#### Add-on Orders

Atrium Health	DOCUMENT TYPE:	ORIGIN DATE
Vvake Forest Baptist	Procedure	03/11/2020
CLIA Lab Director:	LAB DEPARTMENT:	CONTACT:
Dr. Gregory Pomper	Central Processing Lab	Central Processing Lab

#### APPLICABLE LABORATORY(S):

⊠ North Carolina Baptist Hospital (NCBH)

- □ Lexington Medical Center (LMC)
- □ Davie Medical Center (DMC)
- □ Wilkes Medical Center (WMC)
- □ High Point Medical Center (HPMC)
- $\Box$  Westchester
- □ Clemmons

#### PURPOSE

The purpose of add-on tests is to save patients from having to be recollected for labs when an acceptable sample already exists in the laboratory. This procedure provides guidelines to Central Processing and Client Services staff for adding on tests to samples that are in the laboratory.

#### SCOPE

This procedure applies to Central Processing and Client Services team members.

#### DEFINITIONS

- A. Procedure: A process or method for accomplishing a specific task or objective.
- B. WFBH Lab System: Wake Forest Baptist Lab System is a health system that includes Wake Forest Baptist Medical Center and all affiliated organizations including Wake Forest University Health Sciences (WFUHS), North Carolina Baptist Hospital (NCBH), Lexington Medical Center (LMC), Davie Medical Center (DMC), Wilkes Medical Center (WMC), High Point Medical Center (HPMC), Lab at Westchester and Lab at Clemmons.
- C. MRN: Medical Record Number

#### SUPPLIES/MATERIALS

**Beaker labels** 

#### **PROCEDURE GUIDELINES**

### A. Procedure

- 1. Inpatient providers and providers of Wake-owned clinics may place add-on orders in Epic. The add-on orders appear in the Add-On In Basket of Central Processing and Client Services staff.
- 2. Completing Basic Add-Ons from In Basket
  - a) Click on the In Basket. Click on an add-on request from the list and view available specimens. Refer to section 3 for verifying specimen type and stability.
  - b) If an acceptable specimen is in Winston Lab, click the Select hyperlink to add the test to the specimen. A Beaker label will print. Deliver add-on labels to the appropriate testing bench add-on bins, or give labels to Spin person to deliver.
  - c) Check that the accession number is a Winston Campus accession (for example, a 24WIN number).
- 3. Checking Acceptable Specimen Type and Test Stability
  - a) The Procedure Catalog in Beaker lists acceptable specimen types for lab tests. Open the Procedure Catalog and search for the requested add-on test.
  - b) Refer to the Winston Lab container types that are acceptable for the addon test.
  - c) To find sample stability for a test or panel, refer to Attachment A: Stability Reference or search for the test's procedure in Title 21.
- 4. Add-on Unable to Be Performed
  - a) Check the patient's location. Find this under the Department header or under the Contacts header in the Add-ons in basket. The example below is an inpatient on 6CC.

URI Patient:	C ACID	99435525 MRN	DOB: (,,	Age/Sex: 54 y	rrs M		
Priority Add-On	Source Venous	Type Blood	Ordered by Mary-Peyton MD	Ashley Knapp,	Date/Time 3/15/2024 1442	Departm WFMC C	ent C 06 UNIT
V Que Order C Release	estions Question to patient: ect a specimen to a	add Uric Acid		Answer Immedia	te ontacts		*
Select	<ul> <li>Suggested to provid</li> <li>9h old 3/15/2024 0606</li> <li>Venous</li> <li>CMP</li> </ul>	er 🔥 Near ex	piration N-075C00193 STON LAB ✔ PHOS	C613 A Wfmc Cc 06 Unit	336-713-6259 Phone	Rupali Roy Bhave, MD Authorizing/Attending	336-713-5440 Work 336-713-5445 Fax
Select	Near expiration     dold 3/14/2024 0603     Venous     CMP	in lab WIN Ø	N-074C00133 STON LAB				

- b) If the add-on cannot be performed on an inpatient, click the Send for New Collection button.
- c) If the add-on cannot be performed on an outpatient:
- i. Click on Order Inquiry from toolbar or use (...) dropdown to select Order Inquiry.
- ii. If you get a pop-up to create addendum, click Create Addendum.
- iii. Select the add-on order that cannot be added.
- iv. Click Cancel. At the pop up window, select Reason: Unable to Add On Tests to Existing Specimen (code 51005).
- v. This cancel reason automatically generates an in-basket message to the ordering provider to notify them the add-on could not be completed.

