NWT LIS TIP OF THE WEEK

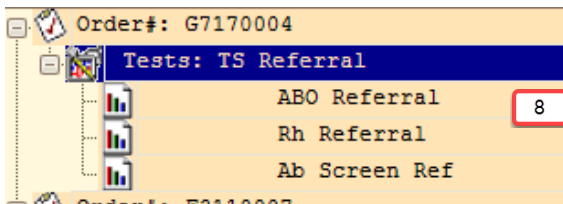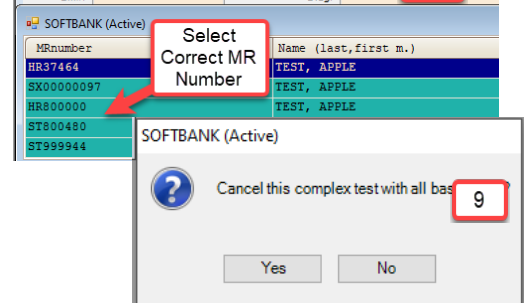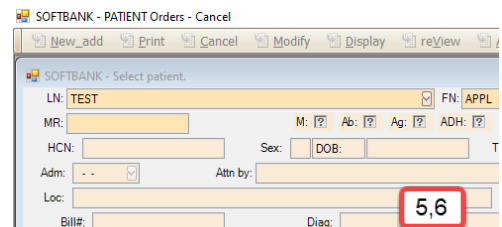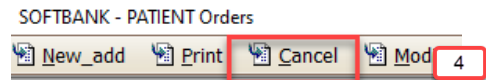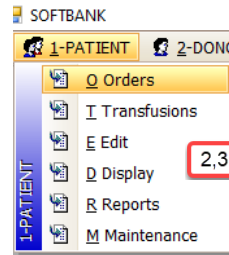|	
Module: **SoftLabMic**	Software Version: 4.0.8
Topic: Cancelling Type and Screen, Referrals	Issued On: **19NOV2021**
Distribution: **All End Users**	Page: 1 of 1
Issued By: **Kaylan Symes, Territorial LIS Administrator**	

TOPIC/QUESTION: How to properly cancel *Type and Screen, Referral* for the results to be posted to HealthNet Viewer and Electronic Medical Records.

ANSWER/TIP : Cancelling of bloodbank orders is to be performed by an MLT and *only in the SoftBank Module*.

Always cancel TSR by the group test, not the individual tests as this will not flow to EMR/HNV

EXAMPLE :

1. Open SoftBank
2. Click 1. Patient
3. O Orders
4. New section opens, click Cancel
5. Enter patient information, press F12
6. Select correct stay, press enter
7. F12 to accept the patient information
8. Highlight the *group test,* press enter
9. Pop up appears, click yes
10. Enter cancellation comments, click F12

Order will appear in SoftLab and SoftBank :

	T Ord	T Ind	Result	Fl	Flags	M	Prev Res	Prev Date	C	Status	Tech	DateV	TimeV	TechV
1	TSR	ABOR	. TCANC1							LC V	KDS	2021-11-17	15:35	KDS
2	TSR	RHR	. TCANC1							LC V	KDS	2021-11-17	15:35	KDS
3	TSR	ABSCR	. TCANC1							LC V	KDS	2021-11-17	15:35	KDS

SOFTBANK (Active)

Order/Test/Product	Description/Result	Status	Tech	Comm
Order#: G7170004	req.:21-11-17 by TESD1			
Tests: TS Referral		cancelled		!C
ABO Referral		cancelled	KDS	
Rh Referral		cancelled	KDS	
Ab Screen Ref		cancelled	KDS	