Manual (Downtime) Process for Medicare's Advance Beneficiary Notice (ABN)





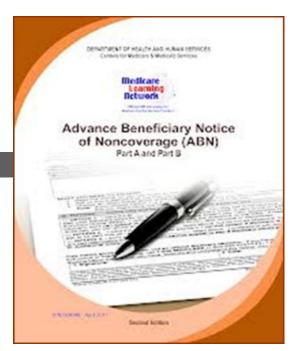
Beaumont Laboratory
Royal Oak • Troy • Grosse Pointe

Introduction

 The purpose of this module is to educate phlebotomy and support staff on the Beaumont Laboratory



 Pre-requisite: Completion of the Introduction to Medicare's Advance Beneficiary Notice of Noncoverage (ABN) education module posted in MTS.



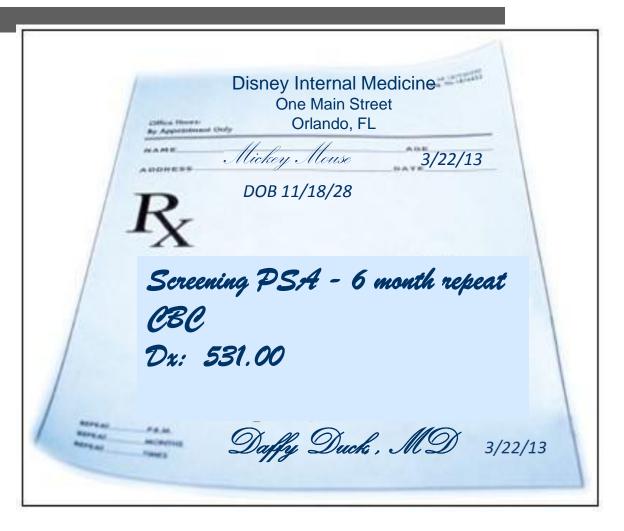
Manual (Downtime) ABN Procedure

Each step of the manual (downtime) ABN procedure will be illustrated in the following slides along with an example case for demonstration.

Example Test Order for Demo:

Activity:

Use this example script to answer the practice questions associated with each step of the manual (downtime) ABN process to determine if an ABN is needed.



- 1. Review physician order **prior** to specimen collection for:
 - Test(s) ordered
 - Diagnosis (ICD-9) code(s)
 - Remember: All tests orders require a diagnosis code to bill Medicare.

Demo Test Order Questions:



- ✓ Did the doctor identify tests to be performed?
- ✓ Did the doctor provide a diagnosis code (or narrative reason for testing)?
- ✓ Was the order signed and dated by the doctor?

Click the Backspace or Page Up key to view the test order again, if needed.

ABN Step 1 – Demo Answers

- Did the doctor identify tests to be performed?
 - ✓ Yes, a screening PSA and CBC were ordered
- Did the doctor provide a diagnosis code(s) or narrative reason(s) for testing?
 - ✓ Yes, ICD-9 diagnosis code 531.0 was provided
- Was the order signed and dated by the doctor?
 - ✓ Yes, test order was signed and dated by Dr. Daffy Duck

- 2. Check if <u>any</u> test ordered matches one or more tests listed on the Laboratory ABN form or in the ABN Manual Table of Contents.
 - MATCH: ABN may be needed, continue to Step 3.
 - This indicates Medicare (NCD) and/or Region (LCD) policy for limited coverage based on medical necessity may apply.
 - NO MATCH: No ABN needed. Collect the specimen(s) and submit to Beaumont Laboratory in usual manner.

Demo Test Order Questions:

- ✓ Was any ordered test listed on the ABN form or in the ABN Manual Table of Contents? (See next slide for example test lists.)
- ✓ Based on the order, do we have a "MATCH" (ABN may be needed) or "NO MATCH" (no ABN needed)?

Step 2 = Match ABN may be needed.....

