SCC-LIS_TIP OF THE WEEK

MODULE: SoftBank	**SOFTWARE VERSION:** 25.1.3.0.16
TOPIC: Hollister Number Not Unique	**ISSUE DATE:** 17May2018
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TOPIC/QUESTION:

In Order Entry, why am I getting error *"Hollister number is not unique"*?

ANSWER/TIP:

"Hollister" or "BBID" number is the unique blood bank bracelet number. If you are getting this error at OE there is one of two possibilities:

1) You are mis-entering the BBID on the current patient
    →Double check and try again

2) Someone has mis-entered the BBID on a previous patient

    →Report the incident per established lab protocols

    →Backtrack which patient is assigned to the BBID number via:

Softbank>5-Management>E Report Print>BBspecimens **(Double Click)>Date (mmddyyyy-"Enter") >
Function *S-Search* > Type in BBID number and "search next"**

EXAMPLE:

Who has BBID# B1111? → It's APPLE, TART!