

## TRAINING UPDATE

**Lab Location:** GEC, SGMC & WAH  
**Department:** Mgmt & QA

**Date Distributed:** 2/4/2016  
**Due Date:** 2/29/2016  
**Implementation:** 3/1/2016

### DESCRIPTION OF PROCEDURE REVISION

<b>Name of procedure:</b>
<b>Document Control GEC / SGAH / WAH.QA05 v9</b> <b>SOP Review Checklist – Non-Technical version AG.F98.3</b> <b>SOP Review Checklist – Technical version AG.F99.3</b>
<b>Description of change(s):</b>
<p>SOP -</p> <p>Section 5: Submission of review form optional for new SOP, specify LIS and JDOS technical review process</p> <p>Section 6: Add MIQ</p> <p>FORMS -</p> <p>Deleted separate BPT review tab from both forms</p> <p>Technical review added:</p> <ul style="list-style-type: none"><li>• Verify test code in LIS</li><li>• Verify applicable parameters on a printed patient report</li><li>• Verify applicable parameters in JDOS</li></ul> <p><b>SOP and FORMS will be implemented on March 1, 2016</b></p>

**Document your compliance with this training update by taking the quiz in the MTS system.**

**Approved draft for training (version 9)**

Non-Technical SOP

<b>Title</b>	<b>Document Control</b>	
<b>Prepared by</b>	Leslie Barrett	Date: 3/20/2009
<b>Owner</b>	Cynthia Bowman-Gholston	Date: 3/20/2009

<b>Laboratory Approval</b>		
<b>Print Name and Title</b>	<b>Signature</b>	<b>Date</b>
<i>Refer to the electronic signature page for approval and approval dates.</i>		
Local Issue Date:		Local Effective Date:

<b>Review:</b>		
<b>Print Name</b>	<b>Signature</b>	<b>Date</b>

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### **1. PURPOSE**

This procedure outlines the process for document control.

### **2. SCOPE**

The document control system includes all procedures, policies and forms utilized by the Laboratory. It assures that:

1. all copies of policies and procedures are current;
2. personnel have read the policies/procedures relevant to their job activities;
3. all policies/procedures have been authorized by the laboratory director or designee before implementation;
4. policies and procedures are reviewed at periodically by the laboratory director or designee;
5. discontinued policies/procedures are quarantined in a separate electronic file for the appropriate retention period

### **3. RESPONSIBILITY**

The section supervisor is responsible for keeping the SOP's current and reviewed.

The medical director is responsible for approving all new or revised SOP's. The medical director may delegate signature authority to the appropriate supervisor for periodic review if no changes are made.

In event of a change in directorship of the laboratory, it is the responsibility of the new director to review all procedures within a reasonable period of time, but within one year.

The supervisor must ensure employees review all pertinent procedures:

- prior to completion of the training/competency period
- when revisions are implemented

## 4. DEFINITIONS

**SmartSolve®** – (also referred to as SS or Pilgrim) software application for electronic document control system (EDCS)

**Department Document Manager** – Also called a “Document Manager”. Person who is responsible for maintaining documents on the system, by processing new, revised, periodic review, and expiring SOPs.

**‘Owner’ in the system** – The Owner of documents in the system is a Department Document Manager (see definition above) assigned as owner to that document. They will receive the recurring review email 60 days in advance of that review being due.

**‘Owner’ as described on page 1 in the SOP** – Person responsible for drafting or delegating the drafting of initial SOP. Person is responsible for the output of the SOP and ensuring that the SOP is current and reviewed periodically, usually a director, manager or supervisor.

**Approver** – Person who has been included on one or more document approval routes. Often the ‘Owner’ as described on page 1 in the SOP. Responsible for reviewing, approving, or rejecting a document.

**Controlled copies** – Paper copies of the approved original SOP made from a PDF file which includes a cover page and watermark on the left hand side of each page of the printed PDF. The watermark includes the document number and version, the Effective Date, the date and time printed, and “Check Version Before Use”.

**Periodic (Recurring) Review** - All technical and non-technical SOPs must be reviewed and reapproved by the appropriately designated and licensed department director on a periodic basis not to exceed 24 months from the previous reviewed date.