Note: Both CBC (Blood Counts) and PSA are listed

Beaumont' I MEALTH Beaumont Laboratory: Phone 800-551-0488 or Fax 248-551-1151 Patient Name (as listed on Medicant card): PID:	
ADVANCE BENEFICIARY NOTICE OF NONCOVERAGE (ABN) NOTE: It Medicare doesn't pay for Laboratory Tests below, you may have to pay. Medicare does not pay for everything, even some care that you or your health care provider have good reason to think you need. We expect Medicare may not pay for the Laboratory Tests below.	Table of Contents Manual Cover page 1
Medicare does not pay for everything, even some care that you or your health care provider have good reason to think you need. We expect Medicare may not pay for the Laboratory Tests below. Laboratory Tests: 1. Allergy Testing 12. Drug Screening. 23. HIV- Prognosis each drug class \$155 \$15497 24. Iron Studios 38. Bood Counts 38. Bood Counts 38. Focal Occult Blood \$37.587* 25. Lipid hesting 58. \$205* 5 CA 15-3 8 CA 27-29 S81 15. Gloucous S8 27. PSA 580 6 CA 19-9 S81 7 CEA 579 8 Circulating Tumor Cell Marker Assays \$100.51500 27. PSA 580 28. CHP Panel S237 10. Cytogenetic 29. HPP Panel S237 10. Cytogenetic 21. HgBA1 C S55 33. 32. Vir D SS3-5899 Crosslenks S45 22. HW- Diagnostic 11. Digoxin S65 385-5280* What you need to do now: Read this notice, so you can make an informed decision about your care. Ask us any questions that you may have after you finish reading. Choose an option below about whether to receive the Lab Test(S) noted above. Note: If you choose Option 1 or 2, we may help you to use any other insurance that you might have, but Medicare cannot require us to do this. Options: Check only one box. We cannot choose a box for you. Option 2. I want the Lab Test(S) listed above, but do not bill Medicare. You may ask to be paid now, but I also want Medicare billed for an official decision on payment, which is sent to me on a Medicare Summary Notice (MSN). I understand that if Medicare doesn't pay, I am responsible for payment, but I cannot appeal it Medicare would pay. Additional Information: This notice gives our opinion, not an official Medicare doesn't pay. I am not responsible for payment, and I cannot appeal to see if Medicare doesn't pay. I am not responsible for payment, and I cannot appeal to see if Medicare would pay.	Manual Cover
Signing below means that you have received and understand this notice. You also receive a copy. Signature: Date:	 ✓ Prostate Specific Antigen -100.31 (PSA) section ✓ Serum ton Studies 150.18 (FE) section ✓ Thyroid Testing - 190.22 section
Authors is the Proposition Activities, to person are record to accord to a street or reference under charge a set Officeron contact. The set Officeron contact is an interest at the set of	 ✓ Tumor Antigen by Immunoassay CA 125 - 190.28 section ✓ Tumor Antigen by Immunoassay CA 15-3/CA 27.29 - 190.29 section ✓ Tumor Antigen by Immunoassay CA 19-9 - 190.30 section ✓ Urine Culture, Bacterial - 190.12 (UC) section ✓ Vitamin D (Vit D) section L31076 section

ABN Step 2 – Demo Answers

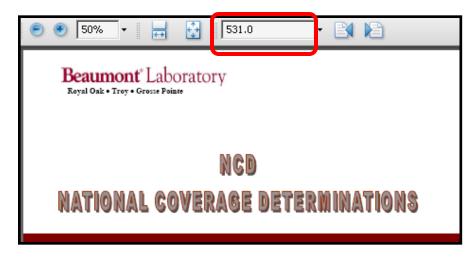
- ✓ Was <u>any</u> ordered test(s) listed on the ABN Form or in the ABN Manual Table of Contents?
 - Yes, CBC (Blood Count) and PSA were found in both lists.
- ✓ Based on the order, do we have a "MATCH" (ABN may be needed) or "NO MATCH" (no ABN needed)?
 - ✓ Yes, we have a "MATCH" and an ABN may be needed. Continue to Step 3 on next slide.

- Review Medicare list of Non-covered ICD-9 Codes for <u>All NCD Edits</u> to determine the need for an Advanced Beneficiary Notice (ABN).
 - Follow the Adobe Search & Find instructions on pages 8-9 of the electronic ABN Manual.
 - MATCH: ICD-9 code(s) or diagnosis description on the test order is listed in the *Non-Covered ICD-9 Codes for All NCD Edits* section. ABN required, continue to Step 6.
 - NO MATCH:
 - □ If CBC is one of the tests ordered, continue to step 4.
 - □ If no CBC is ordered, continue to step 5.

