

NWT LIS TIP OF THE WEEK



Module: SoftLabMic	Software Version: 4.0.8
Topic: Installing Modules	Issued On: 19Aug2022
Distribution: All End Users	Page: 1 of 1
Issued By: Lena Schofield, Territorial LIS Administrator	

Topic/Question:

When you get a new computer or the computer has been re-imaged, sometimes you have to install LIS modules.

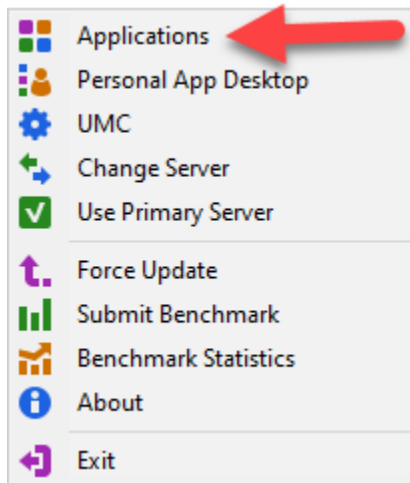
Answer/Tip:

You should see an SCC icon in the Windows tray by the clock:



If there is no icon, email a request to tscservicedesk@gov.nt.ca asking them to install the LIS SoftUpdate and SoftVisor.

- 1) Right click the SCC icon in the Windows tray, and select Applications:



NWT LIS TIP OF THE WEEK

2) In the AppCenter, change the Environment to **LIVE2**, right click **SoftLabMic** and click Start:

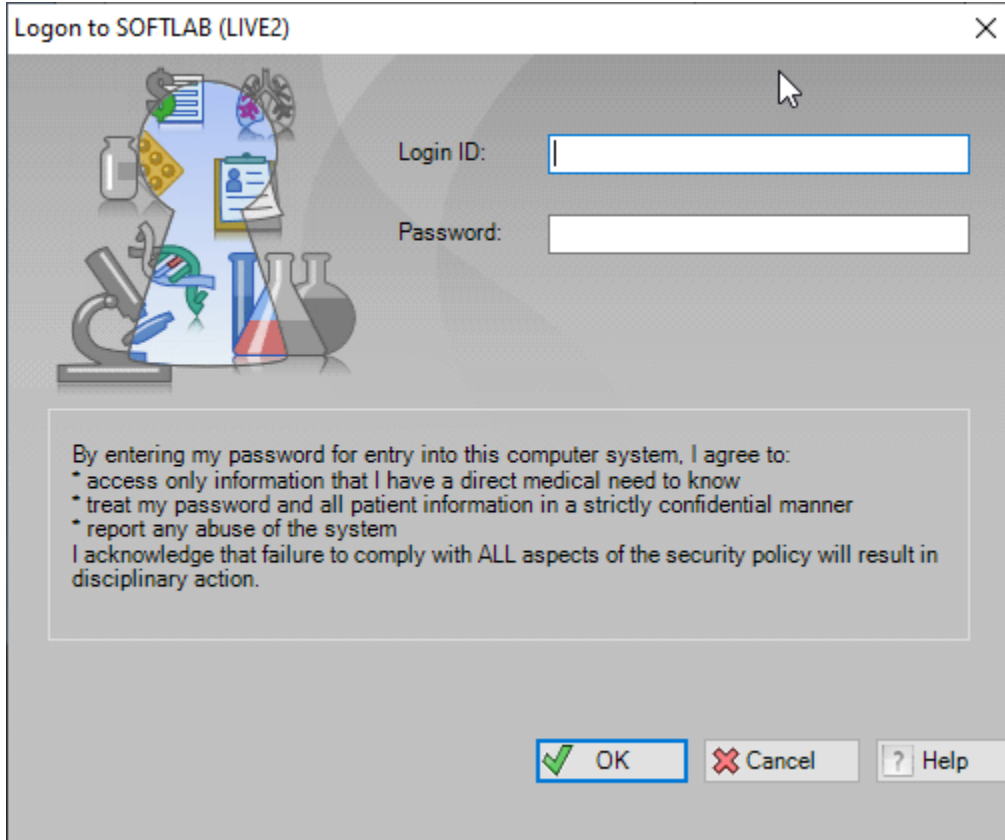
The screenshot shows the AppCenter 3.0.3.2.08 interface. At the top, there is a 'Menu' bar and an 'Options' section. Under 'Options', there are three tabs: 'Environment Search', 'Repository Search', and 'PC Search'. Below these, there is a toggle for 'Show active environments only' which is currently 'off'. The 'URL' field is set to 'http://scclis:8080'. The 'Environment' dropdown is set to 'NWT LIVE2 => Status: UNKNOWN', with a red circle '1' highlighting the dropdown arrow. Below the environment selection, there is an 'Applications' section with a 'Main' button. The applications are listed in a table with columns for 'Name' and 'Version'. The 'SoftLabMic' application is highlighted in yellow, and a context menu is open over it, showing 'Start', 'Uninstall', and 'Information' options. A red circle '2' highlights the 'Start' option.

Name	Version
Security	4.1.7.3.8
SecurityFr	4.1.7.3.8
SecurityManagement	1.0.0.15.3
SoftLabMic	
SoftMedia	2.16
SoftRptDesigner	8
SoftRptDesignerFr	1.1.10.4.8
SoftRptLauncher	1.1.10.4.8
SoftRptWebServices	1.1.10.4.8
SoftScape	1.3.1.1.3
SoftSecurity	4.1.7.3.8
SoftTotalQC	1.0.4.3.7
SoftWorkload	4.1.7.3.8

NWT LIS TIP OF THE WEEK

SoftMedia and SoftTQC will be installed with SoftLabMic.

Once installation is successfully completed, a login screen will open:



- 3) Right click **SoftRptLauncher** and click Start
 - 4) Right click **SoftScape** and click Start
 - 5) If you are carrying out testing or training in the LIS, change the Environment to TEST2, right click SoftLabMic and click Start
 - 6) Repeat install of SoftRptLauncher, right click **SoftRptLauncher** and click Start
 - 7) Repeat install of SoftScape, right click **SoftScape** and click Start
- Successfully installed applications have a green checkmark in the bottom right corner of their Application icons.

If you have any issues with the installation, go to the folder where the install files were run from and look for .log files, open them with Notepad and try to determine where the failure occurred, or forward the files to the LIS Administrators for troubleshooting.

If you have any issues, contact an LIS Administrator at 867-767-9300 ext. 46694 or by email at LISADMIN@gov.nt.ca