## 5. PROCEDURE

1. Documents are maintained on the SmartSolve® document system. Designated Document Managers have access rights to edit data/files and create/track approvals. Approvers have the ability to approve, view and print documents. Designated staff (also called EndUsers) has access to read or print only.
2. The processes for new, revised or periodic review of documents are detailed in attachments A, B and C at the end of this procedure.
3. Procedures are maintained for each laboratory site with applicable header. Shared SOPs (identical content) are reviewed and revised in tandem.
  - New and revised shared SOPs will be electronically approved in one change order
  - Electronic periodic recurring review is performed for each individual SOP. SmartSolve® does not have a process to allow recurring review on multiple documents at one time.

4. When preparing a new procedure, the SOP Review checklist ~~must~~ **may** be completed and submitted with the procedure.
5. Periodic review
  - a. Periodic review is documented within SmartSolve® and displays on the cover sheet for each procedure/policy.
  - b. The SOP Review checklist is used to provide a more structured approach to ~~annual~~ SOP review. It must be completed for each periodic review and/or revised procedure and submitted to QA. Documentation will be retained for two years (five years for Blood Bank SOPs).
  - c. **Technical SOP review also includes verification of**
    - **LIS parameters (units of measure, reference ranges, report comments, etc.). This is accomplished by review of the test code in function MIQ and via a patient report.**
    - **Electronic test directory (JDOS) information**
6. No handwritten changes may be made on any procedure or policy.
7. All changes require revision of entire SOP, including version change and approval. The revision history section includes revision date, a description of the change, name of the reviser and approval.
8. Draft versions are maintained in an electronic file/folder. Hard copy draft versions are labeled 'draft' at the top of the title page.
9. Approved draft versions of procedures may be used to train staff prior to the local effective date.
10. Changes or additions to the LIS must be considered when drafting a new or revised procedure. Refer to the procedure LIS Test Change Request for details.
11. When finalized:
  - a. The effective date is added in SmartSolve®. The effective date should never precede the Medical Director's approval date.
  - b. Controlled copies are printed for the procedure manuals at the appropriate laboratory site(s). The location of printed SOPs is maintained on the Document Control Tracking form. An example is included in addenda E.
  - c. The retired electronic version is automatically retired on SmartSolve® on the same date as effective date of new version.
  - d. The hard copy version is removed from the manual and discarded.
12. When procedures are discontinued, the electronic version is retired on SmartSolve® with an appropriate explanation and maintained as archived documents. Access to archived documents is limited by security rights. The hard copy of the retired or obsolete SOP is removed from all manuals and discarded.

13. Any new SOP will be reviewed by the staff. The review documentation is included on the Training Verification form, which also covers training objectives for key elements of the process.
14. Any process revision SOPs will be reviewed by the staff. Staff may read either the revised sections as listed or the entire SOP. Revision documentation may be captured on a Training Update form that is attached to the SOP or electronically via MTS. Employees are required to document their review by signature/date on the update form or completion of a quiz in MTS. SOP updates may also be presented during staff meetings/educational sessions and signed at that time.
15. Worksheets and/or forms associated with the SOP must contain a creation/revision date and are listed under Appendices [or Related Documents](#). If unique to that SOP or applicable to multiple SOPs, these (worksheets/forms) will be included as a 'Reference' on the Profile page of the SOP.
16. Revisions to worksheets and forms adhere to the above document control process.
17. Refer to the specific SmartSolve® SOPs for detailed instructions on using the application.

## 6. RELATED DOCUMENTS

- SOP Format and Content
- Retention of Records and Materials
- LIS Test Change Request
- Medical Training Solutions (MTS)
- SmartSolve® (Pilgrim) EDCS: Basic User Functions and Information
- SmartSolve® (Pilgrim) EDCS: Managing New, Revised, Expire and Recurring Review of Documents
- SOP Review Checklist – Non-Technical version (AG.F98)
- SOP Review Checklist – Technical version (AG.F99)
- Document Control Tracking form
- [MIQ1 - Maintenance Inquiry, Test Code Lookup](#)

## 7. REFERENCES

- College of American Pathologists, Laboratory Accreditation Manual, Laboratory General Checklist, current version.
- Standards for blood banks and transfusion services. Bethesda, MD: AABB.

