

NWT LIS TIP OF THE WEEK

Module: SoftBank	Software Version: 4.0.8
Topic: Same Product Orders	Issued On: 01Sept2020
Distribution: All Users	Page: 1 of 1
Issued By: L. Schofield, Territorial LIS Administrator	

TOPIC/QUESTION:

Ordering the same product order multiple times in Blood Bank may result in incorrect reporting to Wolf and HealthNet Viewer.

When the same blood bank product such as RC or FP is ordered multiple times in blood bank under the same Type and Screen sample number in Modify, each new order overwrites the previous result in Wolf and HealthNet Viewer.

Example:

In SoftBank > Patient > Orders > Modify – 2 separate product orders for red blood cells are entered

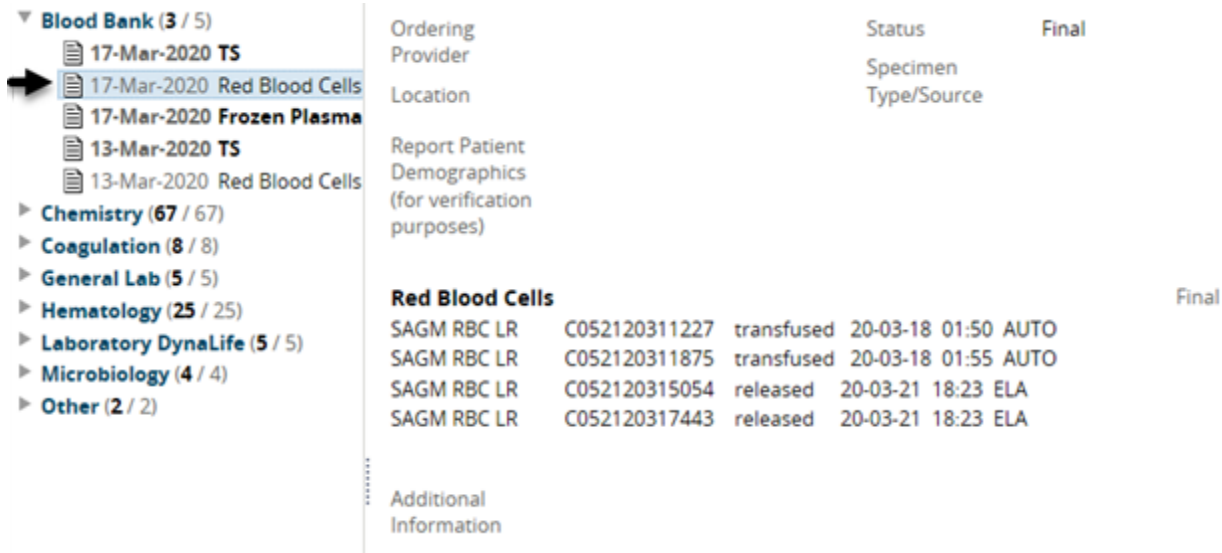
Product	Units	Instruction	Instruction	Instruction	Instruction	Ins
RC	2					
RC	4					
FP	1					

In SoftBank this displays as 2 separate product orders of Red Blood Cells under same accession number:

Product: Red Blood Cells	req.: 2 units (with XMIS)	finished
Un:C052120317296	RCG O POS 304 ml	XUS:compatible SEL:transfused
C052120317434	RCG O POS 294 ml	XUS:compatible SEL:transfused
Product: Red Blood Cells	req.: 4 units (with XMIS)	finished
Un:C052120311227	RCG O NEG 324 ml	XUS:compatible SEL:transfused
C052120311875	RCG O NEG 293 ml	XUS:compatible SEL:transfused
C052120313054	RCG O POS 302 ml	XUS:compatible SEL:released
C052120317443	RCG O POS 282 ml	XUS:compatible SEL:released

NWT LIS TIP OF THE WEEK

In HealthNet Viewer this displays only the second order with 4 units, and not the first order of 2:



The screenshot shows the HealthNet Viewer interface. On the left is a navigation pane with a tree view of test categories. The 'Blood Bank' category is expanded, showing several orders. The second order, '17-Mar-2020 Red Blood Cells', is selected and highlighted with a mouse cursor. On the right, the details for this order are displayed. The 'Status' is 'Final'. The 'Specimen Type/Source' is 'Red Blood Cells'. Below this, a table lists the individual units ordered.

Ordering Provider	Location	Report Patient Demographics (for verification purposes)	Status	Final
Red Blood Cells				
SAGM RBC LR	C052120311227	transfused	20-03-18 01:50	AUTO
SAGM RBC LR	C052120311875	transfused	20-03-18 01:55	AUTO
SAGM RBC LR	C052120315054	released	20-03-21 18:23	ELA
SAGM RBC LR	C052120317443	released	20-03-21 18:23	ELA

ANSWER/TIP:

Do not enter separate orders for blood components on separate lines in the Product order section under Modify in Soft Bank. If separate orders are made for a component and an order of the component already exists, modify the number ordered under Units on the existing product order rather than ordering again on separate line, as is seen in the example above with two RC orders. In this example the RC order Units would be modified from 2 to 6 to reflect the increase of units ordered for the patient instead.

If you require clarification please contact Amy Richardson or the LIS team.