

NWT LIS TIP OF THE WEEK

Module: SoftLab/SoftMic

Software Version: 4.0.8

Topic: Doctor Appointment Memos

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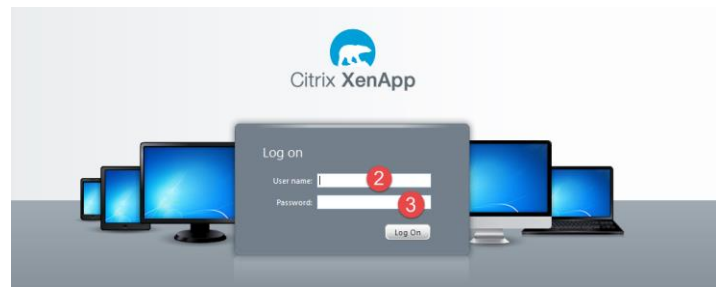
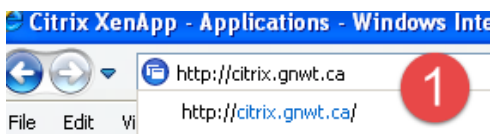
TOPIC/QUESTION:

How do I log onto to the LIS when the icons on the desktop aren't working?

ANSWER/TIP:

When the local network is down but we still have internet access → users can log onto Citrix and LIS via Internet Explorer

Perform the following steps:



Step 1: Type in the internet address (<http://citrix.gnwt.ca>)

Step 2: Login with username (same as your computer/email username)

Step 3: Login password (same as your computer/email password)

Step 4: Select the environment you want to login to

Step 5: Select the application you need to use, login with your Softlab username and password

