

Getting the Most Out of Electronic Crossmatch: Trade-offs that matter

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Objectives

- Historical evolution of crossmatch method from serologic approaches to the rise of the electronic crossmatch (EXM)
- Benefits, limitations, and specific requirements of EXM
- EXM experience at our institution: Approach to further improve efficiency without compromising turnaround time

History of the Crossmatch

- Serologic crossmatch ("Matching" Hektoen in 1907) ^{1,2,3}
 - Saline direct agglutination test (Ottenberg in 1908)
 - AHG (Coombs in 1945), complement, albumin & enzymes
 - Methods: tube, rapid slide, capillary tubes, microtiter plates, solid, gel
- Antigliobulin testing with surrogate RBC's (1950's) ^{1,2,3}
 - Type and screen (T&S) method (Boral and Henry in 1977)
- Abbreviated XM (used for MTP's in 1978): ^{1,2,3}
 - Permit omission of AHG phase of XM if AB screen at AHG is nonreactive (FDA in 1984)
 - Immediate spin (IS) was cost-effective ⁴
 - Advocated T&S with IS for qualified patients (AABB Standards, 1987)

1. Butch SH, Oberman HA. Transfus Med Rev. 1997 Oct;11(4):256-64.
 2. Arslan, Onder. Transfusion Medicine Reviews, Vol 20, No 1 (January), 2006; pp 75-59.
 3. Sandler SG, Abedalthagafi IM. Immunohematology. 2009;25(4):147-51.
 4. Shulman JA, Nelson JM, Kent DR, et al. JAMA. 1986;254:93-5.

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UCLA Check Type Policy

- A second independently drawn sample requested at T&S
 - Exempt: Historic type, Trauma (2nd BBID band), Outpatient (issued group O RBCs)
- 17 Years Check Type Experience at UCLA*
 - Review of ~400,000 T&S performed: 94 wrong blood in tube errors
 - 61 detected via type discrepancies
 - 40 detected via comparison with historic type
 - 21 detected via check type (7 incorrect initial TS; 14 incorrect 2nd specimen)
 - The 61 errors could have resulted in 27 ABO incompatible transfusions (1.6 transfusion/year) and 6 Rh incompatible transfusions (0.4 transfusion/year)
- Why Check Type?
 - **Pros:** Cost-effective (only ~\$2.39 per checktype)
 - **Cons:** Potential inconvenience, delays, use of group O RBC units

Electronic Crossmatch (EXM): The UCLA Experience

Impact of EXM on workload efficiency and turnaround time

Background

- An EXM policy was implemented in March 2013 in conjunction with a new hospital CPOE system
 - XM was performed at time of physician order and units were set aside for the patient
 - New CPOE resulted in increased duplicate orders
 - Many were never issued: ~30 units per day (840 units per month)



Unnecessary workload

- Given history of a robust check type policy since 1987 and EXM capabilities, we sought to further decrease inefficiencies and improve inventory management:
 - For patients who are eligible for EXM, orders are pended until actual issue requests were received. EXM and unit labeling is performed at time of issue request.
- However, it is unclear whether EXM performed at time of issue will impact the **turnaround time** as compared with EXM performed immediately at order.

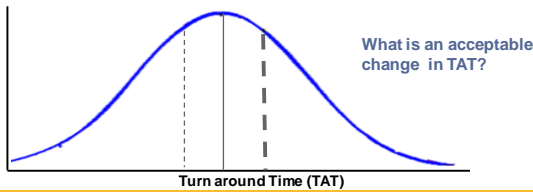


Turnaround Time (TAT)

UCLA quality metric:
 Proportion of RBC units issued where TAT ≤ 12 min

Median
 ~12 min
 Actual
 ↓
 ~15 min
 Clinically Acceptable

Median TAT operating room blood delivery is 14 min among fastest performing 10% hospitals*

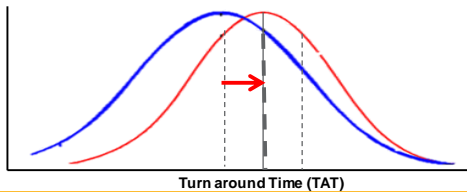


*Novis DA, Friedberg RC, Renner SW, et al. Operating room blood delivery turnaround time: a College of American Pathologists Q-Probes Study of 12,647 units of blood components in 486 institutions. Arch Pathol Lab Med 2002;126: 909-14.

Shift in TAT

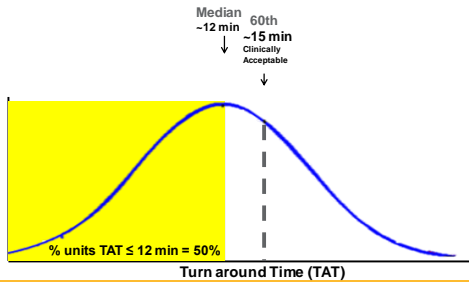
How does this impact our metric?