BILIRUBIN	I (TOTAL, C	DIRECT, IN		: 41 vrs M		
WARNING: TH	iis is an Outpatien	t add-on reques	t. DO NOT send this ord	er for new collection.		
If this add-on existing specin	is unable to be pe nen.	rformed, go to (	Order Inquiry and cance	I the order with reason	51005: Unable to add	testing
Priority S Add-On V	ource Ty 'enous B	/pe lood	Ordered by Natalie Wilson James, PA-C	Date/Time 3/15/2024 1459	Department WFMG PC SUMMER FA	м
Expected Date 3/15/2024 - Approx	imate	Standing Status Future	;	Expiration Date 3/15/2025		
Diagnoses: Elevated bilirubin - I	R17 [ICD-10-CM]					
Questions			Answer			
Order Question Release to patient: Send message to or date	dering provider if not	resulted within 7 da	Immedia ys of expected	te		
Order Question Release to patient: Send message to or date	rdering provider if not	resulted within 7 da	Immedia iys of expected rect, Indirect)	r Contacts		*
Order Question Release to patient: Send message to or	dering provider if not	resulted within 7 da	ys of expected	te		

		т	Q	s	Order Date	Exp Col Date/Time	Ρ	Specimens/HS	C IDs	Order		Lab Sta	atus	CI	Authorizing Provider	Specimen Type	
Γ	~				03/15/2024	03/15/2024	+			Ferritin		Pendir	ig Add-On	U	Yuri M Cabeza, MD	Blood [3]	Γ
					03/15/2024	06/15/2024				Vitamin B	12			F	Yuri M Cabeza, MD	Blood [3]	Ī
					03/15/2024	03/25/2024				Urinalysis	with Reflex to Micros			U	Yuri M Cabeza, MD	Urine [69]	Ī
					03/12/2024			24LC-072L05	Con	aal Taata	For Carely	- Form	ala 96 ura MDI			Blood [3]	Ī
					02/12/2024	07/25/2024		737718196	Can	cer resis	FOR	Fem	ale of yrs, wrki	N.,		Blood [3]	Ī
					02/12/2024	07/25/2024		737718195		Order ID	Spec ID	Fest Nan	10		Status	Blood [3]	Ī
					02/12/2024	07/25/2024		737718194	~	693729023	F	ERRITI	N		(Order St	Blood [3]	Ī
					05/19/2023			663724038, 2									Ī
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		•							Reque	estor			Comment				
Г				-1		7			MCH	ONE, TORI	EL	9					
	÷ *			20	rder Summary	'			_								
Reason																	
	l cr	-D	Ы	тı	NI				Unab	le to Add O	n Tests to Existing Spec	sin 🔎					
	ייין		RI		IN								L				
	Pat	ient	: 🗨	-	A Ord	er: 693729023 MRM	N: .	DOB: 1				Cancel	selected tests?	~	Yes X No		
				_											111		

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CP-SOP-0011: 6.0 (EFFECTIVE Apr 6 2024 1:00AM) Printed On: Apr 8 2024 10:19AM

- 5. Cancer Center Lab Add-Ons
  - a) The Cancer Center Lab is open from 7:30am to 5:00pm Monday-Friday.
  - b) Cancer Center Lab employees will complete their add-ons during operating hours. After hours, Central Processing will complete add-ons for Cancer Center samples.
  - c) See Attachment B for steps to complete add-ons for Cancer Center samples after hours.
- 7. Sendout/Referral Test Add-On Requests
  - a) Referral tests must be on a separate accession number. Do not use the Select function in the Add-On In Basket for referral tests.
  - b) See Attachment C: Referral Testing Add-Ons for steps to complete these Add-On requests.
- 8. Special Hematology Test Add-On Requests
  - a) When a special hematology test is requested to be added to a coag sample, check the Stability Reference to see if the sample is still acceptable for testing.
  - b) If the sample is acceptable, add the test in the Add-On In Basket. Place on a packing list to Special Hematology. Take the bag with packing list and label to the coag bench and let them know this is a shared specimen that needs to be pulled.
  - c) Hematology tech will bring the specimen in the bag and hand off directly to Central Processing.
- 9. Finding your completed Add-Ons when a label didn't print
  - a) If a label does not print and you need to find which add-ons you performed:
    - i. In the In Basket screen, click on Completed Work (link at the bottom left corner)
    - ii. Click Add-Ons
    - iii. Completed Add-Ons will appear in a list. To re-print a label, you will need to open Specimen Inquiry by Patient click on the accession you added to and click on Labels Print Labels.
- **10.** Forwarding Add-Ons to Other Labs
  - a) If the original sample is not in WC Lab, there are other locations that the Add-On request can be forwarded to for completing.

