

Laboratory Staff Meeting

Location: Laboratory – Core Laboratory

13 September, 2017 11:15 – 11:35

1. Incident Reporting Software Upgrade
 - a. An email was circulated by Jen to all lab team members asking for feedback about the options that will be available in the new version of RiskMonitor Pro.
 - b. Please review the email and provide any feedback to Jen as she must formulate an official response to Brienne by September 14th.
 - c. At the time of the meeting only one lab team member had provided feedback.
 - d. UPDATE: This [email](#) was sent to Brienne on Sep.14th

2. Jen's Work Schedule for the Next Seven Days
 - a. Due to the upcoming Accreditation Canada (AC) survey and other deadlines, Jen will be very busy working on documents and other tasks.
 - b. If you have an issue that requires Jen's attention please do not hesitate to knock on her door or send an email.

3. Quality Improvements
 - a. In preparation for the Accreditation Canada Bridging survey on September 20th Jen has been asked to put together a presentation for the AC team that will be given to the entire management team at STH.
 - b. In preparing the presentation Jen was asked to share some of the quality improvements the laboratory has implemented. In reviewing two of our improvements Jen discovered some very exciting information about the success of those improvements.
 - c. Bacterial Vaginosis Testing Changes (Microbiology)

BV Changes – Implemented 31 January, 2017

 - Over ¼ of samples received by the laboratory did not follow the collection requirement.
 - A review was conducted to determine best practice and then implement those improvements within the NWT system
 - Changes implemented reduced the average turn around time of test results from 1585 minutes to 589 minutes.
 - Only 12% of samples are now exceeding the optimal turn around time of 1 day (1440 minutes).
 - Prior to the improvement 55% of samples exceeded this target
 - i.
 - d. Repatriation of High Volume Tests (Core)

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- Repatriation of testing
 - 7 high volume tests were repatriated with the introduction of new laboratory technology.
 - New tests came on-line in 2015 and 2016

Fiscal Year	Total # Tests	# Referred	Percentage
2012-2013	288 679	25 207	9%
2013-2014	280 867	26 933	10%
2014-2015	264 542	27 103	10%
2015-2016	274 086	26 722	10%
2016-2017	270 829	20 162	7%
2017-2018 *trended	291 566*	13 699*	5%*

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4. Roundtable

- a. Moses: Moses was concerned about the significant number of nursing and physician staff that do not appear to comply with the additional precautions implemented for patients in the facility. Discussion on the matter yielded a number of lab team members have also observed the same.
 - i. Jen took detailed notes of the discussion and send Karen Parady an [email](#) on September 14th.