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| St. Anthony Regional Hospital  POLICY/PROCEDURE | Effective Date: | Latest Revised Date:  Reviewed Date: |
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| Title: CALLING CRITICAL RESULTS AFTER HOURS | | Department: Laboratory |

Policy: “Critical Value” denotes a value of a laboratory test which requires attention by a medical practitioner. (See Notification of Critical Lab Values”). Any test result that is defined as Critical ***must*** be called to the ordering provider. Special steps must be taken if the provider offices are closed for the day.

1. Try calling the ordering provider’s office.
2. If there is no answer at the office – call the hospital switchboard and have the ordering provider paged.
3. If the ordering provider does not answer his page – have switchboard connect you to his home phone.
4. If there is no answer – repeat the preceding steps with the provider that is on-call for that particular clinic.
5. If there is no connecting with the on-call provider – call Dr.Hagen.