Quality Assurance Exception Report

Atrium Health Wake Forest Baptist	DOCUMENT TYPE:	ORIGIN DATE IN TITLE 21
	⊠ Form	6/3/2020
CLIA Lab Director:	LAB DEPARTMENT:	CONTACT:
Gregory Pomper, MD	Blood Bank	Blood Bank

Situation: (Who / what was involved. Make copies or screen prints of pertinent information.)

Date/Time of Occurrence:	5/20/24 2000			Location:	ED/BLOOD BANK
Patient Name:	EVANS, PHYLLIS A			MRN:	22618932
Unit #(s):	W182224068	19100		A SUBI E	
Reported To:	csw				
	Unit Issue		Blood Wastage	Specimen Error	
Category of Event:	Tech Error	X 1	Trauma Issue	EPIC	
	WBIT		Air Care	Other	

Background: (Briefly state the pertinent history. What got us to this point?)

MTP called and components sent out (TROOP). Unit W182224068191 was issued in the Biofridge. This unit was labeled as expiring at 0325 on 5/20/24 and therefore was already expired.

Assessment: (Summarize the facts and give your best assessment.)

Unit was mislabeled. Upon entry before irradiation the unit was given an expiration time of 0325 instead of 2359 on 5/20/24. Unit was NOT expired but was mis-labeled. The volume of the unit was 325mls. This information was accidentally put into the expiration time field. SQ is a manual system and errors like this are more common. Quality: All shifts should have noted this unit was expiring within 24 hours. 3rd shift should have pulled this unit on 5/19 when doing the short dated/expiring units report. All shifts on 5/20 should have pulled this unit after it "expired" at 0325 when documenting plasma inventory. All units need to be checked, not just thawed plasma units. BEFORE issuing ANY product, even on MTP, all units MUST have a visual inspection done to include the expiration date/time.

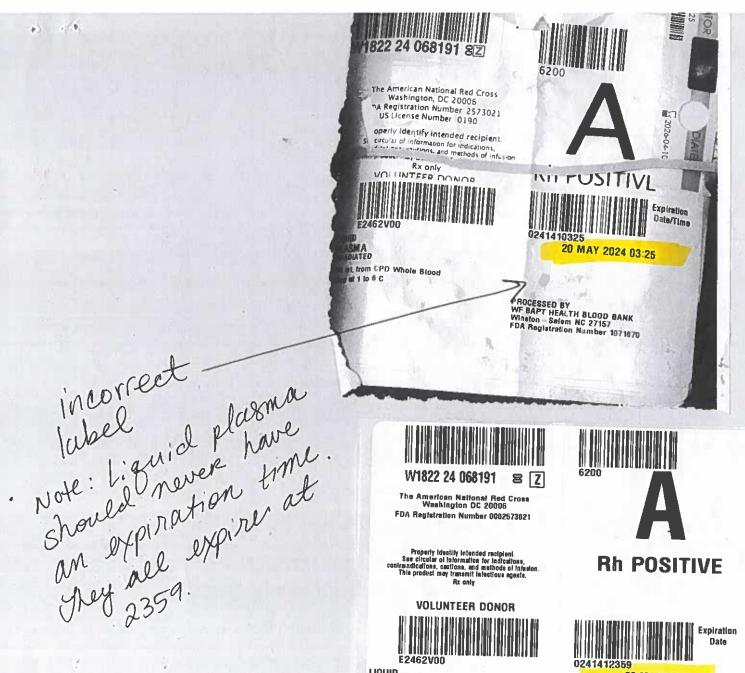
Recommendation: (What actions are you asking for?)

Changing Blood Bank Platelet/Thawed Plasma Inventory sheet to "All Plasma" to ensure all units are reviewed. All techs review incident to be aware of issues when brining product into inventory. Since volume must be added manually, you need to ensure you have tabbed to the correct line to enter volume. All techs need to be aware that liquid plasma always expires at midnight. Should you see a liquid plasma with an expiration time other than 2359, this should be investigated immediatley.

Corrective	Action Ta	ken bi	v Staff
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Product not transfused and	returned to blood bank.	. Product re-labeled with	i correct expiration time	 Ultimatley unit was no 	t used and was
discarded.					

QA Completed by / Date:		



VOLUNTEER DONOR

LIQUID PLASMA IRRADIATED

325 mL from CPD Whole Blood Store at 1 to 6 C

Expiration

20 MAY 2024

Date

WF BAPT HEALTH BLOOD BANK Winston — Salem NC 27157 FDA Registration Number 1071670

correct label