## 8. REVISION HISTORY

Version	Date	Reason for Revision	Revised By	Approved By
		Supersedes SOP L006.004		

Form revised 3/31/00

000	3/22/2010	Section 5: item 13 - remove email, add educational sessions Section 7: updated to current version Section 9: App C – add steps 4-6,remove first year process App D – update to job titles only	L. Barrett	C. Bowman
001	4/8/2010	Section 3: removed annual review by staff	L. Barrett	C. Bowman
002	12/20/10	Section 5: item 4 – add checklist requirement, item 14 – add MTS Section 6: update MC version SOPs Section 9: addenda A-C revised	L. Barrett	C. Bowman
003	4/7/2011	Section 3: add definition of annual review (12 months) as being within 12 months from the previous reviewed date. Section 5: add checklist requirement for new SOPs Section 9: addenda A revised, add addenda E and F	L. Barrett	C. Bowman
004	11/1/2012	Page 1: update annual review table to ‘Review’ Sections 2,3 & 5: update annual to ‘periodic’ review Section 4: add definition of periodic review Section 9: addenda C & D updated	L. Barrett	C. Bowman
005	11/20/13	Section 4: remove MasterControl terms, add SmartSolve terms Section 5: update to reflect SmartSolve application Section 6: update titles, add forms Section 9: remove forms, update A-D Footer: version # leading zero’s dropped due to new EDCS in use as of 10/7/13.	L. Barrett	C. Bowman
6	3/3/14	Section 5 & 9: removed retention of retired hard copy SOPs	L. Barrett	C. Bowman
7	4/3/14	Section 3: remove retention of retired hard copy SOPs Section 5: add tracking for SOP locations Sections 6 & 9: add Document Control Tracking form	L. Barrett	C. Bowman
8	1/19/16	Section 5: Submission of review form optional for new SOP, specify LIS and JDOS technical review process Section 6: Add MIQ	L. Barrett	C. Bowman

**9. ADDENDA AND APPENDICES**

- A. New Procedure/Policy Process
- B. Revised Procedure/Policy Process
- C. Periodic (Recurring) Review Process
- D. Approval Routes
- E. Example of Document Control Tracking form

**A. New Procedure/Policy Process**

	<b>New Procedure</b>	<b>Who</b>
1.	Draft written ( electronic)	Owner/supervisor
2.	Draft content reviewed by technical expert, QA, LIS	
3.	Training document written, email to QA team	Owner/supervisor
4.	Draft SOP reviewed by Medical Director	
5.	Revisions made if indicated	Owner/supervisor
6.	Final SOP <del>and SOP Review checklist</del> emailed to Document Manager	Owner/supervisor
7.	Load onto SmartSolve (SS) and launch Document Change Order (DCO)	Document Manager
	Shared SOPs (identical content) will travel in one DCO thru SS	<i>Info only</i>
8.	SOP approved by Owner and Medical Director via SS	
9.	<i>Email electronic copy of approved DRAFT to Owner/supr for training</i>	Document Manager
10.	Print approved DRAFT and Training document for training process	Owner/supervisor
11.	Training performed	Owner/supervisor
12.	Add effective date to implement sop (date specified by Owner/supvr)	Document Manager
13.	Email notification sent via SS, as designated by notification route	N/A
14.	Controlled copies printed for appropriate manuals	QA/designee
15.	Table of Contents updated / printed	QA/designee
16.	Competency written for 6 month/annual	Owner/supervisor
17.	Training documents signed by supervisor, given to QA	Owner/supervisor
18.	Recorded on Training spreadsheet and filed	QA/designee

