**Critical Results Notification Procedure**

1. **PRINCIPLE:**
	1. Testing results that exceed a designated critical threshold, as defined by the Medical Director and consulted committee, must be communicated to the patient’s provider. This includes any clinically significant changes made to a previously resulted test report.
2. **PROCEDURE:**
	1. When communicating a critical result, the patient’s full name and date of birth are the demographics used to properly identify the patient.
	2. The entire communicated report, including the patient’s name and date of birth, must be correctly “read-back” by the person notified. This communication is documented in the patient record.
	3. Soft electronically stamps the identification of the responsible reporting laboratory individual when the documentation is saved in the system.
	4. Documentation of communicated test result must be linked to the critical result and must include:
		1. “Called to and readback by” statement
		2. DATE and TIME of phone call

At least the first name and first initial of last name of the person notified is required.

1. **NOTIFICATION ALGORITHM:**
	1. The following information should be referenced when notifying health care providers.
	2. **Inpatients/Patients still in the ED at TMH, RIH and NH:**
		1. Call unit and ask to speak with the nurse in charge of that patient.
		2. NH ED – Mid-level provider, 5-1120.
	3. **Discharged Patients at RIH:**
		1. If the patient was discharged from the Adult ED, call the Chest Pain Unit and ask for the Midlevel Provider (NP or PA) on the unit at 4-9234.
		2. If the patient was discharged from the Hasbro ED, call 444-4900 and ask to speak with the charge nurse.
		3. If a patient was discharged from any other RIH location, using Order Entry in SOFT, find the name of the Attending physician. Compare that name to Appendices I (RIH Adult Hospitalists), II, (Adult Teaching Service), and III (Pediatric Hospitalists).
			1. If the attending is found in Appendix I, page 350-7541.
			2. If the attending is found in Appendix II, call the page operator and ask that the Medical Consult Resident be paged.
			3. If the attending is found in Appendix III, call the page operator and ask that the Pediatric Hospitalist on call be paged.
				1. Based on the patient’s last name, page either the blue team hospitalist (patient last name A-L) or the red team hospitalist (patient last name M-Z)
			4. If the attending is not listed on any of these Appendices, call the attending directly.
	4. **Discharged Patients at TMH:**
		1. If the patient was discharged from the ED:
			1. M-F 8AM to 4:30PM, call the QA Administrator, at 33921.
			2. Between the hours of 4:30PM to midnight, please call 793-4400 and ask for the Attending Physician in team 4.
			3. If the patient was discharged from any other TMH location, using Order Entry in SOFT, find the name of the Attending physician. Compare that name to the list of physicians listed in Appendix IV (TMH Hospitalists).
				1. If the physician is listed in Appendix IV, call the page operator and ask that the Hospitalist on duty or IMIS be paged.
				2. If the attending is not in this Appendix, call the attending directly.
	5. Discharged Patients from NH:
		1. Critical results on patients from the ED (either discharged or if they are still in the ED) are to be called to the ED, 5-1120, and ask to speak to a Mid-level provider.
		2. Critical results for patients that have been discharged:
			1. Go to Order Entry in Soft, find the name of the Attending Physician. Compare that name to Appendix V. If the attending is on the list, page the attending directly.
			2. If the doctor is not listed in the Appendix, the hospitalist service covers all other admissions. There is one admitting doctor on during the day and Nocturnist on at night. The beeper number is 350-9512.
	6. **Outreach Patients:**
		1. For non-critical results Monday - Friday 7:30am – 10:30pm: Call ext 3-4242 with results.
		2. For critical results:
			1. Call the ordering provider’s office directly within the specified amount of time based on call Category.
			2. The phone number to call is located in Order Entry:



* + - 1. **Open the Call Box:**

 ****

* + - 1. **There also might be a 2nd box with Clinic instructions that pops up:**

