



SCC-LIS_TIP OF THE WEEK

MODULE: SoftLab/SoftMic	SOFTWARE VERSION: 4.0.4/4.0.8
TOPIC: Lost OE Keypad	ISSUE DATE: 16September2016
DISTRIBUTION: End Users_All	PAGE: 1 of 1
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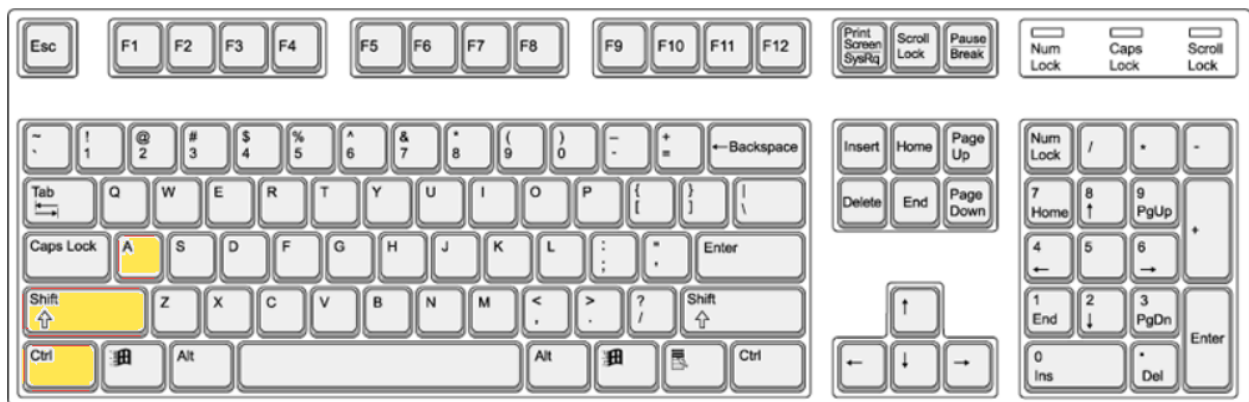
TOPIC/QUESTION:

Help, my Order Entry Keypad disappeared and I can't get it back even after restarting everything.

ANSWER/TIP:

This usually happens when a user drags the keypad too far off the screen. No worries, just mouse-click somewhere on your Order Entry Screen then hit **Ctrl>Shift>A** on your keyboard.

EXAMPLE:



Ta-Da your keypad is back on your screen....!