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| **Working with IH-Com** | | | | | |
| **Purpose** | To ensure that all IH-Com users understand how the software functions and how it interacts with the IH-500 and IH-Reader 24 | | | | |
| **Procedure** |  | | | | |
|  | **Step** | Action | | | |
|  | 1 | IH-Com Connector supports communication between the instrument and the IH-Com database.   1. Connections: | | | |
|  | 2 | IH-Com Connector controls the communication between connected devices, the LIS and the IH-Com database.   1. The ‘Connections’ tab displays all active connections to the LIS and to any interfaced devices. 2. The “Log’ tab displays current logs. 3. The ‘Info’ tab displays the version and link to log files | | | |
|  | 3 | IH-Com Client allows the user to process requests and results, plus manage patient data and quality controls.   1. The main screen of IH-Com Client has a menu bar, search field, selection tabs, a search information area, patient information area, results area and status bar 2. The menu bar consists of the following:    1. Program-used for manual login and logout and to close IH-Com Client    2. View-used to switch between main screens    3. Work list-actions that affect the Work list    4. Reader Devices-settings and control of the reader devices    5. Print-print daily journals, results, quality controls, system logs, system configurations and various statistical reports    6. Configuration-used for system configuration and user administration    7. Language-used to define the interface languages    8. About-information of the version and license 3. The selections tabs are:    1. Patients    2. Work list    3. Manual work    4. Results    5. QC    6. State (Status) | | | |
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| **References** | 1. IH-Com User Manual NA V1.2-02/2021, Chapter B, Sections 1.1 to 1.5 | | | | |
| **Approval**  **Workflow** | Transfusion Service/Lab Director | | | | |
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| **Historical Record** | **Version** | | **Written/Revised by:** | **Effective Date:** | **Summary of Revisions** |
| 1 | | S. Cassidy | 02/17/2023 | Initial Version |