



SCC-LIS_WARNING

MODULE: SoftBank	SOFTWARE VERSION: 4.0.8
TOPIC: SoftBank Actions Cannot Be Duplicated Within the Same Order Number	ISSUE DATE: 16Aug2018 Re-ISSUE: 14Nov2019
DISTRIBUTION: End Users_All	PAGE: 1 of 1
ISSUED BY:M-L Dufresne_Territorial LIS Administrator	

ISSUE/RISK:

Ordering the same action multiple times in Blood Bank will result in incorrect reporting to Wolf and Healthnet Viewer.

DETAILS:

When the same blood bank product (action) is ordered multiple times in blood bank due to varying lot numbers etc, each new action overwrites the previous result in Wolf and Healthnet Viewer

EXAMPLE:

BLOOD BANK

Requested on: 18-06-06 18:36 Collected on: 18-06-06 18:37

AYOUBI, HASHMATULLAH - Frame Lake Community Health 312B O

Blood Type:

Nuwiq 2000 IU	: issued	18-06-06	Amount: 2	Vial
Lot#:	M724B1391			
Nuwiq 2000 IU	: issued	18-06-06	Amount: 2	Vial
Lot#:	M725A1392			
Nuwiq 2000 IU	: issued	18-06-06	Amount: 42	Vial
Lot#:	M742A1391			

Previous Transfus: 46 Vials Total

Same Action Ordered Multiple Times On Same Order Number

patient: [redacted] N8108003 Born 19-Sep-1984

reported: 06-Jun-2018 18:45 Collected: 06-Jun-2018 18:37 Specimen Received: 06-Jun-2018 18:37

Nuwiq 2000 IU Antihemophilic Factor (Status: Final, Reviewed By HA on 07-Jun-2018)

Nuwiq 2000 IU Nuwiq 2000 IU M742A1391 issued 42 Vial 18-06-06 18:45

Antihemophilic Factor

Test Name	Result	Units	Ref. Range
Nuwiq 2000 IU Antihemophilic Factor	Nuwiq 2000 IU M742A1391 issued	42 Vial	18-06-06 18:45

Downstream Systems Only Show the Last Entry

RESOLUTION:

Create a separate order number for each lot number change using the "Add Next Order" Function in OE. If pop-up displays stating that procedure already exists on previous order number → Click NO to keep new action on separate order number.

Add next order

Order Entry

The following procedures on existing C8170003: NUW

To add this to noted existing order, press 'Yes'.

To add this to this opened order, press 'No'.

Yes No