%	\$2,131.27
DOWNEY	94.51%	99.00%	93.56%	\$2,198.23
KERN COUNTY	81.06%	99.00%	80.25%	\$1,885.51
LAMC	87.73%	99.00%	86.85%	\$2,040.58
MORENO VALLEY	81.40%	99.00%	80.59%	\$1,893.49
ORANGE COUNTY	87.50%	99.00%	86.63%	\$2,035.41
PANORAMA CITY	93.02%	99.00%	92.09%	\$2,163.69
REGIONAL CSC	87.00%	99.00%	86.13%	\$2,023.66
REGIONAL LABS	99.28%	99.00%	98.29%	\$2,309.36
REGIONAL OPERATIONS	87.00%	99.00%	86.13%	\$2,023.66
RIVERSIDE	73.27%	99.00%	72.54%	\$1,704.36
SOUTH BAY	90.25%	99.00%	89.35%	\$2,099.31
SAN BERNARDINO COUNTY	58.27%	99.00%	57.69%	\$1,355.45
SAN DIEGO	91.24%	99.00%	90.33%	\$2,122.34
WOODLAND HILLS	83.00%	99.00%	82.17%	\$1,930.62
WEST LA	87.61%	99.00%	86.73%	\$2,037.76

* Based on their individual attendance results, LMP participants may receive awards more or less than what is listed

** Regional Admin refers to all other Regional Offices non-represented employees. The VPP is based on the average of all medical center results.

***Regional Operations refer to regional departments established jointly with the unions. They use the same PSP goals and are measured separately.

Technical Bulletin

Laboratory Care Delivery System

DISCONTINUATION OF MEASLES VIRUS CULTURE AND MUMPS VIRUS CULTURE

Effective **immediately**, the Laboratory Care Delivery System will deactivate the **MEASLES VIRUS CULTURE [87252J]** and **MUMPS VIRUS CULTURE [87252K]** KP HealthConnect (KPHC) orderables, as both local county and state public health departments no longer offer this type of testing. Though serology will remain available in KPHC, PCR is the preferred method for confirming both acute measles and mumps.

If you suspect acute infection, please contact your local county public health department for consultation and testing approval prior to submitting a specimen for PCR testing. Also, any patient with a possible acute case of measles should not be sent to the laboratory as this could lead to additional, unnecessary exposures.

QUESTIONS?

- Client Service Center, 1-888-4LAB NFO, or tie line 8-397-7077
- Jonathan C. Gullett, MD, Physician Director of Microbiology, jonathan.c.gullett@kp.org
- Ken Van Horn, PhD, D(ABMM), Technical Director of Microbiology, ken.van-horn@kp.org