

Our Mission, Vision and Values

Our Mission

To provide quality care across the NWT that is culturally safe and collaborative.

Our Vision

Best Health. Best Care. Better Future.



Our Values

CARE: Caring, Accountable, Relationships, Excellence

Caring: We treat everyone with compassion, respect, fairness and dignity and we value diversity.

- We care for those in need of our services and expertise
- We treat those we serve in a caring manner
- We care for ourselves and each other in and outside our workplaces

Accountable: We strive for outcomes that are measured, assessed and reported on.

- We are honest and open about the work we do
- We endeavour to measure the impact our work has.
- We use our measures to assess and improve. We share this information proactively.

Relationships: We work in collaboration with all of our stakeholders, partners, and staff.

- We look for feedback and collaboration when building and changing programs.
- We respond to questions, concerns and complaints in a timely manner.

Excellence: We pursue continuous quality improvement through innovation, integration, and evidence based practice.

- We do our best to deliver the best care and services so our patients and clients have a better future.
- We focus on quality improvement and innovation for a better future for our system.
- We live our values. This will lead to excellent care and services.