Demo Test Order Questions:

- ✓ Was the 531.0 diagnosis code listed in the Non-Covered ICD-9 Codes for All NCD Edits section?
- ✓ Based on the result of this search, do we have a MATCH or NO MATCH?

ABN Step 3 – Demo Answers



- Was the 531.0 diagnosis code listed in the Non-Covered ICD-9 Codes for All NCD Edits section?
 - ✓ After searching the ABN Manual, code 531.0 was NOT listed in the Non-Covered ICD-9 Codes for All NCD Edits.
- Based on the result of this search, do we have a MATCH or NO MATCH?
 - We have a NO MATCH.
 - ✓ But, since a CBC is also ordered, we need to continue to Step 4.

- When CBC test is ordered, review the Medicare carriers list of *Non-covered ICD-9 Codes for <u>Blood Counts</u>* to determine the need for an Advanced Beneficiary Notice (ABN).
 - MATCH: ICD-9 code(s) or diagnosis description on the CBC order is listed as a non-covered code in the Blood Count section. ABN required, continue to Step 6.
 - NO MATCH (CBC only test ordered): No ABN needed. Collect the specimen and submit to Beaumont Laboratory in usual manner.
 - □ NO MATCH (CBC plus additional NCD/LCD tests ordered):
 ABN may still be needed, continue to step 5.

CAUTION!

NOTE: CMS directs that only <u>non-covered</u> ICD-9 codes be used for ABN checks when a Blood Count is ordered rather than <u>covered</u> ICD-9 codes which are used to determine when an ABN is not necessary for other NCD and LCD tests. This is due to the fact that the list of covered codes for Blood Counts is too large and would make the manual too large to publish and utilize.

ABN Step 4 – Demo Questions

- ✓ Was the 531.0 diagnosis code listed in the Non-Covered ICD-9-CM Codes for Blood Counts test section?
- ✓ Based on the result of this search, do we have a MATCH or NO MATCH?

ABN Step 4 – Demo Answers

- ✓ Was the 531.0 diagnosis code listed in the Non-Covered ICD-9-CM Codes for Blood Counts test section?
 - ✓ After searching the ABN Manual, code 531.0 was NOT listed in the Non-Covered ICD-9-CM Codes for Blood Counts.
- Based on the result of this search, do we have a MATCH or NO MATCH?
 - ✓ We still have a NO MATCH.
 - ✓ But, an additional NCD/LCD test a screening PSA is also ordered. An ABN may still be needed. Continue to Step 5.



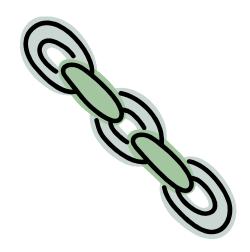
REMEMBER:

- Blood Count test orders: only <u>non-covered</u> (or <u>NOT</u> a medical necessity)
 ICD-9-CM codes are used to determine that an ABN is required, since covered codes are too numerous to publish.
- Other NCD/LCD tests: covered (or medically necessary) ICD-9-CM codes determine that NO ABN is required.

- For all other NCD/LCD tests, review Medicare carriers list of covered ICD-9 codes in specific test sections for each test ordered to determine need for an Advanced Beneficiary Notice (ABN)
 - MATCH The diagnosis (code or narrative) falls under the coverable codes listed in the section specific for the test ordered. No ABN needed.
 - Collect the specimen(s) and send to Beaumont Laboratory in the usual manner (be sure to use the most specific diagnosis code available).
 - NO MATCH The diagnosis (code or narrative) is not listed under the coverable codes in the section specific for the test ordered. ABN required, continue to Step 6.

ABN Step 5 – Demo Questions

- ✓ Was the 531.0 diagnosis code or narrative listed in the covered ICD-9-CM codes under the PSA test section?
- ✓ Based on the result of this search, do we have a MATCH or NO MATCH?