Median
 ~15 min
 Clinically Acceptable
 ↓



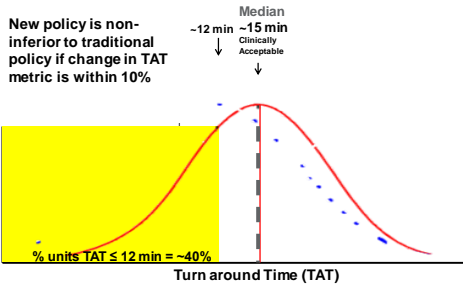
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% units TAT ≤ 12 min



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% units TAT ≤ 12 min



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Impact of EXM at Issue Policy on TAT

- Assess whether the new EXM at issue policy is non-inferior to traditional EXM at order policy with regard to TAT
- 4 week before-and-after study design (Sept 2013)
- Proportion of EXM eligible RBC units issued at TAT ≤ 12 min*
 - Non-inferior margin of 10% compared with traditional XM at order policy
 - Excluded from TAT analysis: Massive transfusions & outpatient hematology-oncology clinics.
- Secondary outcomes:
 - Median TAT
 - Workload Efficiency: Crossmatch to issue (C:I) ratio
 - Formal complaints of delays in blood delivery

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Improved Workload Efficiency

	Traditional Policy EXM at Order	New Policy EXM at Issue
Crossmatch (XM)	4389 units	3383 units
Issue	3523 units	3071 units
Unadjusted C:I ratio	1.25	1.10 *
Adjusted C:I ratio †	1.15	1.00 *

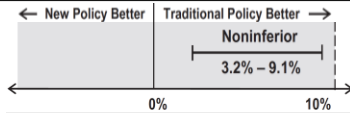
* Between-period differences in the C:I ratio, $P < 0.001$
 † C:I ratio adjusted for keep ahead units

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Lin, D. M. et al (2014). Transfusion. PMID: 24863553

EXM Eligible RBC Units % Issued in ≤ 12 min TAT

	Traditional Policy EXM at Order	New Policy EXM at Issue
Total No. Issued	2265 units	2223 units
% TAT ≤ 12 min	50%	43.9 %
Absolute Difference % [95% CI]	---	6.1% [3.2%-9.1%]



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EXM Eligible RBC Units Median TAT (min)

Request Location	Traditional Policy EXM at Order	New Policy EXM at Issue	P
Inpatient	12 (IQR 7-24) N=1239	14 (IQR 9-25) N=1255	<0.001
Operating Room	13 (IQR 8-25) N=791	15 (IQR 9-29) N=722	0.004
Outpatient Hematology-Oncology	11 (IQR 7-25) N=192	11 (IQR 6-24) N=181	0.56
Emergency Department	18 (IQR 12-27) N=43	14 (IQR 10-23) N=65	0.18
Overall TAT	12 (IQR 7-25) N=2265	14 (IQR 9-26) N=2223	<0.001
Adjusted TAT†	13 (IQR 7-25) N=2073	14 (IQR 9-26) N=2042	<0.001

† Excludes outpatient heme-onc

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Courtesy of:

Impact of EXM at Issue Policy on Turnaround Time



- Unissued XM'd units: ~10 RBC units/day (~300 units/month)
- Reduced XM workload by 10.5% [C:I ratio – 1:15 to 1:00]
- Non-inferior TAT
- No formal complaints

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Follow-up Audit at 6-months Post-implementation

- **Outcome:** Proportion of EXM eligible RBC issued - TAT ≤ 12 min
- **Composite performance:** orders during period immediately post-implementation plus at 6 month audit
- Composite performance post-implementation was compared with traditional XM at order policy period
- Non-inferiority margin pre-specified at 10%

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Follow-up Audit: Workload Efficiency

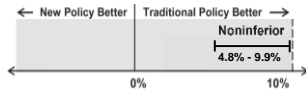
	Traditional XM	Post-EXM Immediate	Post-EXM Composite Immediate & 6 mo
Adjusted Crossmatch to Issue (C:I) ratio †	1.15 *	1.00	1.02 *

*Between-period differences in the C:I ratio, P<0.001
 † C:I ratio adjusted for keep ahead units

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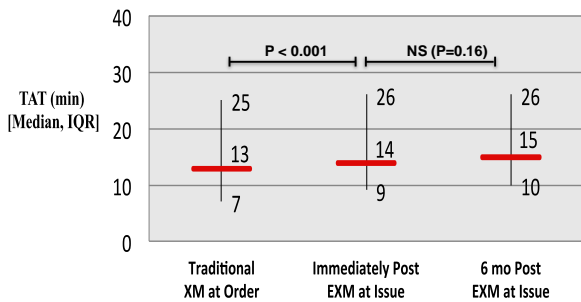
Follow-up Audit: % issued at ≤12 min TAT

	Traditional XM	EXM Policy Immediate	EXM Policy Composite Immediate & 6-mo
Total Orders	2265 units	2223 units	4402 units
% TAT ≤ 12 min	50%	43.9%	42.7%
Absolute Difference % [95% CI]	--Ref--	6.1% [3.2%-9.1%]	7.4% [4.8%-9.9%]



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Follow-up Audit: Median TAT (min)



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Summary: Endurance of EXM at Issue Policy at 6-months follow up

- ✓ EXM at issue policy showed sustained reduction in crossmatch workload efficiency
Significant reduction in C:I ratio from 1.15 to 1.02
- ✓ Proportion issued under 12 min TAT remains inside pre-specified 10% acceptable non-inferiority margin
- ✓ Median TAT increased by 2 min to 15 min and remains just above published benchmark of 14 min for the fastest performing 10% of hospitals in the US

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Our Experience with EXM

• Challenges:

- Appropriate triage at time of order by technologists
- Clear communication of expectations with clinicians
- Shift in workflow from time of order (routine) to time of issue (STAT)

• Benefits:

- Reduces technologist workload, specimen exposure, and specimen volume from patients
- Reinforces the check type policy
- Bypass inefficiencies associated with duplicate/excess XM orders
- Improve inventory management
- Eliminates serologic crossmatch and unnecessary discrepancy workups in patients with clinically insignificant antibodies (ie. Colds)

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