b) Add-On In Basket (Pool) Locations:

Sample Location	Pool Name
Alleghany Lab	AH Alleghany Lab Add-Ons
Blood Bank Lab	AH Winston Blood Bank Add-Ons
Cancer Center Lab	AH Winston CC Lab Add-ons
Charlotte Core Lab (COR)	AH Core Lab Staff
Clemmons Medical Center Lab	AH Clemmons Lab Add-Ons
Cornerstone Westchester Lab	Cornerstone Lab Westchester Add-Ons
Davie Medical Center Lab	AH Davie Lab Add-Ons
Elkin Hematology Oncology Lab	AH Elkin Hem Onc Lab Add-Ons
Family Practice Lab (PPI)	AH WF Family Practice Lab Add-Ons
High Point Medical Center Lab	AH High Point Lab Lab Add-Ons
HLA Lab	AH WF HLA Lab Add-Ons
Lexington Hematology	
Oncology Lab	AH Lex Hem Onc Lab Add-Ons
Lexington Medical Center Lab	AH Lexington Lab Add-Ons
Micro Lab	AH Winston Micro/Serology Add-Ons
Mt Airy Hematology Oncology	
lab	AH Mt Airy Hem Onc Lab Add-Ons
REI Lab	AH WF REI Lab Add-Ons
Special Hematology Lab	AH Winston Special Heme Lab Add-Ons
Statesville Hematology	
Oncology Lab	AH Statesville Hem Onc Lab Add-Ons
Wilkes Medical Center Lab	AH Wilkes Lab Add-Ons

- c) Refer to Attachment F: Forwarding Add-Ons for instructions on forwarding.
- 11. Outreach Add-On Requests
  - a) Outreach locations (X locations) will complete the top section of an Outreach Add On Request Form. See Attachment. Completed Forms will be faxed to the Client Services fax server.
  - b) Look up the patient in Beaker by name and DOB. Determine if an acceptable specimen is available to add the requested test(s).
  - c) Click on the intended specimen and click on Specimen Update.
  - d) Click on Add-ons drop down and select New Orders. Search and select correct order. Click Accept. Click Accept again in the Specimen Update window. The add-on is complete.
  - e) Fill out the bottom section of the Outreach Add On Request Form:i. Date original specimen was collected (DOS)

- ii. Original accession number (accession being added to)
- iii. Time and Date add-on completed
- iv. Initials of person completing the request
- f) If the specimen stability is exceeded or any other problem that prevents the add-on from being completed, note the problem on the Add On Request Form. Document who was notified that the add-on could not be completed.
- 12. Add-on requests from Inpatient Phlebotomy
  - a) If inpatient phlebotomy has a request to add a test to a specimen in Winston Lab, they will get authorization from the patient's nurse to add the test.
  - b) Phlebotomy will complete the following slip of paper with the add-on test requested and the nurse's signature.
  - c) Phlebotomy will send the completed form to CP in the tube station.
  - d) Once CP completes the add-on, the form is filed in the Manual Requisitions folder for Client Services. (Use Specimen Update or Move Tests to Specimen to add the requested test.)
  - e) Client services will scan the completed form to the patient's chart.

Patien	t Label	Date: Time: Room:
Add-on	Test:	-
Credit	Reason:	
Reschedule	Reason:	
Other	Explain:	
Nurse Signal	ure:	

Example Inpatient Phlebotomy Add-On Request Form

LITERATURE REFERENCES

None

#### **RELATED PROCEDURES/POLICIES IN NAVEX**

None

#### ATTACHMENTS/LINKED DOCUMENTS IN TITLE 21

Attachment A: Stability Reference – See Title 21 Attachment B: Cancer Center Add-Ons Attachment C: Referral Testing Add-Ons Attachment D: Beaker Panels and Included Tests Attachment E: Forwarding Add-On Requests Attachment F: Outreach Add On Request Form – See Title 21

#### **REVISION DATES: REVIEW CHANGE SUMMARY AS REPRESENTED IN TITLE 21.**

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- 1. Change Context in Beaker to the Cancer Center Lab:
  - a) Change Context either by clicking the drop down arrow next to Log Out (at top right of window), or by searching Change Context in the search function.
  - b) **WFMC LAB CCC** is the correct context for the CC Lab. You can search using "cancer lab" to find and select this context.

