

LAB Dept MEETING – Huddles

Date of Meeting: August 15, 2019

Attendees: Myrna Ocab, Juliet Garlejo, Lourdes Maniago, Alejandro Tolentino, Jacob Morgan, William Craig, Mark Gomez, Melanie Magee, Janet Gerges, Juanita Fernandez, Vanessa Cardenas, Erica Torres, Patricia Chea, Marie Rutledge

Topic	Details	Action Item, responsible person, date due, or informational only
KUDOS	<ul style="list-style-type: none"> • Thank you to all our CLS validators and trainers. A lot of hard work from our CLS to meet regulatory requirements and training new employees. Continue to work on your competency and submit to all managers as you complete each department. 	Informational
Safety Tip	<ul style="list-style-type: none"> • August 20,2019- Disaster Drill <ul style="list-style-type: none"> ✚ BB CLS to initiate two forms: staff and blood products inventory and submit to command center ✚ All staff to wait for further instructions coming from command center • Safety- Be careful not to hit with the electric plug with our chair in Hematology (red outlet). Unfortunately, this cannot be transferred to the other outlet. • August Workplace Safety Question What do you think this unit/area can do regularly to improve safety? <ul style="list-style-type: none"> ✚ See something, say something ✚ Pay attention to your surroundings ✚ Be mindful when unloading supplies to prevent trip hazards 	ALL STAFF
Use open date stickers	<ul style="list-style-type: none"> • Apply the yellow reagent open date stickers whenever you open any QC or calibrator in Chemistry and Urinalysis. Put the open expiration date. (For reagents- do we just continue handwriting the open date?) 	CLS
L&D Dept	<p>Due to security reasons, please do no badge visitors/family members or anybody who does not have a badge to L&D.</p> <ul style="list-style-type: none"> • Wait for the unit secretary/nurse to let them in • Or if you cannot wait, lead them to the unit secretary so they can log them in. 	Phlebotomist

New Blood Culture Bottle Starting September 1, 2019	<ul style="list-style-type: none"> • See attached • We are switching to FAN. Old BC bottles can still be used until we ran out. • Same blood collection procedure. 	Phlebotomist
ARUP and Quest supply orders	<ul style="list-style-type: none"> • Two ways to order ARUP and Quest Supplies <ul style="list-style-type: none"> ✓ Go online. Username and Password is on the binder ✓ Or write in the Phleb order log 	Phlebotomist
Canceling of orders	<p>There is an increase of cancellations using “test cancelled at providers request” reason. See below for the correct process</p> <ul style="list-style-type: none"> • Cancellations must be communicated and documented. It should have the name of the person you spoke with. There is separate policy for duplicate orders. Refer to the policy manual. • CLS must cancel the test. Our practice is for phleb to give the label to CLS with reason for cancellation and the person it was communicated with. 	
EXM across CLIA and hematopoietic BPAM	<p>Go live is 8/13/2019. Training documents in the middle of desk and call Marie if something is not clear.</p> <p>Has been delayed due to a technical difficulty with IT. When they announce the new go-live date I will let everyone know. Continue with the old way of dispensing blood until to go live date TBD.</p>	CLS
Annual Competencies Coagulation and Blood Bank	<p>I will be scheduling everyone to complete their Coag Expert quiz in a live session with the instrument starting next week.</p> <p>Blood Bank Quiz will be available by the end of August.</p>	CLS
AmniSure ROM test	<p>PLACENTAL ALPHA MICROGLOBULIN-1 (PAMG-1) TEST FOR RUPTURE OF MEMBRANES is going live on August 21. See attached technical bulletin.</p>	ALL STAFF

This concludes the Minutes of the __August 15, 2019_ Lab Staff Meeting.

Prepared by: Patricia Chea, Marie Rutledge, Opal Hallman Date: _8/16/2019__

GOAL	YEAR TO DATE	GOAL STATUS
UBT Adopt/Spread Projects		
Adopt/Spread Projects (10%)	Performance Year-to-Date 44.2%	○
	Minimum Target: 70% Maximum Target: 90%	
	2018 Year-End (Baseline): 91.7%	
Adopt Five Projects (10%)	Performance Year-to-Date 0	○
	Target: Adopt Five (5) Projects	
	2018 Year-End (Baseline): n/a	
Attendance		
Last Minute Sick (15%)	Performance Year-to-Date 3.69	◐
	Minimum Target: 4 days Maximum Target: 3 days	
	2018 Year-End (Baseline): 3.74	
Non-protected Absences Reduction (5%)	Performance Year-to-Date 12.94	○
	Minimum Target: 11 days Maximum Target: 8 days	
	2018 Year-End (Baseline): 12.82	
Ambulatory Quality		
Influenza Immunization (10%)	Performance Year-to-Date 50.7%	◐
	Minimum Target: 48.0% Maximum Target: 53.0%	
	2018 Year-End (Baseline): 47.3%	
POE SOR Composite (10%)	Performance Year-to-Date 41.2%	◐
<small>Proactive Office Encounter Successful Opportunity Rate</small>	Minimum Target: 40.0% Maximum Target: 44.0%	
<small>OR</small>	2018 Year-End (Baseline): n/a	
CSG Composite Goal	Performance Year-to-Date 91.4	◐
<small>Clinical Strategic Goal Ambulatory Quality</small>	Minimum Target: 90.0 Maximum Target: 100.0	
	2018 Year-End (Baseline): 97.8	
Outpatient Care Experience		
Helpful (10%)	Performance Year-to-Date 89.5%	◐
	Minimum Target: 89.0% Maximum Target: 90.0%	
	2018 Year-End (Baseline): 88.7%	
Showed Care and Concern (10%)	Performance Year-to-Date 86.6%	◐
	Minimum Target: 85.5% Maximum Target: 87.0%	
	2018 Year-End (Baseline): 86.1%	
Workplace Safety		
Complete UBT Safety Plan and Tracking Log (20%)	Performance Year-to-Date 16%	○
	Minimum Target: 80.0% Maximum Target: 90.0%	
	2018 Year-End (Baseline): 95.24%	

