
	<b>Department of Pathology Commitment to Quality Policy Statement</b>	<b>Dept.:</b>	<b>Pathology</b>
		<b>Effective Date:</b>	<b>1/4/2019</b>
		<b>Revised Date:</b>	
		<b>Contact:</b>	Lab Compliance, QA, Safety and POC
<b>Name &amp; Title: Greg Pomper, MD, CLIA Lab Director</b>		<b>Date:</b>	<b>1/9/19</b>
<b>Signature:</b> 			

1) **General Policy Statement:** The Department of Pathology of Wake Forest Baptist Health is committed to continual improvement of processes and services to achieve the highest level of quality and compliance through the minimum foundations of Clinical Laboratory Improvement Amendments (CLIA), The College of American Pathology (CAP), The Joint Commission (TJC) and Good Laboratory Practice (GLP).

a. **Responsible Department/Party/Parties:**

- i. Procedure owner: Department of Pathology
- ii. Procedure: Clinical and Anatomic sections of the Department of Pathology
- iii. Supervision: Clinical and Anatomic section managers
- iv. Implementation: CLIA Laboratory Director

2) **Definitions:** None

3) **Procedure:**

It is therefore our policy to:

- Consistently provide quality testing services supported by proper collection, transport and handling of specimens in such a way as to ensure the correct performance of laboratory tests.
- Consistently provide quality testing services supported by control data and documented laboratory testing procedures that conform to regulatory requirements
- Provide timely reporting of laboratory tests to our customers, partners, and regulatory authorities
- Provide high quality practice standards to ensure patient safety to reduce medical errors within laboratory medicine.

- Provide proper procurement and maintenance of facilities, equipment and other resources as needed for high quality practice standards, employee safety and regulatory requirements.
- Maintain a CLIA Certificate of Accreditation through successful biannual surveys conducted by survey representatives having been granted deemed authority by the Centers for Medicare and Medicaid Services (CMS).
- Maintain successful participation in proficiency testing programs approved by CLIA/Centers for Medicare and Medicaid Services (CMS) for tests that are considered regulated analytes and providing alternative means of proficiency verification for all other moderate or high complexity tests performed.
- Ensure that all personnel are qualified and competent for the tests that they perform and that all personnel familiarize themselves with quality system documentation in order to implement the policies and procedures in their work, professionally and effectively perform testing services to produce accurate and precise results.
- Ensure that our professional staff are qualified and competent by participation in required annual OPPE and/or FPPE as necessary.
- Encourage active participation of all employees in quality planning and continual improvement efforts such as LEAN.
- Show commitment to the assessment of user satisfaction, in addition to internal audit and external quality assessment in order to produce continual quality improvement.

**4) Review/Revision/Implementation:**

- a. Review Cycle: 2 years
- b. Office of Record: Department of Pathology

**5) Related Policies: N/A**

**6) References, National Professional Organizations, etc.: N/A**

**7) Attachments: N/A**

**8) Revision Dates:**