

SOFTBANK - Select patient

LN: CKABO FN: LESSON MN:

MR: WX00000190 M:  Ab:  Ag:  ADH:  Tx:

SS#: - - Sex: N Age: TR: ABO.Rh: AB POS

Adm: 11/30/23 Attn by: FADEYI EMMANUEL Disch date: //

Loc: MC CC 04 HEMATOLOGY ONCOLOGY

Bill#: WX0000001142 Diag:

SOFTBANK (Active)

Patient Requirements			
Bone Marrow Protocol	11/30/23 12:27	by 7716	
Irradiated products ONLY	11/30/23 12:20	by 7716	
Note to Tech	11/30/23 12:29	by 7716	
Transfuse Group B RBC's***	11/30/23 12:27	by 7716	
Transfuse Plasma AB	11/30/23 12:28	by 7716	
Transfuse Plt's AB or Wash A/B/O	11/30/23 12:28	by 7716	
Antibody screen: NEG	11/30/23 12:19	Ord#: E73000000	
<b>Antibodies:</b>			
CHECK UNIT ABORH AGAINST PCW	(<CKAB)	11/30/23 12:29	by BT

WHEN PATIENT'S ARE TO RECEIVE AN INCOMPATIBLE ALLOGENEIC STEMCELL TRANSPLANT, TRANSFUSED RC's AND BLD PRODUCTS NEED TO BE COMPATAIBLE WITH BOTH DONOR AND RECIPIENT. THAT IS WHY WE PUT ALL THE ABOVE COMMENTS IN THE PATIENT'S PCW.....**ESPECIALLY THE CKAB ANTIBODY CODE!**

SOFTBANK - Patient Product Order

LN: CKABO FN: LESSON MN:

MR: WX00000190 M:  Ab:  Ag:  ADH:  Tx:

SS#: - - Loc: MC CC 04 HEMATOLOGY ONCOLOGY Age: ABO: AB POS

Bill#: WX0000001142 Diag: Aux Order#:

Ord#: Type Specific:  Electronic Xmatch:  Outdate: //

Prod: Units(ord.sel): 0 0 Reason: //

Req: // 00:00 by: Ward: BBID:

XM: Instr: BBID:

  

SOFTBANK - Batch unit selection

Unit Number	Product	Main Pr.	Ext...	ABO	Rh	Expiration date	Vo...	Auto...	Status
W201223390110	IRC_E0332	IRC		B	P	12/12/2023	300		Selecte
						//	0		
						//	0		
						//	0		
						//	0		
						//	0		
						//	0		
						//	0		
						//	0		
						//	0		

SOFTBANK (Active)

PATIENT has antibody: <CKAB. UNIT antigen CKABO: not registered. Issue?

YOU WILL SEE THE FLAG DEMONSTRATED HERE WHEN YOU ARE SELECTING A UNIT.....BASICALLY IT'S TELLING YOU THE UNIT IS NOT "SCREENED" FOR THE "CKABO ANTIGEN". AT THIS POINT YOU WANT TO ASSURE YOU ARE SELECTING THE APPROPRIATE BLOOD TYPE. IT DOES NOT FLAG WITH AN EXCEPTION AT THIS TIME.

SOFTBANK - Patient Product Order

LN: CKABO FN: LESSON MN:

MR: WX00000190 M:  Ab:  Ag:  ADH:  Tx:

SS#: -- Loc: MC CC 04 HEMATOLOGY ONCOLOG Age: ABO AB POS

Bill#: WX0000001142 Diag: Aux Order#:

Ord#: E73000000 Type Specific:  Electronic Xmatch:  Outdate: 12/03/23 23:59

Prod: IRC Units(ord,sel): 1 0 Reason: 07 //

Req: 11/30/23 12:20 by: 7716 Ward: 247

XM: XMIS Instr.: BBID:

SOFTBANK - Batch unit selection

Unit Number	Product	Main Pr.	Ext...	ABO	Rh	Expiration date	Vo	Auto	Status
W201223390110	RC_E0336	RC		B	P	12/12/2023	300		Available
						//	0		
						//	0		
						//	0		
						//	0		
						//	0		
						//	0		
						//	0		
						//	0		
						//	0		

SOFTBANK (Active)

PATIENT has antibody: <CKAB. UNIT antigen CKABO. not registered. Select?

