

# Blood Bank Huddle Notes

01/26/2024

Please make sure you sign online at the MTS site.

- ❖ **QUALITY** *each one of these events represents a deviation from protocol and consequently a risk to our patients. Patient safety and quality are still the standards for the Troy Blood Bank.*

- **Quality Events**

- RhIG action added to the TS order, not the RhIG Eval.
- Wrong QC rack selected.
- Patient has a history of DPASS. One unit of O negative RBC that expires in a couple of days was setup on this patient. We know that MOST patients that are here to deliver, DO NOT need a transfusion so this was an inappropriate selection.
- NEXM was not added to new antibody patient.
- Label on patient worksheet was missing part of patient's name.
- Incorrect lot # of antigram selected for ABID.
- Expiring unit (B neg) not transferred to RO with enough time.
- Antigen negative units placed on regular shelf after return from issue.
- Antigen typing not ordered and entered into SoftBank.

- ❖ **EDUCATION UPDATES**

- **Irradiation Review Guidelines**

- Any patient with a historical irradiation comment dated **before 2022** should get a review by Dr. Johnson to confirm that irradiation is still needed and if the patient gets billed or not billed.
- Any patient with a new irradiation comment or an irradiation comment that was never reviewed by a pathologist also needs to be sent to Dr. Johnson.

- **Communication with Patient's Caregiver**

- If the neonate is an in-patient, then this result is defined as a critical value. This communication shall be using the critical value canned message (CVDAT) in the Blood Bank computer.
- If the neonate is an out-patient, a positive DAT is **not** considered a "critical value" but, the ordering physician should be notified as soon as possible and reasonable. This notification may be documented as a comment to the DAT test in the Blood Bank computer system.
- If the DAT of a patient greater than four months old is positive with a strength 2+ or greater, then the patient's caregiver should be notified. This notification may be documented as a comment to the polyspecific DAT in the Blood Bank computer.
- Before thawing cryoprecipitate, to verify that the caregivers plan to transfuse before the expiration time of the cryoprecipitate. If the component is not transfused / issued within one hour prior to the expiration time, then the Blood Bank will call again in an attempt to minimize wastage. The communication may be documented on the shingle.

- ❖ **REMINDERS**

- New weak D+ patients need a "green" discrepancy sheet the first time testing is performed.
- Please make sure you are documenting what occurred anytime that there is a variation from standard operating procedure. For example: If the panel A is QNS for the Vision but you ran it manually because of extenuating circumstances, then a simple note on the panel stating what happened would be sufficient.
- If SoftBank gives an error indicating that the band # is attached to another patient, you **MUST** follow up with the RN of both patients to investigate where the error is.

- When we send a unit for an unborn neonate, it is selected, issued and transfused/returned on downtime. That unit then needs to be recouped into the LIS by the supervisor, lead MT or designee.
- Please place all paperwork, forms, notes, etc. that pertain to the issue, return or transfusion of the baby unit in the lead or supervisor's mailbox.

#### ❖ **COREWELL HEALTH EAST**

##### ➤ **Tax Documents**

- The 2023 W-2 forms for Corewell Health employed team members are available electronically in Workday. If you opted to receive a paper W-2, it will be mailed the week of Jan. 28.

##### ➤ **SafetyPause**

- SafetyPause is an online event reporting system used to capture **team member-centric** safety events (injuries, exposures, near misses, good catches, etc.) whereas RL (QSR) is an online event reporting system used to capture **patient-centric** safety events, rather than team member-centric events.
- Please make sure to complete the online module in Workday.
- GO LIVE: East Region - February 13, 2024

##### ➤ **Glint Listening Survey**

- Survey launches Sunday, January 28 - Sunday, February 11
- The survey is used to understand your work experience. It measures questions around engagement, belonging, well-being, safety culture and more. The survey is your opportunity to share your feedback while providing knowledge and information that helps guide decisions, lead action and make a stronger organization.
- A personalized survey link from Glint will be sent to your email when the survey launches.

##### ➤ **Mandatory Password Reset**

- Corewell Health East and South team members who access Epic must sync their passwords prior to One Epic Ecosystem (OEE).
- Team members must enroll in Ping ID.
- This new portal will replace the legacy Beaumont Password Self-Service (PSS) portal currently used in the East.

##### ➤ **Performance evaluation conversations**

- All team members must acknowledge their performance review in Workday by Jan. 31, 2024.
- Incomplete performance ratings will impact salary planning for 2024.

##### ➤ **Parking Violations**

- Make sure you are not parking in patient or visitor spots or the parking deck.
  - First violation will result in \$100 fine and a write-up.

##### ➤ **Foundations for Unconscious Bias**

- This is a mandatory education module that must be completed by Jan 31, 2024.

#### ❖ **VERSITI UPDATES**

##### ➤ **Wet Workshop:**

- The Mystery of Multiples: Cracking Cases of Antibody Identification
- May 16, 2024 @ Farmington Hills, MI
- Registration form coming soon.
- Please let Terri know if you would like to attend.