



LAB Dept MEETING – Huddles

Date of Meeting: 11/5/2020

Attendees: Juliet Garlejo, Raquel Lecaro, Lourdes Maniago, Mey Phiri, Yetunde Kosoko, Bill Craig, Michelle Trammell, Mark Gomez, Marietes Gonzalez, Juanita Fernandez, Vanessa Cardenas, Erica Torres, Theda Bryant, Annaleah Raymond, Patricia Chea, Marissa Calilung, Marie Rutledge

Topic	Details	Action Item, responsible person, date due, or informational only
<p>KUDOS SAFETY TIP</p>	 <p>Weekly Service Message</p> <p>Tips, Quotes, & Stories</p> <p>~ to inspire great service from the heart</p> <p>October 5, 2020</p> <p>Everyone wants it, everyone needs it. It's a critical building block of good character... RESPECT</p> <p>Here is some "basic training" on RESPECT:</p> <ul style="list-style-type: none"> Recognize the inherent worth of all human beings. Eliminate derogatory words and phrases from your vocabulary. Speak with people – not at them...or about them. Practice empathy. Walk awhile in others' shoes. Earn respect from others through respect-worthy behaviors. Consider others' feelings before speaking and acting. Treat everyone with dignity and courtesy. <p style="text-align: right;"><small>ICARE Riverside Service Area Outpatient Care Experience Department KAISER PERMANENTE</small></p> <p>Congratulations for winning the 1st prize for the pumpkin contest There will be Panera Lunch provided tomorrow.</p>	<p>Informational</p>
<p>Safety</p>	<p>2020 Annual EH&S and Chemical Hygiene Training:</p> <ul style="list-style-type: none"> ✓ Complete KP Learn "Chemical Hygiene Training for Lab Employees 2020 (Class ID 0000837875) ✓ Written quiz (mailboxes or in email attachment) ✓ Due by December 2,2020. Submit completed quiz and KP Learn certificate to Theda Bryant. 	<p>ALL STAFF</p>
<p>Water Shutdown</p>	<ul style="list-style-type: none"> • We will have 2 six hours water shutdown on 11/13 (2200-0400) and 11/14 (2200-0400). ✓ Will install 2 portable hand washing area 	

	<ul style="list-style-type: none"> ✓ Bottles for eyewash ✓ Will provide water buckets for the restroom 	
COVID Testing	<ul style="list-style-type: none"> • New COVID RRL Testing – see technical bulletin We will switch from glass saline to plastic and Hardy UTM for COVID-XPB 	ALL STAFF
Safety	<ul style="list-style-type: none"> • Beware: Stago cleaner bottle and Access 2 Wash Buffer bottle are the same size and can be interchanged by accident. DO NOT INTERCHANGE! It happened in at least 2 medical centers that these were interchanged so please beware. 	CLS
HEMATOLOGY	<ul style="list-style-type: none"> • 2 Hematology updates that went live 11/4/2020 (emailed to CLSs on 11/4/2020): <ul style="list-style-type: none"> ✓ Reference range for dns Band for age 0-250 yrs- <=10% ✓ Remove feasibility range from the NRBC Man result component-can result more than 100 NRBC 	CLS
Recall Alert Hardy Lot# 463782 If liquid looks cloudy or starting to look yellowish. Please do not use and alert any manager	Normal: Clear and Pink in color Abnormal: Cloudy and Yellow or other than pink- do not give and report to manager immediately. 	All Staff

Coming soon



What is ABILITY SMARTFORCE?

ABILITY SMARTFORCE is our new collaborative, online staff scheduling program. You can view your schedule, request shift swaps, request to work extra shifts, and much, much more!

Access

Via any device with internet connection:
http://members.shifthound.com

Or download free mobile app from Apple App store or Google Play store — just search for "SMARTFORCE WFM".

Please contact your manager for a username and password.

Need Help?

Contact ABILITY SMARTFORCE Support via email:
smfsupport@abilitynetwork.com

Or call:
1-888-460-4310
Choose Option 4 for Tech Support
Then choose option 7 for ABILITY SMARTFORCE

All Staff

- .To run QC on time. If run early, make sure to rerun again on scheduled time to prevent errors or missed opportunity

CLS

Pending Quest

- Missed 9 Quest tests in last two weeks due to:
- Not logged in Quest SO
- Not logged in at all even at MVH
- ALWAYS check your pending before end of your shift
- ALWAYS check ORV. We seem to miss Mycoplasma and Porphyrin test.

Phlebotomist

<p>Blood culture QC</p>	<ul style="list-style-type: none"> • Found opened FA BC last Saturday not logged nor QC'd. • Let's start labeling them: write date and your initial when you open a box- make sure to log and QC the bottles. <div data-bbox="548 493 1187 842" data-label="Image"> </div>	<p>Phlebotomist</p>
<p>Region wide Coag specimen Volume Update to 0.5 ml</p>	<p>Region wide Coag specimen Volume Update to 0.5 ml Verification- Return ASAP</p> <p>This update will standardize the volume of PT, PTT, FIB, Xa, and DDimer to 0.5 mL, so all tests if ordered together will generate just ONE label, and require only ONE tube Go Live 11/3 10am.</p>	<p>All staff</p>
<p>Covid testing and Nursing</p>	<p>Some staff have pointed out that nurses are using the Rapid Covid Swab and placing it in the XPD black tube. Please make sure you clarify what Rapid tests they need the Covid or the Fluvid so the nurses are given the appropriate swab.</p>	
<p>UBT</p>	<p>Calling all staff who wants to be the voice of your team. We are encouraging you to be the next UBT rep or Co-Lead.</p> <p>Please let us know if you are interested.</p>	

This concludes the Minutes of the _November 5, 2020_ Lab Staff Meeting.