**AT THE TIME OF ISSUE – YOU WILL SEE THE SAME EXCEPTION BOX COMES UP AGAIN – REMINDING YOU THAT YOU SHOULD HAVE CHECKED THE UNIT TYPE AGAINST THE PCW.**

SOFTBANK - Patient Product Order

LN: CKABO FN: LESSON MN:

MR: WX00000190 M:  Ab:  Ag:  ADH:  Tx:

SS#: -- Loc: MC CC 04 HEMATOLOGY ONCOLOG Age: ABO AB POS

Bill#: WX0000001142 Diag: Aux Order#:

Ord#: E73000000 Type Specific:  Electronic Xmatch:  Outdate: 12/03/23 23:59

Prod: IRC Units(ord,sel): 1 1 Reason: 07 //

Req: 11/30/23 12:20 by: 7716 Ward: 247

XM: XMIS Instr.: BBID:

SOFTBANK (Active) - Exception occurred: XAGNT - Issued with Not Tested Antigens

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Unit: W201223390110 IRC E0336 B POS Patient: AB POS
Pat: CKABO LESSON
MR: WX00000190 Order#: E73000000
Unit not tested for: CKABO
Unit issued by BT
----- Comment entered when exception record is generated
11/30/23 12:42 by BT
  
```

**ONCE YOU HAVE COMPLETED THE ISSUE PROCESS THIS EXCEPTION WILL APPEAR**

SOFTBANK - Patient Product Order

LN: CKABO FN: LESSON MN:

MR: WX00000190 M:  Ab:  Ag:  ADH:  Tx:

SS#: -- Loc: MC CC 04 HEMATOLOGY ONCOLOG Age: ABO: AB POS

Bill#: WX000001142 Diag: Aux Order#:

Ord#: E73000000 Type Specific:  Electronic Xmatch:  Outdate: 12/03/23 23:59

Prod: IRC Units(ord,sel): 1 1 Reason: 07 //

Req: 11/30/23 12:20 by: 7716 Ward: 247

XM: XMIS Instr.: BBID:

SOFTBANK (Active) - Exception occurred: XAGNT - Issued with Not Tested Antigens

