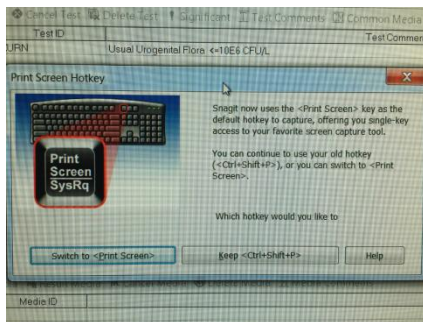# SCC-LIS_TIP OF THE WEEK

MODULE: SoftMic	SOFTWARE VERSION: 4.0.8
TOPIC: SNAGIT Interference With Micro RE	ISSUE DATE: 02Jan2017
DISTRIBUTION: MICRO	PAGE: 1 of 1
ISSUED BY: M-L Dufresne, Territorial LIS Administrator	

TOPIC/QUESTION:

When I try to UNDO a Preliminary status in SoftMic RE Using **Ctrl>Shift>P** it won't let me:

ANSWER/TIP:

In Micro RE you are supposed to be able to UNStatus using the below shortcut keys

> Prelim Status→**Ctrl>Shift>P**
> Interim Status→*Ctrl>Shift>I*
> Final Status→*Ctrl>Shift>F*

However the SNAGIT screenshot application may interfere with removing *Prelim Status* in Micro by competing for the same keyboard short-cut key of **Ctrl>Shift>P**.

If this happens to you:

OPTION 1→ Hit the **"Switch to <Print Screen>"** button

OPTION 2→ Change the Short-Cut Key Within Snagit under *File>Editor Options>Customize>Keyboard Shortcuts*