

**Troy Beaumont Laboratory**

## Blood Bank Huddle Notes

02/19/2024

1. A Priority Health support team will be on-site to help answer your personal questions regarding:

- **Coverage:** claims, tiers, deductibles, co-pays, coinsurance, out of pocket maximum
- **Pharmacy:** medication coverage, costs, retail, and mail in support
- **Provider:** tiers, network, pre-authorization

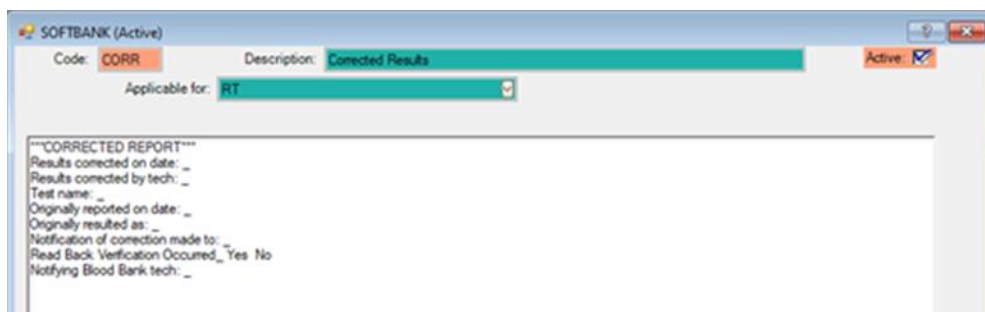
**Troy Hospital Classrooms**

Tuesday, Feb. 27 7 a.m. – 2 p.m. Rooms 1 &amp; 2

Thursday, Feb. 29 7 a.m. – 2 p.m. Room 5

2. **CORR Canned Comment**

- a. The CORR result canned comment has been updated in SOFTBANK to include a READ BACK verification which is required for CAP.
- b.



SOFTBANK (Active)

Code: **CORR** Description: **Corrected Results** Active: ☒

Applicable for: **RT**

\*\*\*CORRECTED REPORT\*\*\*

Results corrected on date: \_

Results corrected by tech: \_

Test name: \_

Originally reported on date: \_

Originally resulted as: \_

Notification of correction made to: \_

Read Back Verification Occurred: Yes No

Notifying Blood Bank tech: \_

3. **Neonatal Band Numbers**

- a. Please be advised that there is a stock issue with neonatal bands.
- b. Due to a back order/printing issue with the bands, we have been forced to utilize previously quarantined bands printed with only 4 digits.
- c. These bands are currently in use at Royal Oak and Troy.
- d. RO/Troy BB teams should not reject armbands with 4 digits.
- e. Neonatal specimens may be a mix of 4 digit and 5 digit bands dependent on the admission of the infant/length of stay.
- f. Phone calls to units to confirm band# should be performed if there is any doubt.

4. **Versiti Spring Wet Workshop**

- a. *The Mystery of Multiples: Cracking Cases of Antibody Identification*
- b. Date: May 16, 2024
- c. Time: 8:00 am - 4:30pm
- d. Where: Versiti's Blood Center of Michigan, 29305 Orchard Lake, Farmington Hills, MI
- e. Cost: \$75 (reimbursement from CHE upon successful completion of the course)
- f. First come, first served – limited to the first 20 enrollees.
- g. Deadline to register is May 3, 2024

**Troy Beaumont Laboratory****5. Password Synchronization for East Team Members**

- a. East team members must have their network password synchronized across the network **by Monday, May 6.**
- b. Anyone with an out of sync password should act now by using the Password Portal to reset their password.
- c. Impacted team members will begin receiving communications this month.
- d. Action Required:
  - i. Review the password creation rules before changing your password.
  - ii. Must be 12 or more characters.
  - iii. Must include three conditions of uppercase, lowercase, number, special characters.
  - iv. Cannot re-use your last 24 passwords nor any parts of previous passwords.
  - v. Do not include your name, nickname, username or ID, company name, 3 or more sequential.
  - vi. numbers or letters (such as abc or 123), department name, company terminology, or common words such as fall or 2024.
  - vii. Ensure you are enrolled in PingID MFA as the password portal tool uses multi-factor authentication.
  - viii. Access the Password Self-Service Portal ([www.corewellhealth.org/password](http://www.corewellhealth.org/password)).
  - ix. Select the Recover Password option, even if you know your password.
  - x. Create and confirm your new password.
  - xi. Lock and unlock your Corewell Health device (Windows key + L) using your new password.

**6. SafetyPause: Workplace Violence & Team Member Safety Events**

- a. Go-Live Tuesday, February 13th.
- b. What gets reported to SafetyPause? Any team member related safety concern can be entered into SafetyPause.
- c. This includes both employed and non-employed team members for Corewell Health.
- d. Events that can be reported include Workplace Violence, employee injuries and exposures, and any other type of safety event that impacts our team.

**How do I Submit a File to SafetyPause?**

Access **The Well** through a browser on any Corewell Health computer and find the **Report a Safety Concern** icon. Here you will see two options: SafetyPause (team member safety events) and RL Solutions (patient safety events). Select SafetyPause to submit a file.

Team member safety concerns	Patient safety concerns
<a href="#">Click here to submit a SafetyPause</a>	<a href="#">Click here to submit an ERS</a>