

NWT LIS TIP OF THE WEEK

Module: SoftLabMic

Software Version: 4.0.8

Topic: Call Box Checking

Issued On: 26NOV2021

Distribution: All Users

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Issued By: Kaylan Symes, Territorial LIS Administrator

TOPIC/QUESTION: Checking the call box when entering a comment. Used, but not limited to, add-on/cancel tests, calling critical results, calling for the ordering doctor, calling for collection information, etc.

ANSWER/TIP : When entering a comment in the call area the call box needs to be checked.

EXAMPLE : Order Entry-> Entry patient information or accession number-> Enter-> Click call-> Use canned comment or freehand-> Click call button-> Enter information into both comment sections.

Call

Doctor: DUMD PHYSICIAN, NOT APPLICABLE Ext: Fax:

Ward: DUMMY DUMMY WARD (867)669-4273 Ext: Fax: (867)669-4141

Call comm: Add on troponin

Called: Ward: DUMMY (867)669-4273 Ext: By: KDS

Person/Msg: Spoke with Ben - Stanton Emerg 2021-11-26 08:15

OK Cancel History

Another example :

Call

Doctor: DUMD PHYSICIAN, NOT APPLICABLE Ext: Fax:

Ward: DUMMY DUMMY WARD (867)669-4273 Ext: Fax: (867)669-4141

Call comm: Collection time not on req

Called: Ward: DUMMY (867)669-4273 Ext: By: KDS

Person/Msg: Spoke with Debbie - Ft Simpson 2021-11-26 08:15

OK Cancel History