

# PPID & eOrders

Correctly identifying patients  
and

Successful completion of electronic collection process

# PPID (Positive Patient Identification)

- Three points of identification are required to complete PPID.

<u>Inpatient</u>	<u>Outpatient</u>
<ul style="list-style-type: none"><li>• Full name</li><li>• Date of birth</li><li>• <i>Medical Record Number (MRN)</i></li></ul>	<ul style="list-style-type: none"><li>• Full name</li><li>• Date of birth</li><li>• <i>Residential Address</i></li></ul>

- Ask the patient to state their full name and DOB
- Scan the patients wristband
- Confirm that the MRN on the wristband matches the e-orders.

# Exceptions and Variables

- Unresponsive and non-English speaking patients

It is sufficient to confirm identity against the wristband and in electronic collection system

- Unable to scan wristband (Incorrect details/Damaged wristband)

DO NOT proceed with the collection. Liaise with the nurse for clarification/replacement wristband.

# Labels must be printed BEFORE blood is collected

- Under no circumstances should you bleed a patient without printed labels as this will create a scenario where specimens are left UNLABELLED while rectifying the printer / device issue.

This is a breach of protocol in twofold:

- 1) leaving the unlabelled tubes unattended
- 2) leaving the patient bedside BEFORE labelling

**ALWAYS wait for the labels to be printed first.**

# Protect yourself and your patients

- Only use labels you have printed yourself.
- Do not use your device to scan bloods collected by other phlebotomists or ward staff.
- If you take over an unsuccessful bleed, perform your own PPID and **print your own labels**, even if you were present when the identification process was first performed.
- If you have already printed labels and bled the patient but your device runs out of battery, you must use your **own ID** to log in another device on the ward or a replacement device before scanning the specimen(s) as collected.

# Labelling Specimens

- Label the specimen before scanning.
- Use the large label with all information presented. (Smaller label is not for labelling specimens.)



- Accession number must be at the top (cap end) of the tube
- Labels must be aligned with the sticker on the tube. Make sure the volume is clearly visible

# Fashion DON'Ts



Backwards  
Barry



Cinched Belt  
Cindy



Wrinkled  
Wilma



Scary  
Sally



Twisted  
Thomas



Turtleneck  
Terry



Upside Down  
Ulysses



The Group  
Shot

# Electronic Certification

- Check the details on the label against the e-Orders.
- Electronically sign specimens by scanning each labelled specimen.
- Blood bank tube **MUST** also be signed with collection time, date and collector's signature.



# Overall collection workflow for APS phlebotomists

- 1) Take trolley to bedside (as close as is possible with consideration to the surroundings)
- 2) Greet patient, identify yourself, and explain procedure
- 3) Scan patients wristband
- 4) Ask Pt to state their full name and DOB
- 5) Compare/confirm MRN on wristband and e-Orders
- 6) Print specimen labels
- 7) Perform specimen collection
- 8) Affix labels on collected specimens
- 9) Scan specimens
- 10) Electronically sign specimens within the online collection system.  
Certify Blood bank tubes with collection time, date and signature.