**NOTIFICATION EXAMPLE:**

Email subject:  
 Document GEC.QA41[1], REFERENCE RANGES Has Been Released



**B. Revised Procedure/Policy Process**

	<b>Revised SOP</b>	<b>Who</b>
1.	Owner requests e-copy of SOP /document	Document Manager
2.	Revision made to existing document, revision box completed	Owner/supervisor
3.	SOP Review Checklist completed	Owner/supervisor
4.	Revision content & SOP Review Checklist reviewed by technical expert, QA, LIS	Owner/supervisor
5.	Training update written	Owner/supervisor
6.	Review existing training and competency documents for possible revision	Owner or QA
7.	Draft SOP reviewed by Medical Director	
8.	Revisions made if indicated	Owner/supervisor
9.	Final SOP emailed to Document Manager	Owner/supervisor
10.	Load onto SmartSolve (SS), version # increased, and launch Document Change Order (DCO)	Document Manager
	Shared SOPs (identical content) will travel in one DCO thru SS	<i>Info only</i>
11.	SOP approved by Owner and Medical Director via SS	
12.	<i>Email electronic copy of approved DRAFT to Owner/supr for training</i>	Document Manager
13.	Training update and approved DRAFT SOP placed in binder or onto MTS, staff notified of due date and planned implementation date. Completion of training update to be monitored by Owner/supvr	Owner/supervisor
14.	a. Add effective date to implement sop (date specified by Owner/supvr) b. Previous version automatically retires on SS	Document Manager
15.	Email notification sent via SS, as designated by notification route	N/A
16.	Controlled copies printed for appropriate manuals	QA/designee
17.	Previous version removed from all manuals and discarded	QA/designee

**C. Periodic (Recurring) Review Process**

	<b>Periodic (Recurring) Review of SOP</b>	<b>Who</b>
1.	Email a list of SOPs that are due for review.	Document Manager
2.	Review each listed SOP and complete SOP Review Checklist	Owner/supervisor
3.	Determine which require revision and which do not. Email that info back to Document Manager	Owner/supervisor
4.	If no revision, launch Recurring Review in SS. Note: Each SOP must be individually approved	Document Manager
5.	Review approved by Owner via SS	Document Manager
6.	Print cover page and insert into manual	QA/designee
7.	<b>If revision required</b> , follow process above for <b>Revised SOP</b>	Owner/supervisor

### D. Approval Routes

#### New/revised (SOPs, Non-SOPs, Policies) Approval

Department	LEVEL 1	LEVEL 2	LEVEL 3	LEVEL 4
Blood Bank	ADV SYSTEM QA DOC REVIEW/C. Rogers	ADV SYSTEM MANAGER/Stephanie Codina	ADV SYSTEM LAB MED DIRECTOR/Nicolas Cacciabeve	
Core Lab	ADV SYSTEM QA DOC REVIEW/C. Rogers	ADV SYSTEM DIRECTOR/Robert SanLuis	ADV SYSTEM LAB MED DIRECTOR/Nicolas Cacciabeve	
Microbiology	ADV SYSTEM QA DOC REVIEW/C. Rogers	SGAH CHA DIRECTOR HOSP MICRO/Ron Master	ADV SYSTEM LAB MED DIRECTOR/Nicolas Cacciabeve	
General Lab Policy	ADV SYSTEM QA DOC REVIEW/C. Rogers	ADV SYSTEM DIRECTOR/Lori Loffredo	ADV SYSTEM LAB MED DIRECTOR/Nicolas Cacciabeve	
IT and LIS	ADV SYSTEM QA DOC REVIEW/C. Rogers	ADV SYSTEM MANAGER/Marie Sabonis	ADV SYSTEM LAB MED DIRECTOR/Nicolas Cacciabeve	
Phleb, Processing, Customer Support	ADV SYSTEM QA DOC REVIEW/C. Rogers	ADV SYSTEM MANAGER/Samson Khandagale	ADV SYSTEM LAB MED DIRECTOR/Nicolas Cacciabeve	
Quality Assurance	ADV SYSTEM QA DOC REVIEW/C. Rogers	ADV SYSTEM SUPERVISER/Cynthia Bowman-Gholston	ADV SYSTEM LAB MED DIRECTOR/Nicolas Cacciabeve	
Safety	ADV SYSTEM QA DOC REVIEW/C. Rogers	ADV SYSTEM CHA EHS MANAGER/Bryan Mason	ADV SYSTEM DIRECTOR/Lori Loffredo	ADV SYSTEM LAB MED DIRECTOR/Nicolas Cacciabeve

