

# I care about **quality**

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## Committed to Quality Worksheet

Consider this statement: "Quality is part of our own personal commitment as employees to uphold our company's reputation through every interaction as part of Everyday Excellence."

1. How does the quality of your work affect your customers, both internal and external?

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2. How does the quality of your work contribute to our company's reputation?

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3. What actions do you take that demonstrate your commitment to quality?

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Everyday  
Excellence

I care about quality

Committed to Quality

August 2016



# I care about quality

What I do and how I perform matter. My customers make critical decisions based on health information we provide. I strive to produce error-free work by relying on my skills, training, and experience.



# I care about quality

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## Committed to Quality

Consider this statement:

**“Quality is part of our own personal commitment as employees to uphold our company’s reputation through every interaction as part of Everyday Excellence.”**

**How does the quality of your work affect your customers?**

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# I care about quality

## Committed to Quality

How does the quality of your work contribute to our company's reputation?

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# I care about quality

## Commitment to Quality

**What actions do you take that demonstrate your commitment to quality?**

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