

Internal Laboratory Alert

To: Distribution
From: Mike Newhouse and Kathy Anderson
CC: file
Date: January 30, 2014
Re: Patient Portal

Beginning on February 11, patients will be able to access many of their laboratory test results using the ***Follow My Health*** patient portal.

Should you receive a call from a patient inquiring about his or her laboratory tests, you should not report or comment on their results, but instead direct them to the appropriate place for their questions.

- Patients with questions about the portal, should be directed to visit: www.BaylorHealth.com/FollowMyHealth
- Patients who need a complete medical record need to contact BUMC Health Information Management (Medical Records) at 214-820-2135.
- Patients who have questions about their laboratory results should be referred to their physician.