ABN Step 5 – Demo Answers

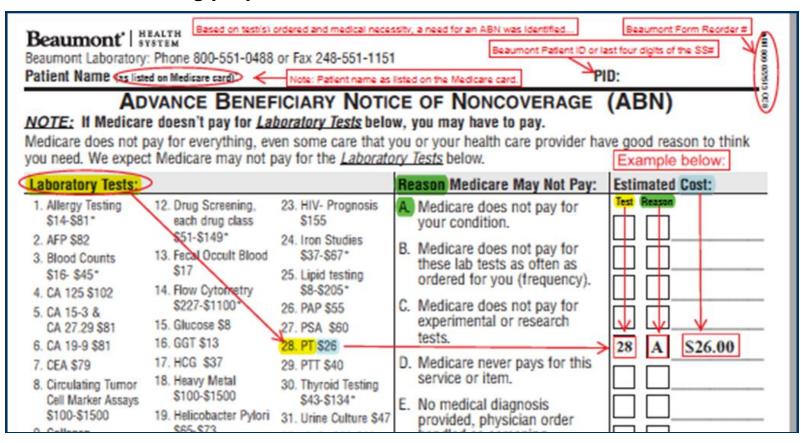
- ✓ Was the 531.0 diagnosis code or narrative listed in the covered ICD-9-CM codes in the PSA test section?
 - Searching the ABN Manual, code 531.0 was NOT listed in the covered ICD-9-CM codes under the PSA test section.

✓ In addition, only diagnosis code **V76.44** covers a screening

PSA.	793.7	Non-specific (abnormal) findings on radiological and other examination of musculoskeletal system
	794.9	Bone scan evidence of malignancy
	V10.46	Personal history of malignant neoplasm; prostate
	ICD-9 code payable for screening PSA, HCPCS code G0103 V76.44 SCREENING FOR WALIGNANT NEOPLASMS OF THE PROSTATE	

- Based on the result of this search, do we have a MATCH or NO MATCH?
 - ✓ We have a NO MATCH because the 531.0 diagnosis code does not cover a screening PSA. Thus an ABN is needed.
 - Continue to Step 6.

- 6. Fill out the Beaumont Laboratory ABN as illustrated below.
 - ✓ All items must be filled in as directed for the ABN to be considered valid for billing purposes.



- Present the ABN to the patient for the patient to select Option 1,
 2 or 3 AND then sign and date the ABN form.
 - > Explain that some of the tests the physician has ordered may not be covered by Medicare for the diagnosis given and that the patient may be responsible for payment.

What you need to do now: This is what the patient needs to do now		
Read this notice, so you can make an informed decision about your care.		
Ask us any questions that you may have after you finish reading.		
 Choose an option below about whether to receive the Lab Test(s) noted above. 		
Note: If you choose Option 1 or 2, we may help you to use any other insurance that you might have, but		
Medicare cannot require us to do this.		
Options: Check only one box. We cannot choose a box for you. The patient MUST choose their option		
□ OPTION 1. I want the <u>Lab Test(s)</u> listed above. You may ask to be paid now, but I also want Medicare billed for an official decision on payment, which is sent to me on a Medicare Summary Notice (MSN). I understand that if Medicare doesn't pay, I am responsible for payment, but I can appeal to Medicare by following the directions on the MSN. If Medicare does pay, you will refund any payments I made to you, less co-pays or deductibles.		
OPTION 2. I want the <u>Lab Test(s)</u> listed above, but do not bill Medicare. You may ask to be paid now, as I am responsible for payment. I cannot appeal if Medicare is not billed.		
OPTION 3. I don't want the <u>Lab Test(s)</u> listed above. I understand with this choice I am not responsible for payment, and I cannot appeal to see if Medicare would pay.		
Additional information:		
This notice gives our opinion, not an official Medicare decision. If you have other questions on this notice or Medicare billing, call 1-800-MEDICARE (1-800-633-4227/TTY: 1-877-486-2048).		
Signing below means that you have received and understand this notice. You also receive a copy.		
Signature: Patient's signature is required in this section.		
According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless indisplays a waid CMB control number. The valid CMB control number for this information collection is 6998-0998. The line required to complete this information collection is estimated to average 7 minutes per response, including the time to review instructions, search solicity data resources, gather the data needed, and controlled and review the information collection. If you have comments concerning the occurracy of the time estimate or suggestions for inspraying this form, please write to: CMS, 7002 Security Southward, Alin: PRA Reports Checkange Officer, Bottoms, Navyland 2024-1958.		
Form CMS-R-131 (03/11) Form Approved OMB No. 0938-0566		



Note: Make sure ALL sections of the ABN have been completed.

