

Accreditation: Patient Safety Bulletin of the Week

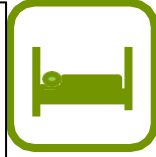
May 2021: **Client Identification**

When to Confirm Client Identification



Out-patient & Rehab:

- Confirm ID using 2 person specific identifiers.
- One of the identifiers can be facial recognition



Long term care & Continuing Care:

- Confirm id using 2 person specific identifiers.
- One of the identifiers can be facial recognition



Acute Care:

- Hospital arm bands are used.
- Arm bands are to include first and last name, date of birth, and health care number.



On Admission or Client Intake:

- Ask to confirm ID by using 2 person specific identifiers

The NTHSSA works in partnership with clients and their families. Health care staff shall use at least two person-specific identifiers to confirm that clients receive the service or procedure intended for them.

*Two Client Identifiers are **always** required.*

The following **CAN** be used as person-specific identifiers

- ✓ Client's full name
- ✓ Home address (when confirmed by client/family)
- ✓ Date of Birth
- ✓ Personal Identification Number
- ✓ Accurate photograph

The following **CANNOT** be used as person - specific identifiers:

- ✗ A client's room number
- ✗ A home address without confirming the address with the client/family
- ✗ Facial recognition in acute care

Use of person-specific identifiers can prevent:

- Harmful incidents
- Privacy breaches
- Allergic Reactions
- Discharge of clients to the wrong families
- Medication errors
- Wrong-person Procedures

[Read this policy on OurNTHSSA](https://ournthssa.ca/wp-content/uploads/2019/06/10-01-V1-Policy-Client-Identification.pdf)

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