 ****

* 1. **Private MD (non-outreach) & Brown University:**
		1. Call MD office directly within the specified amount of time based on call Category. See Appendix VI for Brown University patients (MLBU).
	2. **Clinic Patients:**
		1. Refer to the Critical Result Reporting for Outpatient Areas, Appendix VII.
	3. **Bradley Patients:**
		1. Contact Bradley Laboratory Services via pager 350- 6192 (7:00AM - 3:00PM) or the Nursing Supervisor via hospital operator #21000 (3:00PM – 7:00AM and weekends).
	4. **Notification time limits:**
		1. **For ALL critical results called:**
			1. **For Microbiology, all positive results of Gonorrhea from the eye, Gonorrhea, Chlamydia, Trichomonas or Herpes on patients <14 years old are considered critical, as well as any positive CSF tests.**
			2. If unable to contact the healthcare provider within an hour, contact the Laboratory Director or Manager during work hours. If they are unavailable, contact the Pathology Resident on-call by calling the operator. If the resident has not called back within 15 minutes, call their cell phone. The number can be found on the intranet: <http://intra.lifespan.org/directory/list.php>
1. **REVISIONS:**
	1. 3/6/2018: Updated to include the addition of the last name of the person notified, the removal of viral assays and Red Category references.
	2. 1/13/2020: Updated to include reference to Soft Molecular and updated footer to reflect new laboratory name.
	3. 1/16/2024: Updated with new phone numbers

**Appendix I**

|  |  |  |  |
| --- | --- | --- | --- |
| **RIH Adult Hospitalists** |  |  |  |
|  |  |  |  |  |
| Last Name | First |  | Last Name | First |
|  |  |  |  |  |
| Acidura, MD | Anna |  | Kulkarni, MD | Tushar |
| Attar, NP | Jessica |  | Kumari, MD | Neha |
| Ahmed, MD | Nazir |  | Lanni, PA | Joanna |
| Al-Fanek, MD | Yazan |  | Lu, MD | Yi |
| Baig, MD | Basarat |  | Mahon, MD | Katherine |
| Bajwa, MD | Gurdev |  | Maitra, MD | Subhankar |
| Barakoti, MD | Binuragi |  | Michaud, MD | Jacqualine |
| Bashir, MD | Zubair |  | Misri, MD | Ashish |
| Basnet, MD | Amrit |  | Mrad, MD | Ali |
| Bhattaran, MD | Shreeyukta |  | Nazir, MD | Umair |
| Correira, NP | Sarah |  | Najeeb, MD | Fatima |
| D'Silva, MD | Yannick |  | Neilson NP | Daniel |
| Dale, MD | Zack |  | Nemchenok, MD | Lina |
| Darland, MD | Katherine |  | Park, MD | Joel |
| Damrongwatansuk, MD | Rongras |  | Patel, MD | Davis |
| Durkin, NP | Deborah |  | Patel, MD | Dipesh |
| Dhillon, MD | Saud |  | Pathak, MD | Amrit |
| Dufour, NP | Beth |  | Penigalapati, MD | Damodar |
| Devkota, MD | Ashok |  | Ranjitkar, MD | Paras |
| Faisal, MD | Khawaja |  | Riera MD | Rose |
| Gelinas, MD | Nathan |  | Rowles, PA | Andrew |
| Faramarzi, MD | Negar |  | Samaan, MD | Fadi |
| Handa, MD | Sajeev |  | Soomro, MD | Hala |
| Hao, MD | Fang-Yin (Ingrid) |  | Shahab, MD | Ahmed |
| Hussaini, MD | Greta |  | Sismanopoulo MD | Nikolaod |
| Ibarra, MD | Gabriel |  | Tahilramani, MD | Vishal |
| Ighile, MD | Omosede |  | Vonherzen, MD | Douglas |
| Karki, MD | Kabita |  | Yasukawa, MD | Kosuke |
| Kilch, MD | Joseph |  |  |  |

