

April Core Lab Department Meeting
Tuesday, April 28, 2015

Attending: Vicky Douglas, Denise Manning, Anita Konieczny, Carolyn Wade, Lisa Ellis, Nancy Buckley, Carmella Blacet, Evan Evans.

1. New Analyzers:
 - A. STA Compact Max – Paperwork has been turned in – expected to be in-use in June. Training slots are available, so please tell me if you would like to travel to exotic New Jersey for training.
 - B. Centaur XP – The new Centaur is here and we will begin validation the week of May 18th. We have advanced training (2 spots) available (also in wonderful New Jersey) in July and August – please tell me if you would like to learn more about the Centaur. We are adding two test to the Centaur: Treponema (to replace RPR testing) and AFPs (from Cobas)
2. Cobas maintenance – I feel nights is doing a good job on the maintenance – I feel they are getting used to the routine. We did talk about a couple of issues:
 - i. Weekly maintenance – We are moving this to Sunday and Monday nights as we have better staffing on days during the week if there is an issue and nights cannot complete the daily and weekly.
 - ii. Evening/Nights – if an analyzer is down, or there is a note the service will be in to work on an analyzer the next day, please put a full Cell Wash and KCL on the machine that is up to make sure it will make it through the next day's workload if it is doing it all.
 - iii.
3. Cancellation comments – please make sure if you cancel a specimen for questionable results to please be clear if the redraw matched the cancelled draw or not. The report we review only shows us the cancelled specimen and the cancellation comment – questionable specimens or possible IV contamination does not tell us if it was so and in many cases we don't have the results from that cancelled draw to compare against the redraw to see if it was questionable or IV contamination.
4. Weekends-
 - i. To help the weekends out – if you are working on the XP on Thursday or Friday (days) – please check to see if there are any calibrations due over the weekend and perform them. Also please make sure that all QC aliquots are full so they will not need to make new ones over the weekend.
 - ii. Float position (Saturdays) – please remember to help cover both Heme (diffs) and Chem. Keep an eye on the “whole picture” when help to cover

breaks – remember usually a Chem or Heme tech is also the backup BB tech, so they cannot be gone at the same time.

5. Memorial East – We will be hiring about 12 employees for both Memorial East and for here at the main campus. This includes lab processing staff that will cover weekends and on the evenings shift. There will be a lot of training occurring over the next year to get all staff trained. Because of this we will only take MLT student from SWIC during the fall. In addition we will continue cross training staff to help coverage here on weekends.
6. HCAHPS survey – There was a discussion on HCAHPS survey and how although most of us techs do not have very much direct patient contact, we are a valuable support for those staff that does have direct patient contact. This includes our phlebotomist – so try to commend them when they do a good job and keep a positive attitude when interacting with the phlebotomist so they can carry that attitude to the patient. The same when we are interacting with nursing.