#### New/revised FORMS Approval

Department	LEVEL 1	LEVEL 2
Forms	ADV SYSTEM FORMS / (CHOOSE APPROPRIATE OWNER)	ADV SYSTEM LAB MED DIRECTOR/Nicolas Cacciabeve

#### Validations Approval

Department	LEVEL 1	LEVEL 2
Validation Blood Bank	ADV SYSTEM MANAGER/Stephanie Codina	ADV SYSTEM LAB MED DIRECTOR/Nicolas Cacciabeve
Validation Automated Chemistry	ADV SYSTEM DIRECTOR/Robert SanLuis	ADV SYSTEM LAB MED DIRECTOR/Nicolas Cacciabeve
Validation Core Lab	ADV SYSTEM VALIDATIONS (CHOOSE ONE)	ADV SYSTEM LAB MED DIRECTOR/Nicolas Cacciabeve

#### Recurring Review

Department	LEVEL 1	LEVEL 2
Blood Bank	ADV SYSTEM MANAGER/Stephanie Codina	ADV SYSTEM LAB MED DIRECTOR/Nicolas Cacciabeve
Core Lab	ADV SYSTEM DIRECTOR/Robert SanLuis	
Microbiology	ADV SYSTEM CHA DIRECTOR HOSP MICRO/Ron Master	
General Lab Policy	ADV SYSTEM DIRECTOR/Lori Loffredo	
IT and LIS	ADV SYSTEM MANAGER/Marie Sabonis	
Phleb, Processing, Customer Support	ADV SYSTEM MANAGER/Samson Khandagale	
Quality Assurance	ADV SYSTEM SUPERVISER/Cynthia Bowman-Gholston	
Safety	ADV SYSTEM CHA EHS MANAGER/Bryan Mason	

#### FORMS Recurring Review

Department	LEVEL 1
Forms	ADV SYSTEM FORMS / (CHOOSE APPROPRIATE OWNER)