- ✓ Patient Name (as listed on Medicare card)
- ✓ Patient ID (Beaumont MRN or last 4 SS#'s)
- ✓ Non-covered Test #, Reason and Price
- ✓ Patient has selected one option
- ✓ Patient has signed and dated form
- After making a copy of the completed ABN and giving the copy to the patient, attach the original signed ABN to the Beaumont Laboratory request (order) paperwork.
- Submit specimen(s) and all paperwork to Beaumont Laboratory for processing.



Valid ABN:

Demo Patient

All five required sections of the ABN have been completed correctly.

- 1. Patient Name (as listed on Medicare card)
- 2. Patient ID (Beaumont MRN or last 4 SS#'s)
- 3. Non-covered Test Number, Reason and Price
- 4. Patient has selected one option
- 5. Patient has signed AND dated form

Beaumont' | HEALTH Beaumont Laboratory: Phone 800-551 0488 or Fax 248-551-1151 PID: 2468 MICKEY MOUSE Patient Name (as listed on Medicary card): ADVANCE BENEFICIARY NOTICE OF NONCOVERAGE (ADIN) NOTE: If Medicare doesn't pay for Laboratory Tests below, you may have to pay. Medicare does not pay for everything, even some care that you or your health care provider have good reason to think you need. We expect Medicare may not pay for the Laboratory Tests below. Reason Medicare May Not Pay: Estimated Cost: **Laboratory Tests:** 12. Drug Screening, 23. HIV- Prognosis A. Medicare does not pay f 1. Allergy Testing each drug class \$155 your condition. \$ 60 \$14-\$81* \$51-\$149* 24. Iron Studies 2. AFP \$82 B. Medicare does not pay for 13. Fecal Docult Blood \$37-\$67* 3. Blood Counts these lab tests as often as \$17 25. Lipid testing \$16-\$45" ordered for you (frequency). 14. Flow Cytometry \$8-\$205* 4. CA 125 \$102 C. Medicare does not pay for \$227-\$1100* 5. CA 15-3 & experimental or research 15. Glucose \$8 27. PSA \$80 CA 27.29 \$81 16. GGT \$13 28. PT \$26 6. CA 19-9 \$81 17. HCG \$37 D. Medicare never pays for this 29, PTT \$40 7. CEA \$79 service or item. 18. Heavy Metal 8. Circulating Turnor 30. Thyroid Testing \$100-\$1500 Cell Marker Assays \$43-\$134* E. No medical diagnosis 19. Helicobacter Pylori 31, Urine Culture \$47 \$100-\$1500 provided, physician order \$65-\$73 9. Collagen handled as screening. 32. Vit D \$53-\$69 Crosslinks \$84 20. HEP Panel \$237 21. HgBA1C \$56 Ovtogenetic Studies \$100-\$1500 22. HIV- Diagnostic "Cost estimate may vary due to the 11. Digoxin \$65 \$65-\$280* possibility of reflex and/or additional What you need to do now: Read this notice, so you can make an informed decision about your care. Ask us any questions that you may have after you finish reading. Choose an option below about whether to receive the Lab Test(s) noted above. Note: If you choose Option 1 or 2, we may help you to use any other insurance that you might have, but my dicare cannot require us to do this. Outions: Check only one box. We cannot choose a box for you. want the Lab Test(s) listed above. You may ask to be paid now, but I also want Medicare billed for an official decision on payment, which is sent to me on a Medicare Summary Notice (MSN). I understand that if core doesn't pay, I am responsible for payment, but I can appeal to Medicare by following the directions on the MSN. If Medicare does pay, you will refund any payments I made to you, less co-pays or deductibles. OPTION 2. I want the Lab Test(s) listed above, but do not bill Medicare. You may ask to be paid now, as I am responsible for payment. I cannot appeal if Medicare is not billed. OPTION 3. I don't want the Lab Test(s) listed above. I understand with this choice I am not responsible for payment, and I cannot appeal to see if Medicare would pay. Additional Information: This notice gives our opinion, not an official Medicare decision. If you have other questions on this notice or Medicare Ming, call 1-800-MEDICARE (1-800-633-Signing below means that you have received and un ice. You also receive a copy Signature According to the P serveth Faquetal Act of 1965, payment the required to require to a call is 9939-05986. The tree required to camplete this justices collection is estimated to average." g the time to roview instructions, search existing data resources, gather the data needed, and Form CMS-R-131 (03/11) Form Approved OMB No. 0938-0566

