



SCC-LIS_TIP OF THE WEEK

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| MODULE: SoftLab/SoftMic | SOFTWARE VERSION: 4.0.8 |
| TOPIC: Login via Citrix | ISSUE DATE: 06October2016 |
| DISTRIBUTION: End Users_All | PAGE: 1 of 1 |
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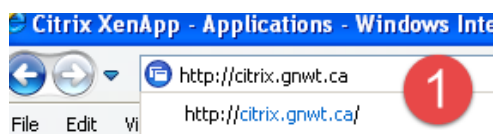
TOPIC/QUESTION:

How do I log onto to the LIS when the icons on the desktop aren't working?

ANSWER/TIP:

When the local network is down but we still have internet access → users can log onto Citrix and LIS via Internet Explorer

Perform the following steps:



Step 1: Type in the internet address (citrix.gnwt.ca)

Step 2: Login with username (same as government email username)

Step 3: Login password (same as government email password)