Form revised 3/31/00

**E. Example Document Control Tracking**

Procedure Name	SGAH #	printed	WAH #	printed	GEC #	printed	SGAH Manuals	WAH Manuals	GEC Manual
Computer downtime Scenarios	SGAH.LIS01.001	P	WAH.LIS01.001	P	GEC.LIS01.001	P	LIS	LIS	LIS
Critical Values-Accepting Results in LIS	SGAH.LIS03.1	P	WAH.LIS03.1	P	GEC.LIS03.1	P	LIS	LIS	LIS
Unlock Patient Files (FUNC: LOCK)	SGAH.LIS04.001	P	WAH.LIS04.001	P	GEC.LIS04.001	P	Group Lead/TIC	Group Lead/TIC	LIS
Free Lock Terminal	SGAH.LIS05.001	P	WAH.LIS05.001	P	GEC.LIS05.001	P	Group Lead/TIC	Group Lead/TIC	LIS
LOCKT Function(Lock Table Mngt)	SGAH.LIS06.001	P	WAH.LIS06.001	P	GEC.LIS06.001	P	Group Lead/TIC	Group Lead/TIC	LIS
ANIQ-Accession Number Inquiry	SGAH.LIS07.001	P	WAH.LIS07.001	P	GEC.LIS07.001	P	LIS	LIS	LIS
CRW-Credit Without Removing Results	SGAH.LIS08.001	P	WAH.LIS08.001	P	GEC.LIS08.001	P	Group Lead/TIC	Group Lead/TIC	LIS
MEM-Manual Result Entry	SGAH.LIS09.000	P	WAH.LIS09.000	P	GEC.LIS09.000	P	LIS	LIS	LIS
OEM-On Line Entry Method	SGAH.LIS10.000	P	WAH.LIS10.000	P	GEC.LIS10.000	P	LIS	LIS	LIS
AD or ADIQ	SGAH.LIS11.000	P	WAH.LIS11.000	P	GEC.LIS11.000	P	LIS	LIS	LIS
CPW-Change password	SGAH.LIS12.000	P	WAH.LIS12.000	P	GEC.LIS12.000	P	LIS	LIS	LIS
DLL-Device Lab Location	SGAH.LIS13.000	P	WAH.LIS13.000	P	GEC.LIS13.000	P	LIS	LIS	LIS
HRSND-Resend Lab Initiated Orders	SGAH.LIS14.2	P	WAH.LIS14.1	P	GEC.LIS14.2	P	Group Lead/TIC	Group Lead/TIC	LIS
I or IQ-Inquiry	SGAH.LIS15.000	P	WAH.LIS15.000	P	GEC.LIS15.000	P	LIS	LIS	LIS
IR or IRA-Interim Report	SGAH.LIS16.001	P	WAH.LIS16.001	P	GEC.LIS16.001	P	LIS, Client Service	LIS, Client Service	LIS
MIQ1-Maintenance Inquiry, Test Code Lookup	SGAH.LIS17.000	P	WAH.LIS17.000	P	GEC.LIS17.000	P	LIS	LIS	LIS
MIQ23-Maintenance Inquiry, Additional Test Information	SGAH.LIS18.000	P	WAH.LIS18.000	P	GEC.LIS18.000	P	LIS	LIS	LIS
Printers: Activation and Deactivation of Nursing Unit Printers-SGAH	SGAH.LIS19.004	P	N/A		N/A		Group Lead/TIC		
Printers: Activation and Deactivation of Nursing Unit Printers-WAH	N/A		WAH.LIS19.003	P	N/A			Group Lead/TIC	
REI - Ordering Tests, Receiving Specimens, Reprinting Labels	SGAH.LIS20.001		WAH.LIS20.001	P	GEC.LIS19.001		LIS	LIS	LIS
ACUM - Printing Archived Patient Cumulative Reports	SGAH.LIS21.001	P	WAH.LIS21.001	P	N/A		LIS	LIS	
CUM or ICUM	SGAH.LIS22.001	P	WAH.LIS22.001	P	N/A		LIS	LIS	
TR-Tracking	SGAH.LIS23.2	P	WAH.LIS23.2	P	GEC.LIS20.2	P	LIS	LIS	LIS
OFC - Cleanup Online Device File	SGAH.LIS24.000	P	WAH.LIS24.000	P	GEC.LIS21.000	P	LIS	LIS	LIS
PHYMA-Physician Maintenance	SGAH.LIS25.1	P	WAH.LIS25.1	P	GEC.LIS22.1	P	LIS	LIS	LIS
ER and ERA-Clearing Errors	SGAH.LIS26.1	P	WAH.LIS26.1	P	GEC.LIS23.1	P	Group Lead/TIC	Group Lead/TIC	LIS
REM-Requisition Entry-Modify Account #	SGAH.LIS27.000	P	WAH.LIS27.000	P	GEC.LIS24.000	P	LIS	LIS	LIS
CVIS-Verifying Specimens: Receiving, Rescheduling, Canceling	SGAH.LIS28.000	P	WAH.LIS28.000	P	N/A		LIS	LIS	
PIQ and SR-Printer Problems	SGAH.LIS29.000	P	WAH.LIS29.000	P	GEC.LIS25.000	P	LIS	LIS	LIS
QC-Outlier Report	SGAH.LIS30.000	P	WAH.LIS30.000	P	GEC.LIS26.000	P	LIS	LIS	LIS
QC OEM-Online Instruments Resulting	SGAH.LIS31.000	P	WAH.LIS31.000	P	GEC.LIS27.000	P	LIS	LIS	LIS
QC-MEM (Manual Result Entry)	SGAH.LIS32.000	P	WAH.LIS32.000	P	GEC.LIS28.000	P	LIS	LIS	LIS
QC-Updating Lot Numbers in Sunquest	SGAH.LIS33.000	P	WAH.LIS33.000	P	GEC.LIS29.000	P	LIS	LIS	LIS
QC Levy Jennings Charts	SGAH.LIS34.000	P	WAH.LIS34.000	P	GEC.LIS30.000	P	LIS	LIS	LIS
DYN-Dynamic Download for Instruments	SGAH.LIS35.000	P	WAH.LIS35.000	P	GEC.LIS31.000	P	LIS	LIS	LIS
Critical Value Report	SGAH.LIS36.1	P	WAH.LIS36.1	P	GEC.LIS32.1	P	LIS	LIS	LIS
Failed Delta Value Report	SGAH.LIS37.1	P	WAH.LIS37.1	P	GEC.LIS33.1	P	LIS	LIS	LIS
Quality Control Monthly report	SGAH.LIS38.000	P	WAH.LIS38.000	P	GEC.LIS34.000	P	LIS	LIS	LIS
PL-Core Lab Pending Logs	SGAH.LIS39.000	P	WAH.LIS39.000	P	GEC.LIS35.000	P	LIS	LIS	LIS
Delta Value-LIS Investigation	SGAH.LIS40.000	P	WAH.LIS40.000	P	GEC.LIS36.000	P	LIS	LIS	LIS

