

LAB Dept MEETING – Huddles

Date of Meeting: November 7, 2019

Attendees: Jocelyn Ybarra, Juliet Garlejo, Priscila Dar, Neil Lim, Lourdes Maniago, Greg Johnson, Michelle Trammell, Mark Gomez, Melanie Magee, Juanita Fernandez, Quang Trinh, Letty Fajardo, Marie Rutledge, Theda Bryant

Topic	Details	Action Item, responsible person, date due, or informational only
KUDOS SAFETY TIP	<ul style="list-style-type: none"> • Welcome Mey Lia Phiri and Yetunde Kosoko our new CLS to the MV team!!! • To all the CLS and Phlebotomist covering shifts due to staff shortage it is greatly appreciated. Myrna, Juliet, Priscila, Raquel, Lourdes, Quang, Neil, Rizza, Robert, Letty, Michelle, Mark, Marietes, Melanie, Janet, Juanita, Vanessa, Erica, Mariela, Grisel. 	Informational
24hr urine process	<ul style="list-style-type: none"> • See attached workflow for resulting 24hr urine volume collected from MOB 	ALL STAFF
Laboratory Specimen Resolution Form	<ul style="list-style-type: none"> • Use Lab Specimen Resolution Form to document incidents such as mislabeling for any irreplaceable specimens. • Ask the provider to fill up the form before accepting the change (like re labeling). • File the completed form in the binder. • See sample below 	ALL STAFF
MVH SO Quest Log in	<ul style="list-style-type: none"> • Do not forget to log QUEST specimens to MVH SO QUEST. • See Tricia email 11/5/19 	Phlebotomist
KRMS Decoupling Downtime	<ul style="list-style-type: none"> • 11/12 11pm KRMS removed • HC and Cerner will be down for 30 minutes 10:30-11pm email sent 11/7 please read. 	ALL STAFF
BPAM Go live	<ul style="list-style-type: none"> • Big Bang training 10/15-12/2 • BPAM Go Live 12/3 Upgrade will start Monday 12/2 at 9pm, but first Clinical use will be Tuesday 12/3 at 7am. 	CLS
Lunch Breaks	<ul style="list-style-type: none"> • Please make sure you speak to the manager on-site and if after hours or holiday make sure you call the manager on-call to discuss the reason you may have to miss a 	ALL STAFF

	lunch prior to 5 hours for Phlebotomist and before 10 hours for CLS (exp. Hemorrhage protocol in progress).	
UBT		

This concludes the Minutes of the _November 7, 2019_ Lab Staff Meeting.

Prepared by: Patricia Chea, Marissa Calilung, Marie Rutledge, Kompan Hallman Date: 11/14/19_

Lab Informatics Announcement

SCPMG Laboratory System –Lab Informatics Department

Quest RLN 24-Hour Urine Total Volume Prompt Workaround

Issued Date: October 17, 2019

Announcement: THIS ONLY APPLIES TO QUEST RLN 24 HOUR URINE COLLECTED AT THE MOB LOCATIONS.

- When Packing List to Quest is correctly performed, the documented total volume along with the order will electronically transmit to Quest without issues. However, the documented total volume for Quest RLN 24 Hour urine collected at the MOB locations will not be visible to the users in Cerner Accession Result Entry (ARE) and on the Packing List until the order/accession has been logged into the medical center Quest SO location. As such, the Pending Report in Explorer Menu can not be interpreted the same way as Quest RLN 24 Hour Urine collected at the Medical Center.

Workaround: Below is a minor workflow change in step sequence to get the documented total volume appear on the Packing List and visible in ARE

1. Create the Packing List from Medical Center to the Quest SO location. However, DO NOT select the printer to print the Packing List at this point.
2. Go to Specimen Log In to log in the entire Packing List to the medical center Quest SO location.
3. Retrieve and reprint the Packing List. All documented total volume will appear on the Packing List and is now visible in ARE.

Questions: Laboratory Informatics Department
11668 Sherman Way, North Hollywood, CA 91605
(818) 503-6894

Sample

Moreno Valley Medical Center
Laboratory Specimen Resolution Form
FOR
IRREPLACEABLE SPECIMENS ONLY
(CSF, ANY TYPE OF BODY FLUID, BONE MARROW, BIOPSIES, TISSUE)

Inpatient ED Outpatient

Can also use Cerner Label

Patient Name:

Patient MR#:

Specimen Type received:

Test Ordered:

Location & Department:

DUNN, WILLIAM ST
7091348 M 14-JAN-1985
ESCH
22-OCT-2019 19:00 EDC

2-19-295-074212C
TP CSF GLUC CSF 0
CSF Tube MWH REF Chem

Problem:

Mislabeled specimens

Unlabeled specimens

Other (explain) _____

Resolution:

*Nurse Jackie Relabeled the specimen
Container to Minnie Mouse MR# 456789.*

Printed Name of **NON-lab staff** resolving problem: Nurse Jackie

Signature of person resolving problem: N. Jackie

NUID: A123456 Date: 10/29/2019 Time: 1700

Note: By signing this form, I take full responsibility associated with the correct patient and specimen identification.

Laboratory Staff who discovered the error: Patricia Chea
(Print Name)