Review: Issuing the ABN

- ABN must be presented to the patient (beneficiary):
 - √ directly ("Face-to-Face")
 - ✓ by a qualified notifier (e.g., lab personnel), and
 - ✓ before the item/service (specimen collection) is provided
- Lab staff must legibly complete:
 - ✓ Name and ID sections
 - ✓ Estimated Cost section: Test / Reason / Cost
- Patient or authorized representative to:
 - ✓ Select ONE Option 1, 2, or 3
 - ✓ Sign and date
- The original signed ABN must be sent with the specimens and associated paperwork to the lab; a copy must be given to the patient.

ABN Form with reminders that ensure validity

Beaumont' BEALTH Bessed on test(s) ordered and medical ne	cessity, a need for an ABN was identified. Beaumont Form Reorder #		
Beaumont Laboratory: Phone 800-551-0488 or Fax 248-551-11			
Patient Name on Notice Patent name on listed on the Medicare card.			
	ICE OF NONCOVERAGE (ABN)		
NOTE: If Medicare doesn't pay for Laboratory Tests be	llow, you may have to pay. It you or your health care provider have good reason to think		
you need. We expect Medicare may not pay for the <u>Labora</u>			
Laboratory Tests:	Reason Medicare May Not Pay: Estimated Cost:		
Allergy Testing 12. Drug Screening 23. HIV- Prognosis			
\$14-\$81" each drug class \$155 2 ACD \$82 \$51-\$149" 24 Imm Shudies	your condition.		
2. AFP \$82 \$51-\$149" 24. Iron Studies 3. Blood Counts 13. Fecal Occult Blood \$37-\$67"	B. Medicare does not pay for		
\$16- \$45* \$17 25. Lipid testing	these lab tests as often as ordered for you (frequency).		
4. CA 125 \$102 14. Flow Cytometry \$8-\$206"			
5. CA 15-3 & \$227-\$1100 26. PAP \$55 CA 27 29 \$81 15. Glucose \$8 27 PSA \$60	C. Medicare does not pay for experimental or research		
CA 27.29 \$81 15. GIUCOSE \$6 27. PSA \$60 6. CA 19-9 \$81 16. GGT \$13 28. PT \$26	tests. 28 A \$26.00		
7. CEA \$79 17. HCG \$37 29. PTT \$40	D. Medicare never pays for this		
8. Circulating Tumor 18. Heavy Metal 20. Thyroid Testing	service or item.		
Cell Marker Assays \$100-\$1500 \$43-\$134* \$100-\$1500 19. Helicobacter Pytori 21. Hrine Culture S.	E. No medical diagnosis		
\$100-\$1500 19. Helicobacter Pytori 31. Urine Culture \$ 9. Collagen \$65-\$73 22. Vit D \$53-\$69	47 provided, physician order handled as screening.		
Crosslinks \$84 20. HEP Panel \$237 33.	E		
10. Cytogenetic 21. HgBA1 C \$56	─ ^F		
Studies \$100-\$1500 22. HIV- Diagnostic 11. Digoxin \$65 \$65-\$260*	*Cost estimate may vary due to the		
11. Egosii goo geoo	possibility of reflex and/or additional testing.		
What you need to do now.			
What you need to do now: This is what the patient needs to do now Read this notice, so you can make an informed decision about your care.			
Ask us any questions that you may have after you finish reading.			
 Choose an option below about whether to receive the <u>Lab Test(s)</u> noted above. 			
Note: if you choose Option 1 or 2, we may help you to use any other insurance that you might have, but			
Medicare cannot require us to do this. Options: Check only one box. We cannot choose a box for you. The patient MUST choose their option			
OPTION 1. I want the Lab Test(s) listed above. You may ask to be paid now, but I also want Medicare billed for an			
official decision on payment, which is sent to me on a Medicare Summary Notice (MSN). I understand that if			
Medicare doesn't pay, I am responsible for payment, but I can appeal to Medicare by following the directions on			
the MSN. If Medicare does pay, you will refund any payments I made to you, less co-pays or deductibles.			
OPTION 2. I want the <u>Lab Test(s)</u> listed above, but do not bill Medicare. You may ask to be paid now, as I am responsible for payment. I cannot appeal if Medicare is not billed.			
OPTION 3. I don't want the <u>Lab Testis</u>) listed above. I understand with this choice I am not responsible for payment, and I cannot appeal to see if Medicare would pay.			
Additional information:			
This notice gives our opinion, not an official Medicare decision. If you have other questions on this notice or			
Medicare billing, call 1-800-MEDICARE (1-800-633-4227/TTY: 1-877-486-2048).			
Signing below means that you have received and understand this notice. You also receive a copy.			
Signature: Patient's signature is required	d in this section. Date: Coule ABN was signed		
According to the Paperson's Reduction Act of 1997, no persons are required to respond to a collection of information unless it displays a waid CNNS control number. The waid CNNS control number for this information collection is 6994-0999. The time required to complete this information collection is estimated to everage 7 minutes per response, including the time to review instructions, execut satisfing data resources, gather the data research, and			
complete and review the information collection. If you have comments concerning the accuracy of the time. Cleanance Office, Sixtience, Maryland 21244-1855. Example CRAIC D. 1.21 J (72.8.1.1).	estable of suggestions to improving this torm, please write to CMS, 70% Security Sectionard, Airc PRA Reports Forms A processed CMAP, No., 0009, 05888		

