

SCC-LIS_WARNING

MODULE: SoftBank	SOFTWARE VERSION: 4.0.8
TOPIC: SoftBank Actions Cannot Be Duplicated	ISSUE DATE: 16Aug2018
Within the Same Order Number	Re-ISSUE: 14Nov2019
DISTRIBUTION: End Users_All	PAGE: 1 of 1
ISSUED BY:M-L Dufresne Territorial LIS Administrator	

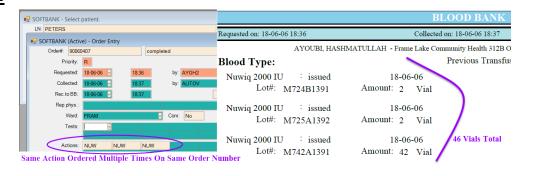
ISSUE/RISK:

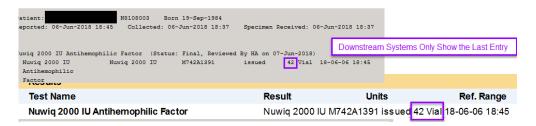
Ordering the same action multiple times in Blood Bank will result in incorrect reporting to Wolf and Healthnet Viewer.

DETAILS:

When the same blood bank product (action) is ordered multiple times in blood bank due to varying lot numbers etc, each new action overwrites the previous result in Wolf and Healthnet Viewer

EXAMPLE:





RESOLUTION:

Create a separate order number for each lot number change using the "Add Next Order" Function in OE. If pop-up displays stating that procedure already exists on previous order number→Click NO to



