TRAINING UPDATE

Lab Location: Department:

SGAH Core Group Leads / TIC staff Date Distributed:
Due Date:
Implementation:

7/19/2013 8/15/2013 8/15/2013

DESCRIPTION OF PROCEDURE REVISION

Name of procedure:

Printers, Activation and Deactivation of SGAH Nursing Unit Printers

SGAH.LIS19 v004

Description of change(s):

Section 2: add printers and update nursing unit descriptions

This revised SOP will be implemented on August 15, 2013

Document your compliance with this training update by taking the quiz in the MTS system.

Quest Diagnostics Nichols Institute Site: SGAH

Approved draft for training all sites (version 004)

Non-Technical SOP

Title	Printers, Activation and Deactivation of SGAH Nursing Unit Printers	
Prepared by	Leslie Barrett	Date: 3/23/2009
Owner	Marie Sabonis	Date: 3/23/2009

Laboratory Approval			
Print Name and Title	Signature	Date	
Refer to the electronic signature page for approval and approval dates.			
Local Issue Date:	Local Effective Date:		

Review:			
Signature	Date		
	Signature		

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1. PURPOSE

This procedure describes the steps necessary to activate/deactivate Nursing Unit printers during scheduled and unscheduled Cerner downtimes.

2. SCOPE

During scheduled Cerner downtimes printers are activated 1 hour prior to the downtime. Any results reported at the time of activation will print to the Nursing Units for as long as the printer is activated. This provides the Nursing Units with lab results while Cerner is unavailable.

For an unscheduled Cerner downtime printers are activated 30 minutes after notification of Cerner downtime. They are activated starting 1 hour in the past and are kept on for the duration of the downtime.

Deactivation of the printers is performed when downtime is over and Cerner is available to all.

Printer Number
400
402
410
420
421
422
425
427
429
430
431
432

SGAH Nursing Unit	Printer Number
3C	436
3F	438
4C	440
4D	441
3MBA	444
3ANU	445
3MBB	446
3BNU	447
2A	448
1B	449
PEDS-MITU	458
4A	461
4B	462
Adventist Rehab (ARHR)	504
GEC	532

Do **not** Activate/Deactivate printers 431 Peds or 434 PICU. They are active at all times.

3. RESPONSIBILITY

LIS staff, Lead Techs and Supervisors must understand and perform this procedure.

4. **DEFINITIONS**

Cerner – Hospital information system

5. PROCEDURE

Note the following:

- Activate one hour before the scheduled or unscheduled downtime.
- Deactivate printers ONE HOUR after Cerner is available.
- 1. At the function prompt enter **SRF**.
- 2. The next screen will appear:

SELECT OPTION

- 1. Activate Label/Send Result Device
- 2. Deactivate Label/Send Result
- 3. Activate Scheduled Device For Degraded/Restored System
- 3. Select number 1 to activate the printers and follow the next prompts:

ACTIVATE LABEL/WORKCARD/SEND RESULT/BILLING DEVICE

DEVICE: **400** (example)

Form revised 3/31/00

Quest Diagnostics Nichols Institute Site: SGAH

Device 400 is currently NOT ACTIVE. Please confirm ACTIVATION of device 421 (Y/<N>) Y

DATE: T (Cerner Scheduled Downtime) – Do not press Enter

or T-1 (If Cerner goes down prior to T)

TIME: scheduled start of downtime **minus** 1 hour (based on IS

notification of Cerner going down)

or 60 Minutess prior to notification that Cerner (non scheduled

downtime) is down

Repeat Step 3 for each printer number

4. Select number **2** to deactivate the printer and follow the prompts:

DEACTIVATE LABEL/WORKCARD/SEND RESULT/BILLING DEVICE

DEVICE: 400

Device 400 is currently ACTIVE.

Please confirm DEACTIVATION of device 422 (Y/<N>) Y

Repeat Step 4 for each printer number

6. RELATED DOCUMENTS

Computer Downtime Scenarios Printers, Activation and Deactivation of WAH Nursing Unit Printers

7. REFERENCES

N/A

8. REVISION HISTORY

Version	Date	Reason for Revision	Revised By	Approved By
		Supersedes SOP IT035.001		
000	9/8/2010	Section 2: add printers	A Sears	M Sabonis
001	4/19/2011	Section 2: update printer list	A Sears	M Sabonis
002	9/26/2012	Section 2: add ARH to printer list	L Barrett	M Sabonis
		All sections: replace SMS with Cerner		
003	6/17/2013	Section 2: add printers and update nursing unit	M Sabonis	M Sabonis
		descriptions		

9. ADDENDA AND APPENDICES

None

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