TRAINING UPDATE

Lab Location: Department:

GEC, SGAH & WAH Core Group Leads Date Distributed:
Due Date:
Implementation:

1/22/2014 2/24/2014 2/24/2014

DESCRIPTION OF PROCEDURE REVISION

Name of procedure:

Failed Delta Value Report

SGAH / WAH.LIS37, GEC.LIS33 v1

Description of change(s):

Sections 1, 3 & 5: update Group Lead title

Section 5:

Item B – add hosp ID ARH;

Item C – add note for ARH; update PI to QV report

This revised SOP will be implemented on February 24, 2014

Document your compliance with this training update by taking the quiz in the MTS system.

Quest Diagnostics Nichols Institute
Site: GEC, SGAH & WAH

Title: Failed Delta Value Report

Approved draft for training all sites (version 1)

Non-Technical SOP

| Title | Failed Delta Value Report | |
|-------------|---------------------------|-----------------|
| Prepared by | Leslie Barrett | Date: 8/20/2009 |
| Owner | Marie Sabonis | Date: 8/20/2009 |

| Laboratory Approval | | | | | | |
|---|-----------------------|----------|--|--|--|--|
| Print Name and Title | Signature | Date | | | | |
| Refer to the electronic signature page for approval and approval dates. | | | | | | |
| | | | | | | |
| | | | | | | |
| Local Issue Date: | Local Effective Date: | <u>.</u> | | | | |

| Review: | | | | | | | |
|------------|-----------|------|--|--|--|--|--|
| Print Name | Signature | Date | | | | | |
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1. PURPOSE

To describe the printing and review of the LIS Failed Delta Value report by the Core Lab Group Lead. The report is reviewed to confirm that all appropriate action is taken.

2. SCOPE

This procedure applies to all failed delta values.

3. RESPONSIBILITY

The Group Lead reviews report daily and checks that delta failures are investigated and documented by the technologist. The reviewer checks the report for trends such as an unusual number of delta failures for an analyte that may not be seen by a single technologist and takes appropriate corrective action as needed.

4. **DEFINITIONS**

Delta check: a comparison of consecutive values for a given test in a patient's laboratory file used to detect abrupt changes, usually generated as a part of a computer-based quality control program.

5. PROCEDURE

A. General information

- 1. Delta check parameters are set up in the test files in the Laboratory Information System (LIS). During delta checking, the LIS compares the current result to the previous result. When the difference exceeds predetermined limits (%D and abs D), the LIS alerts the technologist to the delta check failure.
- 2. Laboratory technical staff are responsible for verifying the validity of any result that fails delta checking. This validity check is documented as a comment in the LIS.
- 3. The LIS Failed Delta Value report is printed daily by the Core Lab Group Lead to verify that all delta failures have appropriate documentation recorded.

B. Printing the report

1. Function: **RP**

Quest Diagnostics Nichols Institute

Title: Failed Delta Value Report
Site: GEC, SGAH & WAH

Printer: enter appropriate LIS printer number
 ? prompt: select 6 (Quality Assurance Report)

4. Date: **T-1**

5. Hospital ID: **SGAH** or **WAH** as appropriate

6. Hospital ID: **ARH** both sites must include this

7. Hospital ID: <cr>

8. Accept / Modify / Reject: **A**

9. ? prompt: select 2 (Delta Failures)

10. ? prompt: select 4 (by Lab Location)

11. Tech: <cr>

12. Lab Loc. <cr>

13. Test: <cr>

14. Worksheet: <cr>

15. Techs requested ALL

Accept / Modify / Reject: A
Tests requested ALL

16. Tests requested ALL Accept / Modify / Reject: **A**

17. Worksheets requested ALL Accept / Modify / Reject: **A**

18. Example of the report:

04/10/2006 09:19 Adventist HealthCare, Inc.
QUALITY ASSURANCE REPORT FOR 04/09/2006 (by lab location)
Verify Range Failures
FOR HOSPITAL WAH

| NAME | DIAGNOSIS | HOSP NO. | LOC | DATE | TIME | COLLECTION ACC # | TEST | RESULT | NML | VER DEL TEC |
|---------------------------------|--|----------|----------|-------|------|---------------------|-------|--------|-----|---------------------------|
| | | Che | emistry: | SHIFT | 1 - | | | | | |
| LAB LOC: WS1 SPEC. PR | ROCESSING 1 | | | | | | | | | |
| HOOD, NANCY | ; ALTERED MENTAL + | 690754 | 4300 | 04/09 | 1207 | X6121 | GLUC | 623 | * | ^ @ |
| TCHOUATE, JACQUES | ; PNEUMONIA 486, + | 477466 | 4200 | 04/09 | 0550 | X5129 | K | 6.7 | * | COM1 |
| BROOKS, HORACE | ; CHEST PAIN CARDIA | AC690680 | 5300 | 04/09 | 0730 | X5160 | TROPI | 31.08 | * | COM2 |
| GENTILCORE, ANTHONY P | ; ACUTE ISCHEMIC + | 411375 | 5300 | 04/09 | 0800 | X5486 | TROPI | 101.11 | * | COM3 ^ 0.59 @ COM4 |
| LAB LOC: R ROUTINE | | | | | | | | | | |
| HOOD, NANCY | ; ALTERED MENTAL + | 690754 | 4300 | 04/09 | 1443 | X6313 | GLUCO | 589 | * | ^ |
| | | Che | emistry: | SHIFT | 2 - | | | | | |
| LAB LOC: WS1 SPEC. PROCESSING 1 | | | | | | | | | | |
| GENTILCORE, ANTHONY P | ; ACUTE ISCHEMIC + | 411375 | 5300 | 04/09 | 1600 | X5487 | TROPI | 70.37 | * | • @ |
| SOMMERS, ROBERT T | ; CVA PNEUMONIA | 586609 | 2500 | 04/09 | 1735 | X6425 | TROPI | 0.94 | * | TROPC ^ 0.20 Form revi |
| | CY. TEST REPEATED. . TEST REPEATED. | | | | | | | | | ^ 0.20 From revised 3/31/ |

COM3 CALLED TO PODDAR.

COM5

COM4 CALLED TO KAREN. TEST REPEATED.

CLD TO SHADON AT 1915/2500

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Quest Diagnostics Nichols Institute

Title: Failed Delta Value Report
Site: GEC, SGAH & WAH

C. Reviewing the report:

- 1. Review the results on the report to confirm that appropriate follow up was taken. This is noted by a comment or English text code following the result.

 Note: On the Adventist Rehab Hospital (ARH) report, patient location ARHT denotes ARH at Takoma Park and ARHR denotes ARH at Rockville. Review results for the location appropriate to the laboratory site.
- 2. A Quality Variance (QV) report is generated for all results that do not have valid documentation.
- 4. Failed delta value reports are retained for two years, and may be sent to off-site storage.

6. RELATED DOCUMENTS

Delta Check, QA policy Delta Value - LIS Investigation, LIS procedure

7. REFERENCES

None

8. REVISION HISTORY

| Version | Date | Reason for Revision | Revised By | Approved By |
|---------|--------|--|---------------|----------------|
| | | Supersedes SOP LIS035.001 | | |
| 000 | 1/3/14 | Sections 1, 3 & 5: update Group Lead title Section 5: Item B – add hosp ID ARH; Item C – add note for ARH; update PI to QV report Footer: version # leading zero's dropped due to new EDCS in use as of 10/7/13. | L. Barrett | M. Sabonis |
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9. ADDENDA AND APPENDICES

None