

Everyday  
Excellence

I am knowledgeable

In the Know

September 2016



# I am knowledgeable

My customers rely on my knowledge and experience. I earn trust by sharing what I know and striving to learn more. My knowledge contributes to the health of patients and the future of our company.



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## In the Know

Imagine you are working with a new person on our team and you want to make sure they succeed. Identify all key information this coworker needs to know to perform well. Then identify the Go-To resource or resources for this information or topic.

### Need to Know

### Go-To Resource(s)

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