Change Login Information					
Department:	WFMC LAB C	cc		0,	
		C <u>o</u> ntinue	<u>C</u> ancel		

**2.** Open the Add-On In Basket and check that you are signed into the AH Winston CCLab Add-Ons pool:

a) Click on My Pools. Make sure the box is checked for AH Winston CC Lab Add-Ons.

	Signed in	Pools
My Pools		AH WINSTON CC LAB ADD-ONS

**3.** Complete add-ons by clicking the Select hyperlink for the intended specimen. A label will print.



**4.** Change Context in Beaker back to the core lab context: **WFMC CLIN CORE LAB** is the correct core lab context.

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### Change Login Information

Department:	WFMC CLIN	CORE LAB	Q
		C <u>o</u> ntinue	<u>C</u> ancel

**5.** Verify you are back in the Core Labs context by looking at the top left of the window. It should list **WFMC CLIN CORE LAB**.



6. Double scan the add-on label to receive the add-on into Winston Lab.

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X

## **Attachment C: Referral Testing Add-Ons**

1. If an acceptable sample is available in WC Lab, open Specimen Inquiry for that sample. You can click on the accession hyperlink in the Add-On In Basket to open Specimen Inquiry.

🖹 Sel	ect a specimen to add Lipase	
Select	<ul> <li>Suggested to provider</li> <li>41m old 8/13/2021 1747</li> </ul>	
	No specimen source	In lab WC LAB

2. Print a label for the specimen. Record the collection date/time on the label. You will need this later.

3. From Specimen Inquiry window, click on Patient Inquiry.



4. In Patient Inquiry window, click on the Order Inquiry tab. Find the referral test that is being requested as an Add-On. The Lab Status column will read "Pending Add-On."

Lab Status
Pending Add-On

5. Highlight the referral test in Order Inquiry and click Collect Specimens. At the pop-up box, click Continue collection.



6. Print Labels. Enter collection date/time that you recorded in step 2. Receive.

7. On the referral test label, write "refer to" and the container ID from the original specimen (for example, refer to 7012130010). Discard the original container label printed in step 2.

8. Place the label in the Add-Ons bin at the appropriate bench where the original sample is located.

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# **Attachment D: Beaker Panels and Included Tests**

Panel	Included Tests
	Na, K, Cl, CO2, AGAP, BUN, GLU, CRT,
CMEP: Comprehensive Metabolic Panel, LAB17	eGFR, CA, TP, ALB, TBIL, ALP, AST, ALT
	Na, K, Cl, CO2, AGAP, BUN, GLU, CRT,
BMEP: Basic Metabolic Panel, LAB15	CA, eGFR
LFP: Liver Function Panel, LAB20	TP, ALB, TBIL, DBIL, ALP, AST, ALT
RFP: Renal Function Panel, LAB195	Na, K, CI, CO2, AGAP, BUN, GLU, CA, PHOS, ALB, CRT, eGFR
Electrolyte Panel, LAB16	Na, K, Cl, CO2, AGAP
	CHOL, TRIG, HDL, LDL (calculated), Non-
Lipid Panel, LAB18	HDL
	CHOL, TRIG, HDL, LDL (calculated), Non-
Lipid Panel with Reflex Direct LDL, LAB5076	HDL, Direct LDL if indicated
	Transferrin
	Iron
	Ferritin
Anemia Profile, LAB5117	I ransferrin Saturation
	Hep B Surface Antibody
	Hep B Surface Antigen
	Hep C Antibody
Henatitis Profile   AB5075	Hep & Total
	Hen B Surface Antigen
	Hep B Core IgM
Acute Hepatitis Screening Panel with	Hep A IgM
Confirmation. LAB5583	Hep C Antibody
	Amphetamines
	Barbiturates
	Benzodiazepines
	Cocaine
	Fentanyl
	Opiates
	THC
Drug Screen, 7 Panel, Urine, LAB3126	Creatinine
	Amphetamines
	Barbiturates Methadone
	Benzodiazepines Opiates
	Buprenorphine Oxycodone
Drug Careen 40 Denel Line LAD5000	Cocaine IHC
Drug Screen, 10 Panel, Urine, LAB5003	Fentanyi Greatinine