FORM CMS-R-131 (03/11)

Form Approved OMB No. 0938-0566

Possible Issues & Reminders



If NO diagnosis is provided...

- 1. Attempt to obtain diagnosis from ordering physician prior to service being rendered.
 - Laboratory staff will document receipt of any diagnosis information obtained before or after specimen collection.
 - ✓ Record any diagnosis information provided on the requisition along with the name of the person you spoke with; then date and initial the entry.
- 2. If the physician is not available, Beaumont Laboratory will consider the intent of the order to be for screening purposes and issue an ABN.
 - The patient can decide to have their blood drawn and testing done as screening but only if they sign only the "screening" ABN.
 - ✓ Indicate reason E on the ABN ("No medical diagnosis provided, physician order handled as screening") and use V 72.6 Laboratory Examination ICD-9
 - Some patients may elect to delay having blood drawn until they talk with their doctor about missing diagnosis information on the order (script).

If patient refuses to sign...



If the beneficiary refuses to choose an option and/or refuses to sign a properly delivered ABN - but still insists on having blood drawn and testing performed - the health care provider should:

- 1. Note the refusal to sign on the original copy of the ABN.
- 2. If a (co-worker) is available, he/she should serve as a witness of refusal to sign with a "refusal" note being added to the form and then dated/initialed by both lab staff.
- If no co-worker available to witness, contact your supervisor after the draw and document the call on the "unsigned" ABN.

If patient unable to sign...

If beneficiary is incapable or incompetent, the health care provide should ask:

- 1. Authorized representative
- Individual under state law authorized to make health decisions: The spouse, unless legally separated
- 3. An adult child, parent, adult sibling
- 4. A close friend **

^{**} An adult who has exhibited special care/concern for the patient, who is familiar with the patient's personal values, and who is reasonably available.

Additional educational modules

Thank you for viewing this Manual (Downtime) ABN module.

Based on your job role, one or more of the following modules are also recommended.

- Information Technology Supported ABN Process (PSC/IOP Phlebotomy)
- Non Face-to-Face ABN Handling (Lab Processing)

Manual (Downtime) ABN Practice

- ✓ Please complete the Manual (Downtime)
 ABN Practice Activity as assigned in MTS.
 - The activity will provide two patient scenarios to practice accessing the on-line **Beaumont ABN Manual** and determining whether to issue an ABN.