

NWT LIS TIP OF THE WEEK

Module: SoftLabBank

Software Version: 4.0.8

Topic: Collector ID "XXX"

Issued On: 31DEC2018

Distribution: All Users

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Issued By: M-L Dufresne, Territorial LIS Administrators

TOPIC/QUESTION:

Why am I getting Order Entry error ***"There is no such phlebotomist in the database?"*** What do I do about it?

ANSWER/TIP :

If the information entered in the collected/received fields in OE does not exactly match user initials in system set-up then the workload module does not recognize the entry for capturing units. A hosparam in place effective: `_2018/JAN/07_` will ensure that only initials recognized by the system can be inputted.

If you see this error please double check your entry for typos or use the drop-down menu to select the correct phlebotomist initials.

If the specimen was not collected by someone from the lab, please enter **XXX**. The true collector information will remain available on the requisition that should be scanned into SoftMedia.

EXAMPLE :

LAB COLLECTOR

Verify Specimen(s)

Collected By: APRIL at 14:00 2018-11-23

Received By: MLD

Order Entry

There is no such phlebotomist in the database!

Search Results

#	ID	Last Name	First Name	Middle
1	AAA	AGBOOLA	ADEBAYO	A
2	ABD	DANIEL	ARIELLE	B
3	AER	RICHARDSON	AMY	E
4	ALD	DARRACH	APRIL	L
5	BAS	STONE	BARRY	A
6	BBM	MILLS	BRANDEE	B
7	BLG	GALDAN	LAURA	A
8	CBL	LEOPOLDO	CHADE	B
9	CJM	MARTIN	CATHERINE	J
10	CLS	SOSIAK	CONNIE	L
11	CMF	FISHER	COURTNEY	M
12	CP	PETERSON	CHELSEA	L

Total 59 Selected 1

NOT LAB COLLECTOR

Verify Specimen(s)

Collected By: NURSE at : 2018-11-23

Received By: MLD

Order Entry

There is no such phlebotomist in the database!

Search Results

#	ID	Last Name	First Name	M
48	SOL	IYLADE	SOLOMON	O
49	SSU...	SUPV	S	
50	STC...	TC2C	S	
51	STC...	TC2M	S	
52	STE...	TEC0	S	
53	STE...	TEC1	S	
54	TMB	BROOKS	THERESA	M
55	VBS	SPEERS	VERONICA	B
56	WCF	FISHER	WHITNEY	C
57	WMT	TOBIN	WANDA	M
58	XXX	NOT LAB	COLLECTOR	
59	YDB	BRUNEAU	YVETTE	D

Verify Specimen(s)

Collected By: XXX

Received By: MLD

Search Results

Total 59 Selected 1