People Pulse Page

Lab UBT Level 5

“Teamwork makes the Dreamwork”



Accomplished



Pending



Future



No Go

Date	What's Happening	Stoplight Report	For Follow UP
9/10 to 9/28	2018 People Pulse		
	50% People Pulse response rate as off 9/18/18. Goal is min 75%		
	73% People Pulse response rate as off 9/25/18. Goal is min 75%		
1/2019	Presented to Lab UBT		
3/2019	Managers to discuss result to employees		Available on UBT board if you want to see the result
4/2019	UBT to work on action plan (3) I would feel comfortable raising an ethical concern or compliance-related issue to my immediate supervisor or someone else in management		Survey sent by Theda on 4/26 due May 1, 2019 No response received. Second email sent 5/7/19 due May 14, 2019 Received 2 responses from the survey
5/2019	UBT members are asked to vote which activity they prefer based on the 6 ideas from UBT reps brainstorming		Due before next UBT meeting on June 18
6/18/19	5 votes for Escape room. (4 votes=family feud, 4 votes=3 truths and a lie)		UBT reps will submit questions/suggestions for this activity

Product Conversion

From Standard Media to Fastidious Antimicrobial Neutralization Plus Media (FAN® Plus)



The next-generation Fastidious Antimicrobial Neutralization Plus media (FAN Plus) from BioMérieux features:

- Optimized time to detection and microorganism recovery with an improved environment that fosters microbial growth for bacteria and yeast
- FAN Plus media offers effective organism growth from both blood and sterile body fluid samples, along with growth performance guidelines for use in delayed entry conditions.

Please watch the video link: <https://www.youtube.com/watch?v=7dLtvnMxn5I&feature=youtu.be>



Technical Bulletin

Laboratory Care Delivery System

PLACENTAL ALPHA MICROGLOBULIN-1 (PAMG-1) TEST FOR RUPTURE OF MEMBRANES

Effective August 21, 2019, Obstetricians at the Anaheim, Fontana, Irvine, Los Angeles, Moreno Valley, Ontario, Panorama City and Riverside Medical Centers will be able to assess rupture of fetal membranes by ordering PLACENTAL ALPHA MICROGLOBULIN-1, VAGINA, QUALITATIVE [84112A]. Samples will be tested in the Medical Center Laboratory using the AmniSure® ROM kit for the detection of PAMG-1, a protein marker in amniotic fluid with superior sensitivity for ruptured fetal membranes, relative to pH, nitrazine, and fern tests.

- Proper patient preparation, sample collection and transport are essential and require some care. Teams from the Regional Reference Laboratories have begun training Labor & Delivery and Laboratory staff throughout the region.

TEST INFORMATION

Test Location	KPSC Medical Center Laboratories		
KPHC Order Name [Code]	PLACENTAL ALPHA MICROGLOBULIN-1, VAGINA, QUALITATIVE [84112A]		
Specimen Source	Vaginal fluid. The sterile swab must be inserted 5-7 cm into the vagina for 1 minute. Next, swirl swab in solvent vial for 1 minute. Then discard swab and send vial. Collect samples prior to digital exam, or the use of lubricants or disinfectants.		
CPT Code	84112		
Some Important Limitations	<ul style="list-style-type: none"> • The performance of the AmniSure ROM Test has not been established in the presence of the following contaminants: anti-fungal creams or suppositories, K-Y® Jelly, Monistat® Yeast Infection Treatment, baby powder (starch and talc), Replens® Feminine Moisturizer, baby oil, meconium, or more than trace blood. • When a sample is taken 12 hours or later after a rupture, a false negative result may occur due to obstruction of the rupture by fetus or resealing of the amniotic sac. 		
Sample Stability	4 hours (room temperature). Please send samples promptly to your medical center laboratory.		
KPHC Result Components	Display Name	CID	Base Name
	PLACENTAL ALPHA MICROGLOBULIN-1, QL	12125565	PAMG1

QUESTIONS?

- Your local laboratory
- SCPMG Regional Reference Core Laboratories Client Service Center: 1-888-4LAB NFO, or tie line 8-397-7077
- Darryl E. Palmer-Toy, MD, PhD, Physician Director, SCPMG Regional Reference Core Laboratories: 818-503-7028, tie-line 397