**Quest Diagnostics  
Adventist Hospitals**

**SOP Review Checklist**

**Non-Technical  
Procedure**

Department:

[Redacted]

Reviewer:

[Redacted]

Date:

[Redacted]

Procedure Name:

[Redacted]

SOP ID, and version # :

[Redacted]

Periodic review Y/N:

[Redacted]

New SOP Y/N:

[Redacted]

Checklist Items:	YES/NA	NO	Comments and Corrective Actions
1. Is this a BPT SOP? If yes, ensure that this is the most recent version of the SOP, and that the title and SOP # match BPT			
2. Does the name of the SOP, SOPID # and version match those listed in the site document control program (SS), and do they consistently appear throughout the SOP, including addenda?			
3. Is the effective date documented and does it match the date listed in SS?			
4. Does the SOP reflect the approval of the current Laboratory Director?			
5. Is the SOP current, does it match the corporate SOP (when applicable) and is it consistent with actual practice for the following:			
a) Does the Purpose section address the need for this procedure?			
b) Does the Scope section address all areas covered by this SOP?			
c) Does the Responsibility section list all individuals (by position) involved with the SOP and their specific duties?			
d) Does the Definitions section adequately address the terminology used in the SOP?			
e) Does the Procedure section define each step in process and does it match actual practice?			
f) If the SOP requires secondary review of any steps, is this clearly defined?			
g) Does the Related Documents section list any other documents or procedures associated with this SOP? If so, is it complete and accurate?			
h) Does the Revision History section show all revisions made?			

<b>Checklist Items:</b>	<b>Yes/NA</b>	<b>No</b>	<b>Comments and Corrective Actions</b>
i) Are all addenda or appendices listed in the Addenda/Appendices section?			
j) Review all addenda and attachments. Are they correct and do they match the SOP?			
k) Review any associated forms. Are they correct and in SmartSolve?			
6. If this SOP will be implemented lab-wide or will impact another department, has the manager/supervisor of the other department reviewed the content prior to implementation?			
7. When applicable, review the previous version of this SOP for the following:			
a) Does the previous version contain the retirement date?	NA	NA	Maintained on SS
b) Does the retirement date correspond to the effective date of the new SOP?	NA	NA	Maintained on SS
c) Will the retired SOP be maintained (or has it been) for a minimum of 2 years?	NA	NA	Yes, per Laboratory policy (5 yrs for BB)

Department:

Reviewer:

Date:

Procedure Name:   
 SOP ID, and version # :   
 Periodic review Y/N:  New SOP Y/N:

Checklist Items:	Yes/NA	NO	Comments and Corrective Actions
1. Is a current copy of the <b>product insert (PI)</b> available for this test?			insert date on PI used during review:
2. Is this a BPT SOP? If yes, ensure that this is the most recent version of the SOP.			
3. Is this a test performed by more than 1 methodology? If yes, review all associated SOPs in tandem with it.			
4. Does the name of the SOP, SOPID # and version match those listed in the site document control program (SS), and do they consistently appear throughout the SOP, including addenda?			
5. Is the effective date documented and does it match the date listed in SS?			
6. Does the SOP reflect the approval of the current Laboratory Director?			
7. Is the SOP consistent with the requirements of the product insert and does it match actual practice for the following:			
a) Does the Test Information section contain all the appropriate information including LIS Test Code and performing department? <b>Verify all test codes match LIS</b>			
b) Is the Analytical Principle clear, concise, and accurate?			
c) Are the specimen requirements clearly defined? Do they match the product insert, LIS <b>and Test Directory (JDOS)</b> ? (The SOP does not have to include all sample types listed in the PI.) If a specimen type is not listed in the PI, is validation data available?			
d) Does the SOP address specimen stability? Does it match PI, LIS, <b>JDOS</b> and practice?			
e) Does the SOP address specimen storage requirements? Does it match the PI, LIS and practice?			
f) Do the reagents listed in the SOP match PI and current practice?			
g) Do directions for reagent preparation and storage match PI and practice, including assigning new expiration dates when appropriate?			