Prepared by: _Patricia Chea, Marissa Calilung_ Date: _11/10/2020_____

Technical Bulletin

Laboratory Care Delivery System

HIGH-THROUGHPUT MOLECULAR FLU/COVID COMBO TEST AVAILABLE AT RRLs

The Laboratory Care Delivery System is pleased to announce that, effective Tuesday, October 27, 2020, a new high-throughput PCR-based Influenza A/B + SARS-CoV-2 assay (COVID-19 (SARS-COV-2), INFLUENZA A/B, PCR [258971]) will be available for testing at the Regional Reference Laboratories (RRLs). Turnaround time is expected to be equivalent to the current standalone RRL COVID tests, 24-48 hours from collection.

Please refer to [Flu-COVID Practice Recommendations, Testing and Treatment](#) for guidance on all KP Flu / COVID-based tests.

SAMPLE COLLECTION INSTRUCTIONS

1. To obtain specimen with a thicker swab, perform a throat + nasal collection:

- A single swab can be used to collect from both the throat and nasal sites.
 - (a) Swab the posterior pharynx, avoiding tongue, then
 - (b) insert swab into first nostril until resistance is met at the level of the turbinates (< 1 inch into the nostril), rotating the swab a few times against the nasal wall and then insert the same swab into the second nostril, repeating steps above.
- Place swab immediately into a pre-labeled sterile tube with UTM/VTM (or equivalent), or saline.
- Write the collection date / time on the sample, place in a blue rack and into a clear plastic bag labeled "COVID SPECIMEN BAG" before immediately transporting refrigerated to Regional Reference Laboratory.

*For children, if uncooperative for the throat swab and only a thicker (OP) swab is available for use, a nasal collection alone is adequate.

2. To obtain specimen with a thinner / mini-tipped swab, perform a throat + NP collection:

- A single swab can be used to collect from both the throat and nasopharyngeal sites.
 - (a) Swab the posterior pharynx, avoiding tongue, then
 - (b) place swab into the nostril parallel to the palate. Leave the swab in place for a few seconds to absorb secretions.
- Place swab immediately into a pre-labeled sterile tube with UTM/VTM (or equivalent), or saline.
- Write the collection date / time on the sample, place in a blue rack and into a clear plastic bag labeled "COVID SPECIMEN BAG" before immediately transporting refrigerated to Regional Reference Laboratory.

*For children, if uncooperative for the throat swab, a nasopharyngeal collection alone is adequate.

TEST INFORMATION

Test Location	Regional Reference Laboratories
KPHC Order Display Name [Code] (Preference List)	COVID-19 (SARS-COV-2), INFLUENZA A/B, PCR [258971]
KPHC Order Display Name [Code] (In Chart Review)	SARS-COV-2 (COVID-19), INFLUENZA A, INFLUENZA B, MULTIPLEX NAA, HIGH THROUGHPUT [258971]

Technical Bulletins are archived on [LABNET](#) for your convenience.

<http://kpnet.kp.org:81/california/scpmg/labnet/index.htm>



Laboratory Care Delivery System – 10/23/20

Specimen Requirements	Thin / mini-tipped <u>or</u> thick swab in UTM/VTM (or equivalent), or saline. Please see detailed sample collection instructions above, LabNet, and acceptable specimen collection kit pictorial guide for more details.
Transport Temperature	Refrigerated
Specimen Stability	<ul style="list-style-type: none"> • Ambient <48 hours • <72 hours at 2 – 8 °C • >72 hours if -70°C or colder
Turnaround Time	24 - 48 hours
CPT Code	U0003, 87502
Collection Label Test Mnemonic	COVFlu_RRL
RMS Code	8763704
KPHC Result Components: Component Name [CID]	INFLUENZA VIRUS A, PCR [12123533] INFLUENZA VIRUS B RNA, PCR [12123534] SARS-COV-2 (COVID-19), QUALITATIVE, NAA [12429087]
Rejection Criteria	<ul style="list-style-type: none"> • Received with name or identification discrepancies • Unlabeled specimen • Received in biohazardous condition • Dry swab received without transport media or in inappropriate media • Calcium alginate swab • Cotton swabs with wooden shaft • Received refrigerated more than 72 hours after collection • ESwab transport • Swabs in Amies liquid or gel transport

QUESTIONS?

- Client Service Center, 1-888-4LAB NFO, or tie line 8-397-7077
- Jonathan C. Gullett, MD, Physician Director of Microbiology, jonathan.c.gullett@kp.org
- Ken Van Horn, PhD, D(ABMM), Technical Director of Microbiology, ken.van-horn@kp.org
- Tam Van, PhD, D(ABMM); Technical Director of Microbiology, tam.t.van@kp.org

Current Packaging



New Packaging



Previous Text	New Symbol
Store collection kit at room temperature (15°C to 30°C)	