```

Unit: W201223390110 IRC_20332 B POS Patient: AB POS
Pat: CKABO, LESSON
MR#: WX00000190 Order#: E73000000
Unit not tested for: CKABO.
Unit issued by RT
----- Comment entered when exception record is generated
11/30/23 12:42 by RT
GIVING B RED CELLS IER PCW

```

**IN THIS EXAMPLE THE EXCEPTION HAS BEEN ANSWERED WITH A BRIEF COMMENT STATING WHAT BLOOD TYPE WAS GIVEN AND WHY.**



Prod: IRC	Unit	HMLYS	HEMOLYZED	
Req: 11/30/23	12:20	by: 77	ICTRC	ICTERIC
XM: XMIS	Instr:	IRRNO	Irradiation not needed	
SOFTBANK - Exception occurred: XAGNT - Issue		MBINC	Mother/Baby ABO/Rh Incompatibility	
Unit: W201223390110 IRC_E0332	PO	MERGE	Merged files in SCC under new #	
Pac: CKABO LESSON		MFABO	MF ABO Explanation	
MR#: WX00000190 Order#: 273000000		MFRH	MF RH explanation	
Unit not tested for: CKABO		MTP	Massive Transfusion Protocol	
Unit issued by BT		NO2AB	No 2nd ABORH collected giving group O	
----- Comment entered when exception record is generated		OBNOT	Patient is NOT an OB patient	
11/30/23 12:42 by BT		OBPT	Patient is OB, to be sent to BCW	
		PCWC	PC ABORH given per PCW	
		PTRGO	Patient received multiple group O RBCs	
		PTRHN	Patient received Rh negative RBC	
		PTRPP	Patient has received Rh positive RBC	
		RECT	Receipt testing complete and acceptable	
		RVHTR	HP -Critical Alert, Suspected HTR phon	
		RVHUI	Delayed plasma removal and discarded	

IN THIS EXAMPLE THE TECH OPTED TO USE THE CANNED COMMENT CREATED SPECIFICALLY FOR THESE INSTANCES

SOFTBANK - Patient Product Order

LN: CKABO FN: LESSON MN:

MR: WX00000190 M:  Ab:  Ag:  ADH:  Tx:

SS#: - - Loc: MC CC 04 HEMATOLOGY ONCOLOG Age: ABO: AB POS

Bill#: WX000001142 Diag: Aux Order#:

Ord#: E73000000 Type Specific:  Electronic Xmatch:  Outdate: 12/03/23 23:59

Prod: IRC Units(ord.sel): 1 1 Reason: 07 //

Req: 11/30/23 12:20 by: 7716 Ward: 247

XM: XMIS Instr: BBID:

SOFTBANK (Active) - Exception occurred: XAGNT - Issued with Not Tested Antigens

Unit: W201223390110 IRC\_E0332 B POS Patient: AB POS

Pac: CKABO LESSON

MR#: WX00000190 Order#: 273000000

Unit not tested for: CKABO

Unit issued by BT

----- Comment entered when exception record is generated

11/30/23 12:42 by BT

PCW checked. Per PCW give this type of Red cells:

ONCE THE SPECIFIC CANNED COMMENT IS CHOSEN IT WILL AUTO FILL THE EXCEPTION BOX AS SEEN ABOVE

SOFTBANK - Patient Product Order

LN: CKABO FN: LESSON MN:

MR: WX00000190 M:  Ab:  Ag:  ADH:  Tx:

SS#: - - Loc: MC CC 04 HEMATOLOGY ONCOLOG Age: ABO: AB POS

Bill#: WX000001142 Diag: Aux Order#:

Ord#: E73000000 Type Specific:  Electronic Xmatch:  Outdate: 12/03/23 23:59

Prod: IRC Units(ord.sel): 1 1 Reason: 07 //

Req: 11/30/23 12:20 by: 7716 Ward: 247

XM: XMIS Instr: BBID:

SOFTBANK (Active) - Exception occurred: XAGNT - Issued with Not Tested Antigens

Unit: W201223390110 IRC\_E0332 B POS Patient: AB POS

Pac: CKABO LESSON

MR#: WX00000190 Order#: 273000000

Unit not tested for: CKABO

Unit issued by BT

----- Comment entered when exception record is generated

11/30/23 12:42 by BT

PCW checked. Per PCW give this type of Red cells: B POS

HERE THE TECH ADDED THE CORRECT ABO TYPE OF BLOOD/BLOOD PRODUCT TO GIVE PER THE PCW.

Problem occurred: 11/15/23 22:29 Released: 11/22/23 14:05 by BT

Problem class: XAGNT Issued with Not Tested Antigens Site: WFBMC

SOFTBANK (Active) - Exception comment view

Unit: W121623451338 IRC\_E0332 O POS Patient: A POS  
 Pat: HILL, AMANDA N.  
 MR#: 4690199 Order#: 951501577  
 Unit not tested for: CKABO.  
 Unit issued by [REDACTED]  
 ----- Comment entered when exception record is generated:  