**Appendix II**

|  |  |  |  |
| --- | --- | --- | --- |
| **RIH Adult Teaching Service** |  |  |  |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Last Name | First |  | Last Name | First |
|  |  |  |  |  |
| Abuelo, MD | Gary |  | Lehr-Anderson, MD | Kristen |
| Anderson, MD | Kristin |  | Maher, MD | Michael |
| Anvar-Stozek, MD | Michelle |  | Mathews, MD | Donnah |
| Babb, MD | Kimberly |  | McGarry, MD | Kelly |
| Basile, MD | Francis |  | McGillen, MD | Brian |
| Bayliss, MD | George |  | Mega, MD | Anthony |
| Berz, MD | David |  | Mohlman, MD | Leslie |
| Blecker, MD | Douglas |  | Montague, MD | Terri |
| Bledsoe, MD | Thomas |  | Moulton, MD | Anne |
| Birnbaum, MD | Ari |  | O'Bell, MD | John |
| Butera, MD | James |  | Ofstead, MD | Laura |
| Castillo, MD | Jorge |  | Oliva, MD | Jeanne |
| Chace, MD | Patricia |  | Oliverio, MD | Susan |
| Cohen, MD | Andrew |  | Orban, MD | Zsolt |
| Colvin, MD | Gerald |  | Plette, MD | Angela |
| Constantino, MD | Cassandra |  | Quesenbery, MD | Peter |
| Constantino, MD | Maria |  | Richman, MD | Katherine |
| Cyr, MD | Michelle |  | Ross, MD | James A. |
| Dennison, MD | Allen |  | Ryan, MD | J. Mark |
| Duffy, MD | Christine |  | Safran, MD | Howard |
| Dworkin, MD | Lance |  | Sapers, MD | Benjamin |
| Fagan, MD | Mark |  | Schiffman, MD | Fred |
| Fenton, MD | Maryann |  | Schleinitz, MD | Mark |
| Fischer, MD | Bruce |  | Shemin, MD | Douglas |
| Gardner, MD | Rebekah |  | Sikov, MD | William |
| Gohh, Dr. | Reginald |  | Strenger, MD | Rochelle |
| Gupta, MD | Ravi |  | Tammaro, MD | Dom |
| Hamilton, MD | Geoffrey |  | Torf, MD | Alane B. |
| Haarrop, MD | Pamela A. |  | Warrier, MD | Sarita |
| Hu, MD | Susie |  | Whelan, MD | Cathleen |
| Jeremiah, MD | Jennifer |  | Winer, MD | Eric |
| Johnson, MD | Michael |  | Wittles, MD | Edward |
| Koncsol, MD | Katherine |  | Wu, MD | Tony |
|  |  |  | Yango, MD | Angelito |

**Appendix III**

|  |
| --- |
| **RIH Pediatric Hospitalists** |
|  |  |
| Last Name | First |
| Alverson, MD | Brian |
| Brislin, MD | Mary Alice |
| Chung, MD | Erica |
| Coghlin, MD | Daniel |
| Dimaggio, MD | Vincent |
| Lorenz, MD | Matthew |

**Appendix IV**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **TMH Hospitalists** |  |  |  |  |
|  |  |  |  |  |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Last Name | First |  | Last Name | First |
| Acharya, MD | Yam Prasad |  | Mathur, MD | Parijat |
| Ahmed, MD | Mahmoud |  | Mistry, MD | Hetal |
| Anis, MD | Nadeem |  | Miowafy, MD | Mahmoud |
| Arikan, MD | Pinar |  | Murphy, MD | Benjamin |
| Atkinson, MD | James |  | Naqvi, MD | Syed Raza |
| Beaubrun, MD | Anneliese |  | O'Brien, MD | Jennifer |
| Belbase, MD | Santosh |  | O'Brien, MD | Jill |
| Berglund, MD | Kristina |  | Page, MD  | William |
| Collins, MD | Bradley |  | Patel, PA | Sima\* |
| Dapaah, MD | Kwame |  | Qurshi, MD | Reema |
| DeMacedo NP | Sherry\* |  | Radwad- Sameh MD | Mohammed |
| Fernandes, MD | Denise |  | Reader, MD | Claudio |
| Finn, MD | Arkadily |  | Rumery, MD | Kyle |
| Gentilesco, MD | Bethany |  | Salloum, MD | Ibrahem |
| Gurung, MD | Dawa |  | Santos, MD | Michael |
| Hammad, MD | Fatma |  | Sarfaz, MD | Sylvester |
| Herman, MD | Karl |  | Selvaraj, MD | Vijairam |
| Hottenstein, MD | Bridget |  | Wheeler, MD | Aaron |
| Jha, MD | Ambrish |  | Wright, FNP | Amy\* |
| Jindal, MD | Atin |  | Yang, MD | Kun |
| Kazmi, MD | Syed Hammad |  | Zhao, MD | Yu |
| Lang, MD | William |  | Zhu, MD | Shenjun |
|  |  |  |  |  |
| \* Individual is not a MD, so may not be listed as an attending |  |

