

## Quick Guide

### Transferring Blood Products and Components to Other Facilities or Returning units to American Red Cross using ARC Blood Hub

From the Home Menu

➤ Click – **New Inventory Transaction**

Welcome to American Red Cross Connect

Welcome to Connect v9.0. More detail about Connect is available in the Connect User Guide available here on the home page. If you have further questions please contact your Account Manager. Thank you

**User Guide**

- Please right-click and select "Save target as..." "Save link as..." or "Save as..."
- [Download Connect User Guide\\*\\*](#)

**How-To Video Guides**

1. System Overview
2. Placing a Product Order
- 2a. Placing a Will Call Order
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8. Returning Units and Credit Requests
9. Transferring Units
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11. Fill to Fill Ordering
12. Removing Units from a Transfer
13. Submitting a Customer Concern

**System Requirements**

Google Chrome and Microsoft Edge are the recommended browser for accessing all Connect features and functionality. Current versions of other browsers such as Safari and Firefox can also be used. For assistance, please contact [ConnectHelp](#).

Last Refresh: 06/13/2021 09:50:56 AM

### National Inventory Customer Snapshot

Scheduled Orders **will** be filled as placed. ASAP and Routine orders **may** be reduced based on local inventory. Scheduled Orders **may** be reduced. ASAP and Routine orders **will most likely** be reduced. Scheduled Orders **will most likely** be reduced. ASAP and Routine orders **will** be reduced.

Check order status in Connect.

Red Cell Customer Snapshot	6/13/2021	6/16/2021	6/19/2021	6/16/2021	6/17/2021	6/16/2021	6/19/2021	6/22/2021	6/21/2021
DR									
A+									
B+									
AB+									
O+									
A-									
B-									
AB-									

➤ Click: **Doctors Medical Center of Modesto – Blood Products**

Choose Location for Transaction

Doctors Medical Center of Modesto - Lab Services

DOCTORS MEDICAL CENTER OF MODESTO - Blood Products

➤ Click: **Transfer Units** Enter: **Transfer Destination (Ex. Emmanuel Medical Center)** Click: **Next**

You are impersonating user placing an inventory transaction for DOCTORS MEDICAL CENTER OF MODESTO - Blood Products

**Transaction Type**

- Make Units Available
- Exchange Units
- Issue Units
- Quarantine Units
- Release Units
- Return Units
- Transfer Units

**Settings**

Transacted at Mode: None (in the past)

Transacted At: 12:15 PDT

Transfer Destination: Emmanuel Medical Center

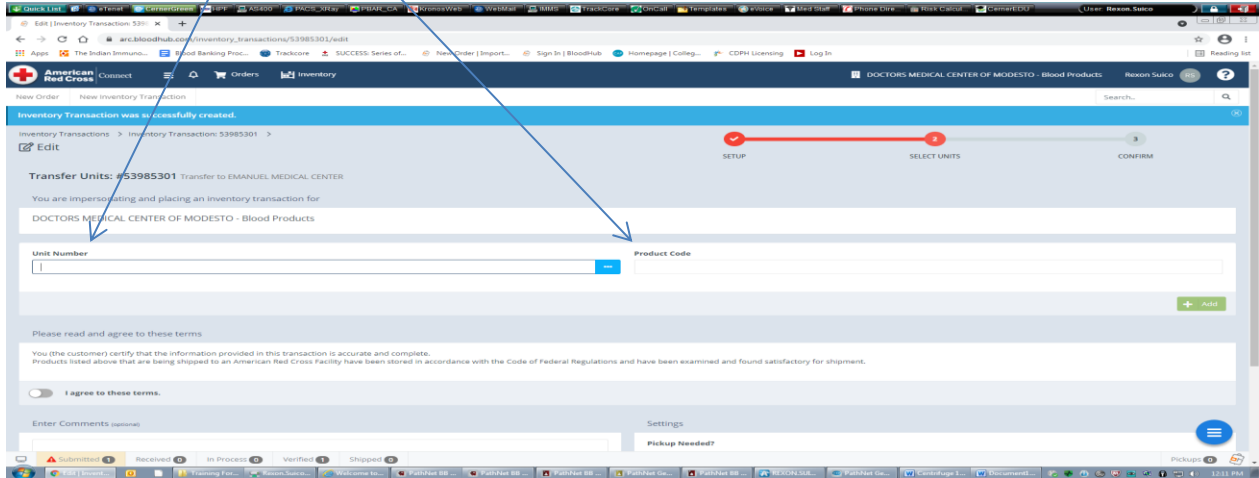
Pickup Needed? (checkbox)

Products are not created for transactions in the past.