 @11/15/23 22:29 by [REDACTED]  
 CKAY  
 ----- Comment entered when exception record is released:  
 @11/22/23 14:05 by BT:  
 OK

**WRONG**

WHAT'S OK?

SOFTBANK - Exception Report

Class: XAGNT Issued with Not Tested Antigens Site: [REDACTED] Not released:   
 Date range. from: 11/01/23 00:00 to: 11/30/23 11:00 Released:

SOFTBANK

Problem occurred: 11/24/23 02:28 Released: 11/30/23 11:23 by BT

Problem class: XAGNT Issued with Not Tested Antigens Site: WFBMC

SOFTBANK (Active) - Exception comment view

Unit: W201223435506 IRC\_E0668 O POS Patient: A POS  
 Pat: HILL, AMANDA N.  
 MR#: 4690199 Order#: 952303552  
 Unit not tested for: CKABO.  
 Unit issued by [REDACTED]  
 ----- Comment entered when exception record is generated:  
 @11/24/23 02:28 by [REDACTED]  
 PCW checked. Per PCW give this type of Red cells:\_  
 ----- Comment entered when exception record is released:  
 @11/30/23 11:21 by BT:  
 OK

**WRONG**

USED CANNED COMMENT – BUT LEFT BLANK

SOFTBANK - Exception Report

Class: XAGNT Issued with Not Tested Antigens Site: [REDACTED] Not released:   
 Date range. from: 11/01/23 00:00 to: 11/30/23 11:00 Released:

SOFTBANK

Problem occurred: 11/29/23 10:36 Released: 11/30/23 11:23 by BT

Problem class: XAGNT Issued with Not Tested Antigens Site: WFBMC

SOFTBANK (Active) - Exception comment view

Unit: W202923277155 IRC\_E0332 O NRG Patient: AB POS  
 Pat: DAVIS, CHRISTOPHER M.  
 MR#: 1108643 Order#: 952800463  
 Unit not tested for: CKABO.  
 Unit issued by [REDACTED]  
 ----- Comment entered when exception record is generated:  
 @11/29/23 10:36 by [REDACTED]  
 Patient has received a BMT  
 ----- Comment entered when exception record is released:  
 @11/30/23 11:22 by BT:  
 OK

**WRONG**

THIS DOESN'T TELL ANYONE ANYTHING ABOUT WHAT BLOOD TYPE IS TO BE GIVEN PER THE PCW OR IF YOU ARE ACTUALLY GIVING THE CORRECT TYPE



SOFTBANK - Exception Report

Class: XAGNT Issued with Not Tested Antigens Site: Not released:

Date range: from: 11/01/23 00:00 to: 11/30/23 11:00 Released:

SOFTBANK

Problem occurred: 11/29/23 10:35 Released: 11/30/23 11:23 by: BT

Problem class: XAGNT Issued with Not Tested Antigens Site: WFBMC

SOFTBANK (Active) - Exception comment view

Unit: W201223405333 IRC\_E0332 O POS Patient: O POS  
 Pat: ROBERSON, GARY  
 MR#: 5255200 Order#: 952701156  
 Unit not tested for: CKABO.  
 Unit issued by: [REDACTED]  
 ----- Comment entered when exception record is generated:  
 @11/29/23 10:35 by [REDACTED]  
 O PER PCW  
 ----- Comment entered when exception record is released:  
 @11/30/23 11:22 by BT:  
 ok

**ACCEPTABLE**

CANNED COMMENT NOT USED BUT ACKNOWLEDGED APPROPRIATELY THAT THE BLOOD TYPE GIVEN WAS PER THE PCW

SOFTBANK - Exception Report

Class: XAGNT Issued with Not Tested Antigens Site: Not released:

Date range: from: 11/01/23 00:00 to: 11/30/23 11:00 Released:

SOFTBANK

Problem occurred: 11/02/23 13:11 Released: 11/06/23 09:44 by: CSW

Problem class: XAGNT Issued with Not Tested Antigens Site: WFBMC

SOFTBANK (Active) - Exception comment view

Unit: W201223343980 IRC\_E0332 A NEG Patient: A POS  
 Pat: CAMPBELL, PAULA J.  
 MR#: 1373380 Order#: 943000997  
 Unit not tested for: CKABO.  
 Unit issued by: [REDACTED]  
 ----- Comment entered when exception record is generated:  
 @11/02/23 13:11 by [REDACTED]  
 PCW checked. Per PCW give this type of Red cells:A NEG RBCS  
 ----- Comment entered when exception record is released:  
 @11/06/23 09:44 by CSW:  
 ok

**ACCEPTABLE**

CANNED COMMENT USED AND FILLED IN APPROPRIATELY