**Appendix V**

|  |  |  |  |
| --- | --- | --- | --- |
| **NH Hospitalists** |  |  |  |

Ahmed, Ali

Anis, Nadeem

Beyer, Christina

Berglund, Kristina

Borgovan, Theodor

Brindamour, Luke

Brown, Sheri

Chernyy, Vitaliy

Darland, Katherine

Derreza, Hector

Doyle, Thomas

Famiglietti, Bruce

Ganguly, Shrishti

Hadi, Neima

Houtchens, Jeanne

Imran, Hafiz

Lu, Yi

Marvell, Lauen

Mehdi, Syed

Morgera, Rich

Mrad, Ali

Penigalapati, Damodar

Petropoulos, Peter

Radler, Eric

Rubenstein, Louis

Selvaraj, Vijay

Schiarizzi, Cheryl

Sucsy, Robert

Tettey, Peppino

Velasquez, Adrian

Wright, Eric

**Appendix VI**

|  |
| --- |
| **Brown University (MLBU)** with the following attending physicians: |
|  |  |  |  |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Aliotta, NP | Heather |  | Maier, MD | Patricia |
| Alvarez, NP | Celia |  | Morris, MD | Gillian |
| Avis, NP | Callie |  | Murphy, NP | Leah |
| Britto, MD | Vanessa |  | Pallant, MD | Adam |
| Clark, PAC | Tor |  | Raimondo, DO | Sheila |
| Cordeiro, PA | Celia |  | Sullivan, NP | Tanya |
| Frappier, Lisa, MD | Lisa |  | Wilder, NP | Jessica |
| Le, MD | Hung |  | Wolfe, MD | Michaek |
| Lynch, NP | Spencer |  | Zelny, NP | Micayla |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
| All critical calues are to be called to the nurse on call at : 401-863-1330 |  |
| Please provide the patient phone number to the nurse and a phone |  |
| number for the physician to call back, if needed. |  |  |

**Appendix VII**

Outpatient Areas – Adult

**RIH Adult Ambulatory Services Clinics**

**Center for Primary Care and Specialty Medicine**

**Contact Normal Business Hours (8 AM – 4:30 PM) *CPC* Triage Nurse 401 444 3298**

 **If Triage Nurse is unavailable, contact Site Manager:**

* **Carol O’Mara Clinical Manager CPC Clinics 401 606 6315**

**After hours (4:31 PM – 7:59 AM) contact Service On-Call Provider**

**Note: Coumadin notification process unchanged. Critical values go to triage nurse who will report value to coumadin nurse**

**RIH Center for Primary Care (Chapman Street): Hospital Code XZP**

**Chapman Specialty Clinics: Hospital Code XZS**

* **Gastroenterology (Adult): Hospital Code XGN**
* **Hepatology Hospital Code XHE**
* **Rheumatology (Adult) Hospital Code XRH**
* **Endocrinology (Adult) Hospital Code 2DU**

**RIH Ambulatory Services Clinics:**

**Contact: Amanda Almeida, Clinic Manager**

**Co-Op Clinics**

* **Orthopedic Clinic Hospital Code XOR**
* **Ortho Hand Hospital Code XOH**
* **Ortho Food Ankle Hospital Code XOF**
* **Ortho Spine Hospital Code XOP**
* **Ortho Sport Hospital Code XSO**
* **Otolaryngology Head Neck Hospital Code XNK**
* **Otolaryngology (Pedi) Hospital Code XEP**
* **Surgery Burn Clinic Hospital Code XBU**
* **Surgery Clinic Hospital Code XSR**
* **Surgery Trauma Clinic Hospital Code XTM**
* **Surgery Vascular Clinic Hospital Code XVS**
* **Urology Clinic Hospital Code XUR**

**Ophthalmology Clinic Hospital Code XZE**

Contact: Edwina Rego, CPEHR, Practice Manager

 Normal Business Hours: 8A – 4:30P M-F

 Extension: 4-4731

 After hours process: Contact house officer on call for Medical Consults

**Adult Neuro:** Hospital Service Code: XNR

 Contact: Contact the Neurology Resident on call

 Normal Business Hours: 8A – 4:30P M-F

**After hours process:** Contact the Neurology Resident on call

**Neurosurgery:** Hospital Service Code: XNS

 Contact: Jim Conway

 Normal Business Hours: 8A – 4:30P M-F

Extension: 3-9166 – tell Secretary to contact Jim.

**After hour’s process:** Contact the ordering MD, if unavailable page 5000

**MDA Clinic:** Clinic code: **XDY**

Contact: Contact the Neurology Resident on call

 Normal Business Hours: 8A – 4:30P M-F

 After hours process: Contact the Neurology Residenton call

**Alzheimer's & Memory Center:** Hospital Service Code: **XNA**

 Contact: Chuang-Kuo Wu, MD

 Normal Business Hours: 8:30A – 4:30P M-F

 Extension: 4-6440

Alpha Pager: 350-0990

 After Hours Process: Contact **Neurology Resident** on call through hospital operator.

