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Coord

Area Laboratory

Applicability Troy

# **Laboratory Tardiness/Illness Notification - Troy**

Document Type: Procedure

# I. PURPOSE AND OBJECTIVE:

In the event that unforeseen events occur, employees are responsible for notifying their manager if they need to take unscheduled time. Laboratory guidelines have been established to provide a uniform mechanism for employees to notify the department of their absence or tardiness so that coverage arrangements may be made. See also, <a href="Attendance Policy">Attendance Policy</a>. These guidelines address the following options:

- A. Illness/Absence
- B. Tardiness

## II. PROCEDURE:

- A. Illness/Absence
  - 1. Employees are required to call the laboratory (1-248-964-8615) to notify the laboratory of their intention at least one hour before their scheduled start time.
  - 2. If the call-in comes in advance, the Manager or designate may make arrangements to cover the call-in.
  - 3. The person taking the call will log the following information in the Absence and Tardiness Log, which is located in the Specimen Reception area:
    - a. Date
    - b. Time of call
    - c. Employee name
    - d. Department and shift

- e. Name of individual who took the call
- f. Name of the person (Manager, Designate or Lead) who was notified of the call
- 4. The employee (or Manager/designee in the employee's absence) must make an entry in the sections time exception sheet for that day. The Manager or designate must sign their approval of this event.
- 5. If a Phlebotomist or Lab Assistant calls in on a weekend or holiday, they will be assigned to make up the holiday or weekend at the Manager's discretion.
- 6. If the Phlebotomist or Lab Assistant calls in on a makeup weekend or holiday, they will be assigned to make up the days at the Manager's discretion. This will also result in an unscheduled absence.

#### B. Tardiness

- 1. If an employee knows that they will be tardy, they must call the lab and have their Manager/Supervisor notified of their expected time of arrival.
- 2. Employees who are tardy, but unable to call must notify their manager immediately upon arrival to the lab.
- 3. If an employee forgets his or her badge or fails to punch in, this will result in an instance of tardiness.
- 4. The employee (or Manager/designee) must make an entry in the sections time exception sheet for that day. The Manager or designate must sign their approval of this event.

#### C. Attendance Review

1. The Laboratory secretary tracks absences and tardiness. The timecards of employees that have a pattern, or history of attendance problems or occurrences, will be given to the Operations Director of the Laboratory for review. If a problem is determined, the Manager is alerted and the employee may receive a Documented Attendance Record Review. If the problem persists, the employee may be moved into an Attendance Record Review with a pretermination warning.

### **Approval Signatures**

| Step Description                                   | Approver                                    | Date      |
|--|---|-----------|
| Lab Director                                       | Elzbieta Wystepek: Dir, Lab<br>Operations B | 4/26/2023 |
| Policy and Forms Steering<br>Committee (if needed) | llene Hirsch: Project Mgr Policy            | 4/20/2023 |

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4/20/2023

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