Wake Forest* Baptist Medical Center	Compliance with CAP Accreditation	Dept: Effective Date: Revised Date: Contact:	Jan 2007 Jan 4. 2019 Laboratory Compliance,
Name & Title: Gregory J. Pomper, M.D. Signature:		Date:	QA, Safety //9//9

1) General Procedure Statement:

a. **Scope:** Defines compliance with CAP terms of accreditation which apply to all Department of Laboratory Pathology sections.

b. Responsible Department/Party/Parties:

- i. Procedure owner: Department of Pathology
- ii. Procedure: Department of Pathology
- iii. Supervision: Department of Pathology
- iv. Implementation: Department of Pathology

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While personnel should report concerns to laboratory management, the laboratory must ensure that all personnel know that they may communicate with the CAP directly if they have a concern not addressed by laboratory management, and that the CAP holds such communications in strict confidence. This laboratory prohibits harassment or punitive action against any employee in response to a complaint or concern made to the CAP or other regulatory organization regarding laboratory quality or safety.

2) **Definitions:** None

3) Procedure:

- a. Accreditation by the College of American Pathologists' (CAP) Accreditation

 Programs is contingent on compliance with the terms and obligations listed below.
- A laboratory that is accredited by CAP or that has applied for accreditation must:
- Cooperate in any CAP investigation or inspection and promptly notify the CAP if the laboratory becomes:
 - 1. The subject of an investigation by a government entity (including federal, state, local, or foreign), or
 - 2. The subject of a validation inspection, or
 - 3. The subject of adverse media attention.
- To report any of the items related to a, b, or c send an e-mail to accred@cap.org.

- Promptly notify the CAP if the laboratory discovers actions by laboratory personnel that appear to violate federal, state, or local laws that regulate laboratories.
- Have a written procedure for employees to communicate concerns about quality and safety to management and for management to investigate employee complaints. Incorporate corrective or preventive actions into the laboratory Quality Management Plan.
- Provide a trained inspection team comparable in size and scope to that required for its own inspection if requested by the regional and/or state commissioner at least once during the two-year accreditation period.
- Participate annually in a CAP accepted proficiency testing program, if applicable
 and, if subject to US CLIA regulations, meet the proficiency testing requirements in
 subpart H of the US CLIA regulations.
- Promptly notify the CAP and, if subject to US CLIA regulations, the US Department of Health and Human Services (HHS), in writing 30 days prior to any changes in the following: directorship, location, ownership, name, insolvency or bankruptcy.
- Promptly notify the CAP when there is a change in the laboratory's test menu prior to beginning that testing or the laboratory permanently or temporarily discontinues some or all testing.
- Authorize the CAP to release its inspection and proficiency testing data and other
 information required by law to the appropriate regulatory or oversight agencies
 such as CMS, Department of Veterans Affairs, Department of Defense, Joint
 Commission, HFAP(AOA), UNOS, or state/provincial agencies.
- If the laboratory is subject to US CLIA regulations: o Make available on a reasonable basis the laboratory's annual PT results upon request of any person;
 - i. Allow HHS or its agent to perform a validation or complaint inspection at any time during the laboratory's hours of operation and permit HHS to monitor the correction of any deficiencies found through such an inspection;
 - Obtain a CLIA Certificate of Accreditation and pay all applicable fees as a CLIAcertified laboratory if it will use CAP accreditation to meet CLIA certification requirements.
- Submit a completed Self-Inspection Verification Form in the interim year.
- Accept and adhere to the Certification Mark Terms of Use/Agreement for CAP
 Accredited Mark and Design, if the laboratory is/or will use the CAP Certification
 Mark of accreditation. The Agreement may be downloaded and printed from the
 CAP web site.

- Submit only documentation and other materials to CAP that have been deidentified of all protected health information (PHI) in accordance with the
 requirements of the Health Insurance Portability and Accountability Act of 1996
 and its implementing regulations unless the laboratory must submit PHI to CAP in
 order to respond to a deficiency or patient complaint.
- Refrain from copying or distributing the CAP Checklists or any content thereof
 except for use by inspectors in conducting a CAP inspection and by the laboratory
 preparing for such an inspection.

4) Review/Revision/Implementation:

- a. Review Cycle: 2 years
- b. Office of Record: Department of Laboratory Medicine and Pathology
- 5) Related Policies: N/A
- 6) References, National Professional Organizations, etc.: N/A
- 7) Attachments: N/A
- 8) Revision Dates: July 2014 lab director change

July 2015- section ownership and updated terms

August 2016 – update to include current CAP verbiage for compliance agreement.

January 2019 – updated to include harassment or punative action prohibition.