**Transplant Clinic:** Hospital Service Code: **RET**

 Contact: Contact **Transplant Physician**

 Normal Business Hours: 8am – 5P M-F

 Extension: **4-8562**

 **After Hours Process:** Contact **Transplant Physician** on call through hospital operator.

**LCI at RIH:** Hospital Service Codes: **XSL, XDH**

Contact:Charge Nurse

 Normal Business Hours: 7:30A – 6:30P M-F 8:00A–2:00P Saturdays

 Extension: **4-1616**

 **After Hours Process:** Contact **Oncology / Hematology Fellow** on call through hospital operator.

**LCI at TMH:** Hospital Service Codes: **XHO, XDM**

Contact:Charge Nurse

 Normal Business Hours: 7:30 A – 6:00P M-F 8:00A-2:00P Saturdays

 Extension: **3-2850**

 **After Hours Process:** Contact **Oncology / Hematology Fellow** on call through hospital operator.

**LCI at NH:** Hospital Service Codes: **XHH, XHD**

Contact:Charge Nurse

 Normal Business Hours: 7:30 A – 4:30 P M-F

 Extension: **5-1631**

 **After Hours Process:** Contact **Oncology / Hematology Fellow** on call through hospital

**LCI at EG** Hospital Service Codes: **XEG, XDG, LC3**

Contact: Charge Nurse

 Normal Business Hours: 7:30A – 6:00 P M-Th 8:00 A – 4:30 P Friday

 Extension: 606-2035 or 606-2058

 **After Hours Process:** Contact **Oncology / Hematology Fellow** on call through hospital

**LCI at Lincoln** Hospital Service Codes: **2FQ, 2FP**

Contact: Charge Nurse

 Normal Business Hours: 8:30A – 5:00 P M-F

 Extension: 606-6135

 **After Hours Process:** Contact **Oncology / Hematology Fellow** on call through hospital

**Outpatient Dialysis Center of RIH:**Hospital Service Code: **DIO**

Contact:Charge Nurse

 Normal Business Hours: 7:30A – 10:30P M-S

 Extension: 4-4440

 **After Hours Process:** Contact **Doug Shemin, MD @ 350-0721**

**Outpatient Dialysis Center of RIH:**Hospital Service Code: **DEP**

Contact:Charge Nurse

 Normal Business Hours: 6:00A – 6:30P M-W-F

 Extension: 6-1002

 **After Hours Process:** Contact **Doug Shemin, MD @ 350-0721**

**Appendix VII**

Outpatient Areas – Pediatrics

**Hasbro Pediatric Primary:** Hospital Service Codes: see below

 Contact: Gail Davis, RN, ACM

 Normal Business Hours: 8:30A – 5P

 Call provided extension during normal business hours Extensions: MD Contact

**4-7990** Teen Tot (**XTC**) Patricia Flanagan

 **4-6118** Med/Peds Clinic (**XMP**) Suzanne McLaughlin

 **4-7790** Infectious Disease ( **XPI**) Penelope Dennehy

 **4-7790** Refugee Clinic (**XRF**) Carol Lewis

 **4-7990** Pedi Dermatology (**XDP**) Lionell Bercovitch

 **4-7990** Pedi Lead (**XKL**) Chandan Lakhiani

 **4-7990** Pedi Primary Care 1**(XAA)** Carol Lewis

 **4-7990** Pedi Primary Care 2 **(XLA)** Carol Lewis

 **4-7990** Pedi Primary Care 3 **(XBA)** Carol Lewis

 **4-7990** Pedi Primary Care 4 **(XDA)** Carol Lewis

 **4-7990** Pedi Primary Care 5 **(XEA)** Carol Lewis

 **4-7990** Pedi Primary Care 6 **(XFB)** Carol Lewis

 **4-7990** Pedi Primary Care 7 **(XGA)** Carol Lewis

 **4-7990** Pedi Primary Care 8 **(XHB)** Carol Lewis

 **4-7990** Pedi Primary Care 9 **(XBB)** Carol Lewis

 **4-7990** Pedi Primary Care 10 **(XKA)** Carol Lewis

 **4-7990** Pedi Primary Care RN **(XRN)** Carol Lewis

 **4-7990** Pedi Primary Care URG **(XUE)** Carol Lewis

 **4-7990** Fostering Care Carol Lewis

**After hours process:** **Contact clinic as above**, you will be automatically forwarded to the private answering service who will direct the call appropriately.