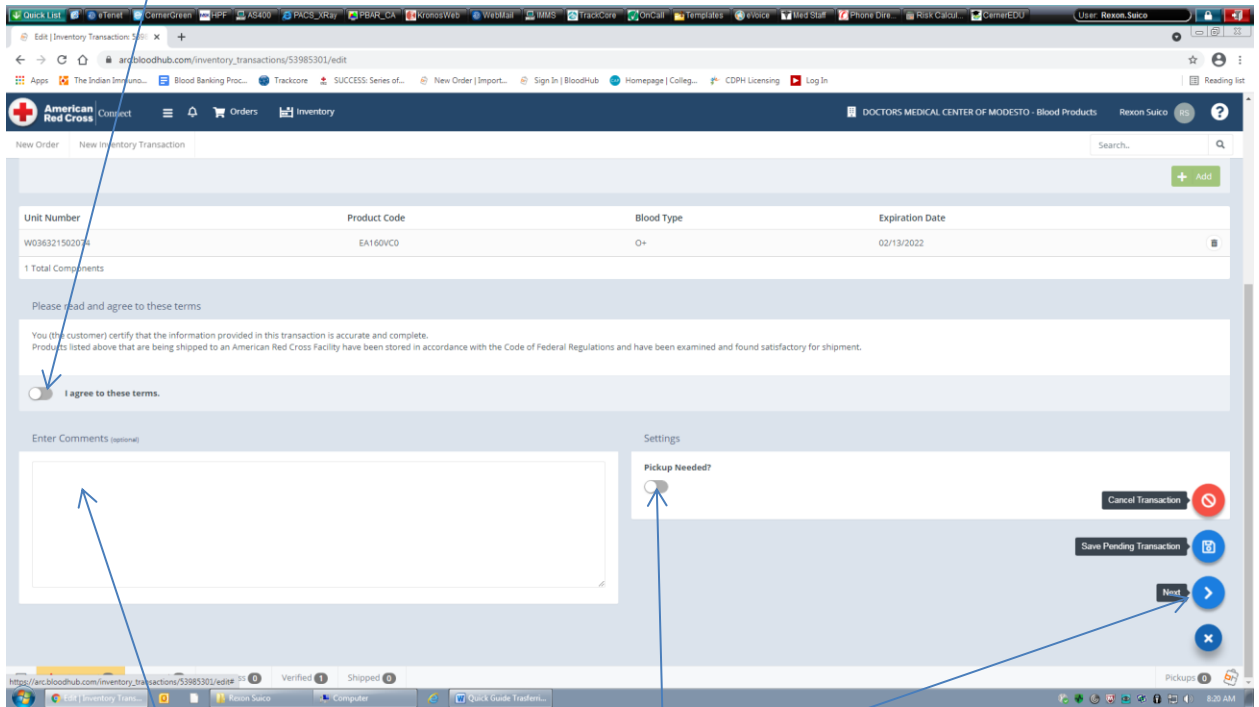
Enter Comments (optional)

**Next**

Enter/Scan: Unit Number, Product Code and



Click: I agree to these terms



Enter any necessary comment

Click: **Pick up needed** if you need ARC to pick up the Unit/s  
If the Unit/s need to go to other Tenet Hospitals  
(Manteca, Emmanuel or San Ramon, etc.), contact PDS  
@ 209-556-8624 for pick up.

Click: Next

Click: Confirm to complete the transaction

Inventory Transaction was successfully updated.

Almost finished! Please click confirm to complete this transaction

Inventory Transactions > Inventory Transaction: 53985301 >

### Confirm Transaction

Transfer Units: #53985301 Transfer to EMANUEL MEDICAL CENTER

You are impersonating and placing an inventory transaction for

DOCTORS MEDICAL CENTER OF MODESTO - Blood Products

Unit Number	Product Code	Blood Type	Expiration Date	Shipped to Hospital On
W036321502074	EA160VC0	O+	02/13/2022	02/14/2021 21:25 PDT

1 Total Component(s)

#### Acknowledgements

Type	Who	When	Comments
Certify for Reissue	Rexon Suico	04/14/2021 08:22 PDT	N/A

[Edit Transaction](#)

[Confirm](#)

Print Order and forward to the Blood Bank Supervisor.

Do not forget also to transfer Unit/s in CERNER.