Checklist Items:	Yes/NA	NO	Comments and Corrective Actions
h) Do calibrators/standards listed in the SOP match the PI and practice?			
i). Do instructions for calibrators/standard preparation and storage match the PI and practice?			
j) Is calibration frequency defined in the SOP? Does it match the PI and practice?			
k) Are quality control materials defined in the SOP? Do they match practice?			
l) Is QC preparation and storage described in the SOP? Does it match manufacturer's guidelines and practice?			
m) Does the SOP define QC frequency and placement? Does it match the current practice and Quest Diagnostics requirements, including bracketing?			
n) Does the SOP describe how to document QC, including rejected runs, actions to take, and corrective actions? Is it consistent with current practice?			
o) Does the SOP define equipment/supplies required? Do they match practice?			
p) Are requirements for centrifuges, incubators, or waterbaths described (i.e., RPM/RCF, acceptable ranges)? Do they match PI and practice?			
q) Does the procedure section define each testing step and match PI and practice?			
r) If the SOP requires secondary review of any steps, is this process clearly defined?			
s) When applicable, are calculations defined in the SOP and checked annually? Manual calculations should be documented on a form and checked. Form must be in Smart Solve.			
t) Are units of measure defined in the SOP? Do they match the patient report / LIS?			
u) When applicable, is the Clinical Reportable Range (CRR) defined? Are instructions present for diluent type, making dilutions, and reporting results above or below the CRR?			
v) Are carryover studies required for this assay (quantitative method with an automatic pipetting system and the CRR has a 100 fold difference between its upper and lower limits)? Does the SOP describe how to handle carryover when present?			



Checklist Items:	Yes/NA	NO	Comments and Corrective Actions
w) Are repeat criteria defined? Do they match the PI and current practice?			
x) Does the reference range defined in the SOP match the PI or reference range validation, the patient report/LIS and JDOS? Compare to a patient report			
y) Are comments used on patient reports defined in the SOP? Compare to a patient report for each test code			
z) When applicable, are priority values defined in the SOP (or referenced to another document)?			
aa) Does the SOP contain an appropriate statement of Clinical Significance?			
ab) Does the Procedure Notes section contain the correct FDA reporting status?			
ac) Does the Procedure Notes section contain a description of any modifications made to the test?			
ad) When applicable, is the Analytical Measurement Range (AMR) described in the Limitations of Method section and does it match the PI and the LIS (technical limit)?			
ae) Are precision, sensitivity/specificity, and interfering substances described and do they match the validation data or PI?			
af) If the References list PIs, are all current (most recent version/date)?			
ag) Does the Revision History list all SOP modifications?			
ah) Are all necessary addenda and attachments listed in section 19 of the SOP?			
ai) Review all addenda and attachments. Are they correct and do they match the SOP?			
aj) Review all associated forms. Are they correct and in SmartSolve?			
8. All parameters (units of measure, reference ranges, report comments, etc.) in SOP were compared to LIS and a patient report?			
9. Specimen collection info and applicable parameters (units of measure, reference ranges, etc.) in SOP were compared to JDOS?			
10. When applicable, review the previous version of this SOP for the following:			
a) Does the previous version contain the retirement date?	NA	NA	Maintained on SS
b) Does the retirement date correspond to the effective date of the new SOP?	NA	NA	Maintained on SS
c) Will the retired SOP be maintained (or has it been) for a minimum of 2 years?	NA	NA	Yes, per Laboratory policy (5 yrs for BB)