**Pedi Specialty - Hasbro:** Hospital Service Codes: see below

 Contact: Margaret Prendergast, RN, ACM

 Normal Business Hours: 8:30A – 5P

* All lines have voice messages indicating clinic hours, message retrieval and/or phone trees for triage purposes.
* Voice mail will be checked each time the OSR returns to the desk

MD Contact:

Extensions: **4-8306** GI & Feeding Team (**XPG, XPJ**) Neal Leleiko (350-3482) **4-3233** Pedi Urology (**XPH**) Anthony Caldamone (350-5190)

**4-5241** Tomorrow Fund - Sickle Cell (**XPK)** Dr. Chaula (350-9548)

**4-5241**Pedi Hem/Onc (**XPO)** Infusion (**XQI**) Dr. Chaula (350-9548)

**4-5241** Pedi Hemophilia (**XHP**) Dr. Chaula (350-9548)

**After hours process:** Contact the Medical Director listed above.

**Pedi Specialty:** Hospital Service Codes: see below

Contact: Margaret Prendergast, RN, ACM

 Normal Business Hours: 8:30A – 5P

 - All lines have voice messages indicating clinic hours and message retrieval.

* Voice mail will be checked each time the OSR returns to the desk

 MD Contact

Extensions: **4-6540** Respiratory and Immunology /Rheumatology (**XPR**)Ali Yalcindag,

 **4-6540** Pedi Lupus **(XLV)** Ali Yalcindag, M. Faizan

 **4-6540** Respiratory and Immunology /Asthma/Allergy (**XPV**) Karen Daigle

 **4-6540** Respiratory and Immunology /Food Allergy (**XFA**) Karen Daigle

 **4-6540** Respiratory and Immunology /CF Related Diabetes (**XSF)** Karen Daigle

 **4-6540** Respiratory and Immunology / VIP **(XVP)** Karen Daigle

 **4-6540** Respiratory and Immunology / PFT Lab **(XFL)** Karen Daigle

**4-6540** Respiratory and Immunology**/**Pulmonary( **XPP**) Karen Daigle

**4-6540** Cystic Fibrosis **(XCF)** Karen Daigle

**4-3996** Child Protection (**XAF**)Christine Barron (Potter B)

**After hours process:** Contact the on-call physician except as listed below:

Pulmonary/CF (**XPP, XCF**) Karen Daigle (**350-5619** after hours)

 Child Protection (**XAF**) Christine Barron (**350 -2706** after hours)

**Coro Suites:**

**Pediatric Heart Center:** Hospital Service Codes: see below

 Contact: Margaret Prendergast, RN, ACM

 Normal Business Hours: 8:30A – 5P MD Contact

Extension: **4-5984** Pedi Heart Center/ Pedi Cardiac/ Lipid (**XKC, XXL**) Lloyd Feit

 **4-5984** CP Lab **( XPU)** Lloyd Feit

**4-5672** Pedi Renal (**XAB**) Mohammed Faizan

- Lunch coverage inclusive of OSR or Answering Service

- Line has voice mail that will be checked each time the OSR returns to the desk

**After hours process:** For **4-5984** extensions, you will be automatically forwarded to the private answering service who will direct the call appropriately.

For **4-5672** extension, contact the on-call physician.

**Adolescent Med/Ped Specialties:** Hospital Service Codes: see below

 Contact: Margaret Prendergast, RN, ACM

 Normal Business Hours: 8:30A – 5P MD Contact

Extension: **4-8256** Pedi Endocrinology and Metabolism (**XPE**) JB Quintos

**4-8256** Endo and Metabolism **/**Pedi Diabetes (**XPD**) JB Quintos

**4-8256** Endo and Metabolism **/** Pedi Insulin Resistance (**XIR**)Swartz – Topor

**3-8256** Diabetes Teaching Center **(XDT)** JB Quintos

 **4-5980** Adolescent Medicine **(XAD)**/Adolescent Spec **(XAS)** Diane Dermarderosian

**After hours process:** Contact the on-call physician.

**Child Development Center:** Hospital Service Codes:

Child Neuro Development (**XCS, XCU, XCI, GNC)**

 Contact: Maura Taylor

 Normal Business Hours: 8:00A – 4:30 P

 Extension: **444-8636**

 **444-5794** Metabolism and Genetics **(GNC)** S. Kortick RN

 **444-3686** Neurology **(XCU)** B. Crosby RN

 **444-5251** Specialty Services / Urology / Orthopedics **(XCB,XCS)** M. Fournier, PT

**After hours process:** Pagephysician on call for the service, schedule available on website. Contact the **Pedi Neurology Resident** or the attending on call for Metabolism / Genetics.

