


Quality Assurance Exception Report

	DOCUMENT TYPE: <input checked="" type="checkbox"/> Form	ORIGIN DATE IN TITLE 21 6/3/2020
CLIA Lab Director: Gregory Pomper, MD	LAB DEPARTMENT: Blood Bank	CONTACT: Blood Bank

Situation: *(Who / what was involved. Make copies or screen prints of pertinent information.)*

Date/Time of Occurrence: 5/20/24 2000	Location: ED/BLOOD BANK												
Patient Name: EVANS, PHYLLIS A	MRN: 22618932												
Unit #(s): W18222406819100													
Reported To: CSW													
Category of Event:	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 25%;">Unit Issue</td> <td style="width: 25%;">Blood Wastage</td> <td style="width: 25%;">Specimen Error</td> <td style="width: 25%;"></td> </tr> <tr> <td>Tech Error <input checked="" type="checkbox"/></td> <td>Trauma Issue</td> <td>EPIC</td> <td></td> </tr> <tr> <td>WBIT</td> <td>Air Care</td> <td>Other</td> <td></td> </tr> </table>	Unit Issue	Blood Wastage	Specimen Error		Tech Error <input checked="" type="checkbox"/>	Trauma Issue	EPIC		WBIT	Air Care	Other	
	Unit Issue	Blood Wastage	Specimen Error										
	Tech Error <input checked="" type="checkbox"/>	Trauma Issue	EPIC										
WBIT	Air Care	Other											

Background: *(Briefly state the pertinent history. What got us to this point?)*

MTP called and components sent out (TROOP). Unit W182224068191 was issued in the Biofridge. This unit was labeled as expiring at 0325 on 5/20/24 and therefore was already expired.

Assessment: *(Summarize the facts and give your best assessment.)*

Unit was mislabeled. Upon entry before irradiation the unit was given an expiration time of 0325 instead of 2359 on 5/20/24. Unit was NOT expired but was mis-labeled. The volume of the unit was 325mls. This information was accidentally put into the expiration time field. SQ is a manual system and errors like this are more common. Quality: All shifts should have noted this unit was expiring within 24 hours. 3rd shift should have pulled this unit on 5/19 when doing the short dated/expiring units report. All shifts on 5/20 should have pulled this unit after it "expired" at 0325 when documenting plasma inventory. All units need to be checked, not just thawed plasma units. BEFORE issuing ANY product, even on MTP, all units MUST have a visual inspection done to include the expiration date/time.

Recommendation: *(What actions are you asking for?)*

Changing Blood Bank Platelet/Thawed Plasma Inventory sheet to "All Plasma" to ensure all units are reviewed. All techs review incident to be aware of issues when bring product into inventory. Since volume must be added manually, you need to ensure you have tabbed to the correct line to enter volume. All techs need to be aware that liquid plasma always expires at midnight. Should you see a liquid plasma with an expiration time other than 2359, this should be investigated immediately.

Corrective Action Taken by Staff:

Product not transfused and returned to blood bank. Product re-labeled with correct expiration time. Ultimately unit was not used and was discarded.

QA Completed by / Date:

1822 24 068191 8Z

6200

The American National Red Cross
Washington, DC 20006
FDA Registration Number 2573021
US License Number 0190

A

Properly identify intended recipient.
See circular of information for indications,
contraindications, cautions, and methods of infusion.
Rx only

VOLUNTEER DONOR

E2462V00

0241410325

Expiration Date/Time

20 MAY 2024 03:25

LIQUID PLASMA IRRADIATED
325 mL from CPD Whole Blood
Store at 1 to 6 C

PROCESSED BY
WF BAPT HEALTH BLOOD BANK
Winston - Salem NC 27157
FDA Registration Number 1071670

incorrect label
Note: Liquid plasma should never have an expiration time. They all expire at 2359.

W1822 24 068191 8Z

6200

The American National Red Cross
Washington DC 20006
FDA Registration Number 0002573021

A

Properly identify intended recipient.
See circular of information for indications,
contraindications, cautions, and methods of infusion.
This product may transmit infectious agents.
Rx only

VOLUNTEER DONOR

E2462V00

0241412359

Expiration Date

20 MAY 2024

LIQUID PLASMA IRRADIATED
325 mL from CPD Whole Blood
Store at 1 to 6 C

PROCESSED BY
WF BAPT HEALTH BLOOD BANK
Winston - Salem NC 27157
FDA Registration Number 1071670

correct label