# Attachment E: Forwarding Add-On Requests

- 1. Highlight the Add-On request on the list. The Suggested Specimen will be in another lab. For example, "Suggested Specimen: In DMCP2 Lab."
- 2. Click the Forward button on the top right of the window:

	Id to Suggested Specimen	Send for <u>N</u> ew Coll	ection 🖨 For <u>w</u> ard		P	₽
_DH atient: Bug	sy, Purple Order: 6010709	927 MRN: 6153134 D	DOB: 7/11/1992 Age/Sex: 28 yrs F			
riority outine	Source	Type Blood	Ordered by Kimberly Ann Prazak, MT	Date/Time De 4/20/2021 1016 DI	epartment MCP2 01 ACE UNIT	
• Forwar	rly Ann Prazak, MT					
Select	a specimen to add I	DH		Contacts		1
Select	a specimen to add I suggested to provider old 4/20/2021 1015 o specimen source Amvlase	LDH	n another lab 21W-110CH0001 5 <b>DMCP2 LAB</b>	Contacts D101 D101-A Dmcp2 01 Ace Unit Chadwick David Miller, MD Attending Provider	336-998-2853 Phone 336-713-9000 Work 336-716-5438 Fax	1
Select 2h Nc 2h Nc	a specimen to add I suggested to provider old 4/20/2021 1015 o specimen source Amylase in another lab old 4/20/2021 1015 o specimen source BMP	LDH	n another lab 21W-110CH0001 5 DMCP2 LAB 21D-110CH0001 5 DMCP2 LAB	Contacts D101 D101-A Dmcp2 01 Ace Unit Chadwick David Miller, MD Attending Provider Ambulatory Attending Test Se MD Authorizing Provider	336-998-2853 Phone 336-713-9000 Work 336-716-5438 Fax rr, 336-716-2011 Work 336-716-2011 Fax	8

3. In the pop up window, click the spyglass button:

4. Search for the appropriate Pool: click in the Pool box, type "Add" and click the spyglass icon:

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In Basket Recipients			×	
Individual Recipients	Search Results			
Q	% Registry Name		Registry ID	
Pools	AH ALLEGHANY LAB ADD-ONS		19350	
add			1225100421	
Classes			1235100421	
~	AH CMC LAB STAFF - CP ADD-ONS		1235100404	
	AH DAVIE LAB ADD-ONS		1235100423	
	AH ELKIN HEM ONC LAB ADD-ONS		1235100433	
	AH HAYWORTH CC LAB ADD-ONS		1235100425	
	AH HIGH POINT LAB ADD-ONS		1235100426	
	♣ Add 'To' ♣ Add 'Cc'			
To Recipients	Cc Recipients			
- Remo <u>v</u> e 'To'	= Re <u>m</u> ove 'Co			
		I₩ Restor <u>e</u>	Accept X Cancel	

5. Select correct location and click Add To, then Accept:

#### In Basket Recipients

Individual Recipients	Search Results	
2	% Registry Name	Registry ID
Pools	PEDIATRIC PREMIER ADD	12405
Classes	PEDIATRIC WESTCHESTER ADD	12406
9	CLEMMONS LAB ADD-ONS	12137
	CORNERSTONE LAB WEST ADD-ONS	12409
	CORNERSTONE LAB WESTCHESTER ADD-ONS	12410
	DMC LAB ADD-ONS	11695
	HPMC HAYWORTH CC ADD-ONS  Add 'To' Add 'Cc'	13534
To Recipients	Cc Recipients	
P PEDIATRIC WESTCHESTER A	12406 — Remove 'Cc'	
	144	Restor <u>e</u>

×

### 6. Click Send in the next window:

🜠 Add-ons			×
	t High ↓ Low	Dates	*
To: P WC LAB ADD-ONS ×	,O Cc		
Subject			
===View-only below this line=== Message From: SYSTEM Sent: 5/4/2022 11:34 AM EDT To: Wc Lab Add-Ons			
		<b>S</b> end	X <u>C</u> ancel

7. Add on has now been forwarded to the correct In Basket.