**Satellite Locations :**

**East Providence :** Hospital Service Codes : See Below

Contact  **:** Margaret Prendergast, RN, ACM

Normal Business Hours: 8:30A – 5:00P

 Call provided extension during normal business hours.

Extensions: **3-8680** Pedi Sleep Program **(XSP)** Dr. Milliman

 **3-8680** Adolescent Specialties **(XAE)** Dr. Abigail Donaldson

 **3-8680** Pedi Nephrology **(XAC)** Dr. Mohammed Faizan

 **3-8680** Pedi Urology (**XEU)** Dr. Dr. A Caldamone

 **3-8680** Pedi GI (**XGE)** Dr. N. Leleiko

 **3-8680** Pedi Pulmonary **(XPQ)** Dr. K. Daigle

**East Greenwich :**

Contact  **:** Margaret Prendergast, RN, ACM

Normal Business Hours: 8:30A – 5:00P

 Call provided extension during normal business hours.

Extensions: **606-4300** Adolescent Specialties **(XXF)** Dr. S. Reich

 **606-4300** Pedi Cardiology **(XXH)** Dr. B. Goudie

 **606-4300** Pedi Nephrology **(XXR)** Dr. M. Faizan

 **606-4300** Pedi Endocrine **(XXI)** Dr. JB Quintos

 **606-4300** Pedi GI **(XXG)** Dr. N. Leleiko

 **606-4300 Pedi Pulmonary (XXP)** Dr. Vehse

**Appendix VII**

TMH Outpatient Areas

**Preadmission Testing**

Contact: Extension:

Normal Business Hours After hours process:

**Medical Clinic:**

Contact:

Normal Business Hours: Extension:

After hours process

**Surgical Clinic:**

Contact:

Normal Business Hours: Extension:

After hours process:

**Neurology Clinic:**

Contact:

Normal Business Hours:

After hours process:

**Men's Health Center:**

Contact:

Normal Business Hours: Extension:

After hours process:

**RISE TB Clinic:**

Contact:

Normal Business Hours: Extension:

After hours process:

**Fain 3 Hem-One Clinic:**

Contact:

Normal Business Hours: Extension:

After hours process:

Clinic Code: **PAT**

Janet Engvall

3-3130 or cell 401-252-9504

8A-4P M-F

Contact the ordering surgeon. If no response contact Janet Engvall (401-252-9504)

Hospital Service Code: **XMA**, **XMB**, **XMC**

Medical Clinic Triage Nurse

8A - 4:00P M-F

3-2939

Contact On-Call Medical Resident until I 0PM, then the third-year Night Float thereafter, by contacting the Miriam Hospital operator.

Hospital Service Code: **XSR**

Surgical Clinic Triage Nurse

8A- 4:00P M-F

3-2939

Contact the Chief Surgical Resident before IO PM, then the On-Call Surgical Resident after that time, by contacting the Miriam Hospital operator.

Hospital Service Code: **XNR**

Ordering Neurologist

8A - 4:00P M-F

Contact the On-Call Neurologist by contacting the Miriam Hospital operator.

Hospital Service Code: **XMH**

Suite C Triage Nurse

8A - 4:00P M-F

3-2939

Page Dr. Miner 350-4154

Hospital Service Code: **XTB**

RISE TB Clinic Triage Nurse

9A - 5:00P (MWF) IP- 9P (Tues)

3-2433

Contact Dr. Jane Carter or, in her absence, to Dr. Awewura Kwara. If neither is available, results should be reported to the on-call immunology physician by contacting the Miriam Hospital operator.

Hospital Service Code: **XHO**, **XDH**

Charge Nurse

8A- 5:00P M-F

3-2850

Contact the Oncology Fellow or Attending Physician by contacting the Miriam Hospital.